

# Bonus Culture:

# Competitive Pay, Screening, and Multitasking

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#### Abstract

This paper analyzes the impact of labor market competition and skill-biased technical change on the structure of compensation. The model combines multitasking and screening, embedded into a Hotelling-like framework. Competition for the most talented workers leads to an escalating reliance on performance pay and other high-powered incentives, thereby shifting effort away from less easily contractible tasks such as long-term investments, risk management and within-firm cooperation. Under perfect competition, the resulting efficiency loss can be much larger than that imposed by a single firm or principal, who distorts incentives downward in order to extract rents. More generally, as declining market frictions lead employers to compete more aggressively, the monopsonistic underincentivization of low-skill agents first decreases, then gives way to a growing overincentivization of high-skill ones. Aggregate welfare is thus hill-shaped with respect to the competitiveness of the labor market, while inequality tends to rise monotonically. Bonus caps and income taxes can help restore balance in agents' incentives and behavior, but may generate their own set of distortions.

Keywords: incentives, performance pay, bonuses, executive compensation, inequality, multitask, contracts, screening, adverse selection, moral hazard, work ethic, Hotelling, competition.

JEL Classification: D31, D82, D86, J31, J33, L13, M12

## 1 Introduction

Recent years have seen a literal explosion of pay, both in levels and in differentials, at the top echelons of many occupations. Large bonuses and salaries are needed, it is typically said, to retain ìtalentîand ìtop performersîin Önance, corporations, medicine, academia, as well as to incentivize them to perform to the best of their high abilities. Paradoxically, this trend has been accompanied by mounting revelations of poor actual performance, severe moral hazard and even outright fraud in those same sectors. Oftentimes these behaviors impose negative spillovers on the rest of society  $(e.g., bank bailouts), but even when not, the firms involved themselves ultimately suffer: large$ trading losses, declines in stock value, loss of reputation and consumer goodwill, regulatory fines and legal liabilities, or even bankruptcy.

This paper proposes a resolution of the puzzle, by showing how competition for the most productive workers can interact with the incentive structure inside Örms to undermine work ethics the extent to which agents "do the right thing" beyond what their material self-interest commands. More generally, the underlying idea is that highly competitive labor markets make it difficult for employers to strike the proper balance between the benefits and costs of high-powered incentives. The result is a "bonus culture" that takes over the workplace, generating distorted decisions and significant efficiency losses, particularly in the long run. To make this point we develop a model that combines multitasking, screening and imperfect competition, making a methodological contribution in the process.

Inside each firm, agents perform both a task that is easily measured (sales, output, trading profits, billable medical procedures) and one that is not and therefore involves an element of publicgoods provision (intangible investments affecting long-run value, financial or legal risk-taking, cooperation among individuals or divisions). Agents potentially differ in their productivity for the rewardable task and in their intrinsic willingness to provide the unrewarded one –their work ethic. When types are observable, the standard result applies: principals set relatively low-powered incentives that optimally balance workers' effort allocation; competition then only affects the size of Öxed compensation. Things change fundamentally when skill levels are unobservable, leading firms to offer contracts designed to screen different types of workers. A single principal (monopsonist, collusive industry) sets the power of incentives even lower than the social optimum, so as to extract rents from the more productive agents. Labor-market competition, however, introduces a new role for performance pay: because it is differentially attractive to more productive workers, it also serves as a device which Örms use to attract (or retain) these types. Focusing Örst on the limiting case of perfect competition, we show that the degree of incentivization is always above the social optimum, and identify a simple condition under which the resulting distortion exceeds that occurring under monopsony. Competitive bidding for talent is thus destructive of work ethics, and ultimately welfare-reducing.

