# TWO-SIDED MARKETS WITH SUBSTITUTION: MOBILE TERMINATION

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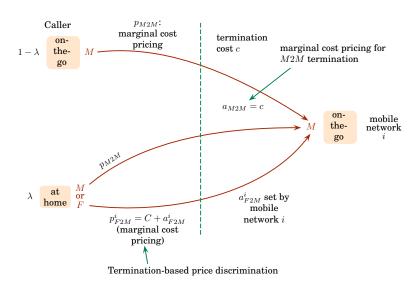
Discussion

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#### ✓ Two key contributions

- Endogenous multi-homing in telephony market [multi-homing has been studied extensively in markets with non-interconnected networks.]

  Introduction of fixed/mobile substitution in formal analysis.
- Calibration.
- ✓ Digression (Paul's question): endogenizing extent of multi-homing
  - certainty (Internet, cards, Hong Kong telecoms) and safety,
  - differentiation (media vs real player),
  - linear pricing by small player,
  - [here] mobile has dual purpose (primarily on the go, but benefits at home).



#### Assumptions

✓ Mature fixed-line market.

Endogenous penetration (N) in mobile.

✓ Analysis ignores F2F, M2F.

Subsumed in benefits b:

- being able to make emergency calls,
- value of receiving calls

[depend on prices],

• benefits of being able to call people at home when on the go [depends on  $a_{M2F}$ ].

✓ Mobile to Mobile termination: at cost

[helps with existence. Possible inexistence when not at cost and high substitutability in *LRT* 1998 I and II. What happens here?]

 $\checkmark$   $a_{F2M}^i$ : non cooperatively determined.  $a_{M2M}$ : industry-wide agreement (marginal cost).

# Insights (1)

Moderation of F2M termination charge (despite non-cooperative determination).

- (standard) increase volume of F2M calls
- (new) substitution toward M2M (since  $a_{M2M} = \text{marginal cost}$ )
- (new) reduction in # of M2M subscribers  $\implies$  more F2M termination profits.

# Insights (2)

### Socially optimal termination charge $(a^W)$

- $\checkmark$  Above cost:  $a^W > c$ 
  - (standard) when mobile market not mature, encourages mobile penetration (externalities of mobile subscribers on fixed line callers and other mobile subscribers): waterbed effect;
  - $\bullet$  (new) fixed calls more expensive, raises N: substitution effect.
- ✓ May exceed or be smaller than the privately chosen charge:  $a^W \leq a^*$ 
  - (standard) too few F2M calls if a high (not fully internalized by mobile operators),
  - (new) an increase in a encourages subscriptions to mobile operators due to fixed-mobile substitution.

# WORTHWHILE EXTENSIONS (FOLLOW-UP PAPERS!)

- ✓ Receiver surplus and receiver-pays principle
  - does not necessarily complicate the analysis: off-net cost pricing principle
    [Laffont-Marcus-Rey-Tirole *RJE* 2003, Jeon-Laffont-Tirole *RJE* 2004]
  - suggests lower termination charges to balance incentives between caller and receiver.
- ✓ Vertical integration
  - often fixed-line operator owns a large mobile network.
- $\checkmark$  Substitution operated by operator rather than by consumer.
- ✓ Introduce asymmetries among mobile networks?

  [should charge different termination charges. What about Australia?]

#### Calibration to Australian data

$$\begin{aligned} a_{F2M} &= AUD\,0.21\,(Euro\,\,0.122)\\ a^W &= AUD\,0.18\,(Euro\,\,0.104)\\ &= AUD\,0.15\,(Euro\,\,0.087)\,\text{if accounts for}\,AUD\,\$0.09\\ &\qquad \qquad \text{fixed-operator margin on}\,\,F2M.\\ c &= AUD\,0.05\,(Euro\,\,0.029) \end{aligned}$$

- ✓ Would want a bit more description of
  - industry structure
  - regulatory details.