We then develop a Hotelling-like variant of competitive screening to analyze the equilibrium contracts under arbitrary degrees of imperfect competition. As mobility costs (or horizontal differentiation) decline, the monopsonistic underincentivization of low-skill agents gradually decreases,

then at some point gives way to a growing overincentivization of high-skill ones. Aggregate welfare is thus hill-shaped with respect to competition, while comprehensive measures of inequality (gaps in utility or total earnings) tend to rise monotonically. This leads us to analyze different policies, such as bonus caps or taxes on total compensation, that can potentially improve efficiency and restore balance in agents' incentives and focus. The extent to which this is achievable depends on how well the government or regulator is able to distinguish the incentive versus fixed parts of compensation packages, as well as on the distortions that may arise as firms try to blur that line or resort to even less efficient screening devices.

In our baseline model, one task is unobservable or noncontractible, and thus performed solely out of intrinsic motivation. This (standard) specification of the multitask problem is convenient, but inessential for the main results. We thus extend the analysis to the case where performance in both tasks is measurable and hence rewarded, but noisy, which limits the power of incentives (e.g., deferred compensation versus yearly bonuses) given to risk averse agents. This not only demonstrates robustness (no reliance on intrinsic motivation) but also yields a new set of results that bring to light how the distorted incentive structure under competition (or monopsony) and the resulting misallocation of effort are shaped by the measurement noise in each task, agents' comparative advantage across them, and risk aversion.

Finally, we contrast our main analysis of competition for talent with the polar case where agents have the same productivity in the measurable task but differ in their ethical motivation for the unmeasurable one. In this case, competition is shown to be either beneficial (reducing the overincentivization which a monopsonist uses to extract rent, but never causing underincentivization), or neutral –as occurs in a variant of the model where ethical motivation generates positive spillovers inside the firm instead of private benefits for the agent.

The rest of this section discusses empirical evidence and related literature. Section 2 presents the basic model. Section 3 analyzes equilibrium under varying degrees of competition, and Section 4 the effects of pay regulation. Section 5 allows both tasks to be observable, while Section 6 considers heterogeneity in motivation rather than ability. Section 7 concludes. The main proofs are gathered in Appendices A to C, more technical ones in the online supplementary Appendix D.

#### 1.1 Evidence

Although bankers' bonuses and CEO pay packages attract the most attention, the parallel rise in incentive pay and earnings inequality is a much broader phenomenon, as established by Lemieux et al. (2009). Between the late 1970's and the 1990's, the fraction of jobs explicitly paid based on performance rose from 38% to 45%. Further compounding the direct impact on inequality is the fact that the returns to skills, both observable (education, experience, job tenure) and unobservable, are much higher in such jobs. This last finding also suggests that different compensation structures may play an important sorting role.<sup>[1](#page-1-0)</sup> Lemieux et al. calculate that the interaction of structural

<sup>&</sup>lt;sup>1</sup>Consistent with this view and with our modelling premise that performance incentives affect not only moral hazard (e.g. Bandiera et al. 2007, Shearer 2004) but also selection, Lazear's (2000) study of Safelite Glass Company

change and differential returns account for  $21\%$  of the growth in the variance of male log-wages over the period, and for essentially  $100\%$  (or even more) above the  $80^{th}$  percentile.

The source of escalation in incentive pay in our model is increased competition for the best workers, and this also fits well with the evidence on managerial compensation in advanced countries. In a long-term study (1936-2003) of the market for top US executives, Frydman (2007) documents a major shift, starting in the 1970's and sharply accelerating since the late 1980's, from firm-specific skills to more general managerial ones  $-e.g.,$  from engineering degrees to MBA's. In addition, there has been a concomitant rise in the diversity of sectoral experiences acquired over the course of a typical career. Frydman argues that these decreases in mobility costs have intensified competition for managerial skills and shows that, consistent with this view, executives with higher general (multipurpose) human capital received higher compensation and were also the most likely to switch companies. Using panel data on the 500 largest Örms in Germany over 1977-2009, Fabbri and Marin (2011) show that domestic and (to a lesser extent) global competition for managers has contributed significantly to the rise of executive pay in that country, particularly in the banking sector.

Our theory is based on competition not simply bidding up the level of compensation at the top, but also significantly altering its structure toward high-powered incentives, with a resulting shift in the mix of tasks performed toward more easily quantifiable and short-term-oriented ones. This seems to be precisely what occurred on Wall Street as market-based compensation spread from the emerging alternative-assets industry to the rest of the financial world:

ìTalent quickly migrated from investment banks to hedge funds and private equity. Investment banks, accustomed to attracting the most-talented executives in the world and paying them handsomely, found themselves losing their best people (and their best MBA recruits) to higher-paid and, for many, more interesting jobs... Observing the remarkable compensation in alternative assets, sensing a significant business opportunity, and having to fight for talent with this emergent industry led banks to venture into proprietary activities in unprecedented ways. From 1998 to 2006 principal and proprietary trading at major investment banks grew from below 20% of revenues to 45%. In a 2006 Investment Dealers' Digest article... one former Morgan Stanley executive said... that extravagant hedge fund compensation –widely envied on Wall Street, according to many bankers– was putting upward pressure on investment banking pay, and that some prop desks were even beginning to give traders "carry." Banks bought hedge funds and private equity funds and launched their own funds, creating new levels of risk within systemically important institutions and new conflicts of interest. By 2007 the transformation of Wall Street was complete. Faced with fierce new rivals for business and talent, investment banks turned into risk takers that compensated their best and brightest with contracts embodying the essence of financial-markets-based compensation." (Desai 2012, The Incentive Bubble).

found that half of the 44% productivity increase reaped when the company replaced the hourly wage system by a piece rate was due to in- and out-selection effects.

Similar transformations have occurred in the medical world with the rise of for-profit hospital chains: Gawande (2009) documents the escalation of compensation driven by the overuse of revenuegenerating tests and surgeries, with parallel declines in preventive care and coordination on cases between specialists, increases in costs and worse patient outcomes.

#### 1.2 Related Literature

 $\bullet$  Adverse selection. Our paper relates to and extends several lines of work. The first one is that on screening with exclusive contracts, initiated by Rothschild and Stiglitzís (1976) seminal study of a perfectly competitive (free entry) insurance market. Croker and Snow (1985) characterize the Pareto frontier for the two types in the Rothschild-Stiglitz model and show how it ranges from suboptimal insurance for the safer type (as in the original separating equilibrium) to overinsurance for the risky type. Stewart (1994) and Chassagnon and Chiappori (1997) study perfectly competitive insurance markets with adverse selection and moral hazard: agents can exert riskreducing efforts, at some privately known cost. In equilibrium the better agents choose contracts with higher deductibles, for which they substitute higher precautionary effort.<sup>[2](#page-1-0),[3](#page-1-0)</sup> Moen and Rosen  $(2005)$  consider a perfectly competitive labor market with adverse selection about workers' effort cost function. As in Baker (1992), true output is mismeasured by the employer and subject to a productivity shock, which agents learn prior to choosing effort. Focusing on affine contracts leads to a separating equilibrium in which high types are overincentivized relative to the social optimum, and thus bear too much risk; progressive taxes can ameliorate this distortion.<sup>[4](#page-1-0)</sup>

Our paper extends the literature by analyzing screening in a multitask environment and by deriving equilibrium and welfare for the whole range of competition intensities between the polar cases of monopsony and perfect competition, which most previous work has focused on comparing to the Örst-best. A notable exception to the latter point is Villas-Boas and Schmidt-Mohr (1999), who study Hotelling competition between banks that screen credit risks through costly collateral requirements. As product differentiation declines lenders compete more aggressively for the most profitable borrowers, and the resulting increase in screening costs (collateral posted) can be such that overall welfare falls. Banks' problem is one of pure adverse selection, whereas in our context there is also (multidimensional) moral hazard. We thus analyze how the structure of wage contracts, effort allocations, earnings and welfare vary with market frictions. We characterize the socially optimal degree of competitiveness and derive the modelís predictions for changes in total pay inequality and its performance-based component, which accord well with the empirical evidence discussed earlier.

<sup>&</sup>lt;sup>2</sup>Scheuer and Netzer (2010) contrast this beneficial incentive effect of private insurance markets to a benevolent government without commitment power, which would provide full insurance at the interim stage (once efforts have been chosen) and thereby destroy any ex-ante incentive for effort.

<sup>&</sup>lt;sup>3</sup>Armstrong and Vickers (2001) and Rochet and Stole (2002) study price discrimination in private-value models where, in contrast with the present work, principals do not directly care about agents' types but are purely concerned with rent extraction. Vega and Weyl (2012) study product design when consumer heterogeneity is of high dimension relative to firms' choice variables, which allows for both cream-skimming and rent-extraction to occur in equilibrium.

<sup>&</sup>lt;sup>4</sup>Allowing nonlinear contracts leads to a somewhat weaker result, namely that the first-best cannot be attained.

Most recently, Bannier et al. (2013) study competition for risk-averse employees with different abilities between two vertically differentiated single-task firms. A worker's output is the product of his and the firm's productivities, his effort and a random shock. In equilibrium, the low-productivity firm does not employ anyone, but its offer defines workers' reservation utilities. The degree of competition is represented here by the relative productivity of the less efficient firm; as in our case, its impact on screening results in a hump-shaped profile for welfare. We focus on horizontal firm differentiation and our multitask model incorporates distortions to effort allocation (shorttermism, hidden risk, etc.), which can arise even absent risk-sharing concerns. Besides hurting the Örms these may also have important externalities on the rest of society, since what is hard to observe by employers is a fortiori difficult to monitor by regulators. We further analyze how competition affects the level and structure of earnings inequality and derive from these positive results a simple test of whether it lies in the beneficial or harmful range. In the latter case, we also study the regulation or taxation of bonuses and total pay.<sup>[5](#page-1-0)</sup>

• *Multitasking*. From the multitask literature we borrow and build on the idea that incentivizing easily measurable tasks can jeopardize the provision of effort on less measurable ones (e.g. Holmström and Milgrom 1991, Itoh 1991, Baker at al. 1994, Dewatripont et al. 1999, Fehr and Schmidt 2004). Somewhat surprisingly, the impact of competition on the multitasking problem has not attracted much attention  $-a$  fortiori not in combination with adverse selection.<sup>[6](#page-1-0)</sup> As in earlier work, employers in our model choose ( linear or nonlinear) compensation structures aiming to balance incentives, but the desire to extract rents or the need to select the best employees lead them to offer socially distorted compensation schemes. In relatively competitive labor markets, in particular, a firm raising its performance-based pay exerts a negative externality: it fails to internalize the fact that competitors, in order to retain their own "talent", will also have to distort their incentive structure and effort allocation, thereby reducing the total surplus generated by their workforce.

Tymula (2012) studies a teamwork problem in which a worker's output depends on both his own selfish effort and his partner's helping effort, each augmented by the respective agent's productivity; unlike here, there is no substitutability between efforts. Both individual and team output are observable, and thus rewarded by employers, which compete under free entry by each offering a single linear contract. The equilibrium is separating and characterized by assortative matching, which prevents low types from free-riding on high ones. To achieve separation, high types are overincentivized on both tasks relative to the Örst-best, so they work harder not only on their own project but also on helping their teammate. By contrast, we predict underinvestment in the second

<sup>&</sup>lt;sup>5</sup>Stantcheva (2012) studies optimal income taxation when perfectly competitive firms use work hours to screen for workers' productivity. Welfare can then be higher when agents' types are unknown to employers, as the need to signal talent counteracts the Mirrleesian incentive to underproduce. The contrast in results arises from firms and the state being able to observe labor inputs, whereas in our context only output is observable (were it measurable in Stantcheva's single-task model, screening would yield the first best).

 $6$ Acemoglu et al. (2007) show how career concerns can lead workers to engage in excessive signaling to prospective employers, by exerting effort on both a productive task and an unproductive one that makes performance appear better than it really is. Firms could temper career incentives by organizing production according to teamwork, which generates coarser public signals of individual abilities, but the required commitment to team-based compensation fails to be credible when individual performance can still be observed inside the partnership.

(less easily measurable) task at high enough levels of competition, even when it can be incentivized.

 $\bullet$  *Managerial compensation*. While our paper is not specifically about executive pay, this is an important application of the model. The literature on managerial compensation is usually seen as organized along two contrasting lines (see, e.g., Frydman and Jenter (2010) for a recent survey). On one hand is the view that high executive rewards reáect a high demand for rare skills (Rosen 1981) and the efficient workings of a competitive market allocating talent to where it is most productive, for instance to manage larger firms (Gabaix and Landier 2008). Rising pay at the top is then simply the appropriate price response to market trends favoring the best workers: skilled-biased technical change, improvements in monitoring, growth in the size of firms, entry or decreases in mobility costs.

On the other side is the view that the level and structure of managerial compensation reflect instead significant market failures. For instance, indolent or captured boards may grant top executives pay packages far in excess of their marginal product (Bertrand and Mullainathan 2001, Bebchuk and Fried 2004). Alternatively, managers are given incentive schemes that do maximize profits but impose significant negative externalities on the rest of society by inducing excessive shorttermism and risk-taking at the expense of consumers, depositors or taxpayers -public bailouts and environmental cleanups, tax arbitrage, etc. (e.g., Bolton et al. 2006, Besley and Ghatak 2011). In particular, private returns in the Önance industry are often argued to exceed social returns (Baumol 1990, Philippon and Reshef 2012).

Our paper takes on board the first view's premise that pay levels and differentials largely reflect market returns to both talent and measured performance, magnified in recent decades by technical change and increased mobility. At the same time, and closer in that to the second view, we show that this very same escalation of performance-based pay can be the source of severe distortions and long-run welfare losses in the sectors where it occurs  $-even$  absent any externalities on the rest of society, and a fortiori in their presence.

The idea that labor market pressure will force firms to alter the structure of contracts they offer to managers is shared with a few other recent papers.<sup>[7](#page-1-0)</sup> In Marin and Verdier (2009), international trade integration leads new entrants to compete with incumbents for managerial talent required to operate a firm; within each firm principals also find it increasingly optimal to delegate decisionmaking to middle-management, further raising the demand for skilled labor. The papers' focus and mechanism are very different from ours, however. Agents receive no monetary incentives but derive private benefits from delegation, and those rents are non-monotonic with respect to competition. Furthermore, equilibrium changes in organizational design and activities performed tend to be efficient responses to relative factor endowments. In Acharya et al. (2011), firms can use two types of incentives: a reward in case of success, and making it hard to resist a takeover –with its ensuing loss of private benefits— in case of failure ("strong governance"). Managers with high skills (which are observable) are in short supply, so in equilibrium they appropriate all the rents they generate.

<sup>&</sup>lt;sup>7</sup>There is also an earlier literature examining the (generally ambiguous) effects of *product market* competition on managerial incentives and slack, whether through information revelation (Holmström 1982, Nalebuff and Stglitz 1983) or demand elasticities and the level of profits (Schmidt 1997, Raith 2003).

This forces their employers to renounce the threat of takeovers ("weak governance"), whereas firms employing the more abundant low-skill managers can still avail themselves of it. In contrast to our model, competition weakens here certain forms of incentives (dismissal for failure) while strengthening others (reward for success). Most importantly, firms' governance choices, and therefore also the competitiveness of the labor market, have no allocative impact: they only redistribute a fixed surplus between managers, shareholders and potential raiders.<sup>[8](#page-1-0)</sup> In Acharya et al. (2012), labor market competition interferes with the process of learning about agents' abilities. A manager can invest in a safe asset or in a risky one whose return depends on his ability but will be observable (to the Örm and others) only if he remains in charge of it, with the same employer, for two periods. There are no bonuses, so incentives are implicit (career concern) ones. Absent mobility, firms can commit ex-ante to paying everyone the same lifetime wage, thus insuring managers against the risk of being of low ability; this also makes it optimal to quickly find out one's talent, so as to choose the type of project one is better suited to. With free mobility, managers who stayed in a firm long enough to be revealed as talented would be bid away by competitors; such insurance is thus precluded, as in Harris and Holmström (1982). Instead, during the early stages of their careers everyone moves to a different firm in every period so as to delay learning, and in these short-term jobs all managers inefficiently select the risky investment.

 Intrinsic motivation. Finally, a recent literature incorporates considerations of intrinsic motivation and crowding out (BÈnabou and Tirole 2003, 2006) into compensation design and labor-market sorting. Besley and Ghatak (2005, 2006) find conditions under which agents who derive private benefits from working in mission-oriented sectors will match assortatively with such firms, where they receive low pay but exert substantial effort. Focusing on civil-service jobs, Prendergast (2007) shows how it can be optimal to select employees who are either in empathy with their "clients" (teachers, social workers, firefighters) or somewhat hostile to them (police officers, tax or customs inspectors). When the state has imperfect information about agent's types, however, it is generally not feasible to induce proper self-selection into jobs. Most closely related to our work in this literature is the multitask model of Kosfeld and von Siemens (2011), in which workers differ in their social preferences rather than productivity: some are purely self-interested, others conditional cooperators. Competition among employers leads to agents' sorting themselves between ìselÖsh jobsî, which involve high bonuses but no cooperation among coworkers and thus attract only selfish types, and "cooperative jobs" characterized by muted incentives and cooperative behavior, which are populated by conditional cooperators. Notably, positive profits emerge despite perfect competition. Because the source of heterogeneity is different from the main one emphasized in our paper, it is not surprising that the issue of excessive incentive pay does not arise in theirs.

<sup>&</sup>lt;sup>8</sup>In Thanassoulis (2013), competition also works by raising managerial rents (there is no ex-ante adverse selection, hence no designing of contracts to attract or retain talent): the disutility of effort increases through an income effect, requiring stronger incentives. If deferred compensation is more expensive to provide than short-term bonuses due to managers' impatience, firms will use more of the latter, resulting in excessively myopic decisions.

## <span id="page-10-0"></span>2 Model

#### 2.1 Agents

• Preferences. A unit continuum of agents (workers) engage in two activities A and B, exerting efforts  $(a, b) \in \mathbb{R}^2_+$  respectively:

 $\overline{a}$  Activity A is one in which individual contributions are not (easily) measurable and thus cannot be part of a formal compensation scheme: long-term investments enhancing the firm's value, avoiding excessive risks and liabilities, cooperation, teamwork, etc. An agent's contribution to  $\vec{A}$  is then driven entirely by his intrinsic motivation, va, linear in the effort a exerted in this task. In addition to a genuine preference to "do the right thing" (e.g., an aversion to ripping off shareholders or customers, selling harmful products, teaching shoddily, etc.),  $v$  can also reflect social and self-image concerns such as fear of stigma, or an executive's concern for his "legacy".<sup>[9](#page-1-0)</sup> In some contexts it can also capture outside incentives not controlled by the firm, such as potential legal liability.

 $\overline{a}$  Activity B, by contrast, is measurable and therefore contractible: individual output, sales, short-term revenue, etc. When exerting effort b, a worker's productivity is  $\theta + b$ , where  $\theta$  is a talent parameter, privately known to each agent.[10](#page-1-0)

The total effort cost,  $C(a, b)$ , is strictly increasing and strictly convex in  $(a, b)$ , with  $C_{ab} > 0$ unless otherwise noted, meaning that the two activities are substitutes. A particularly convenient specification is the quadratic one,  $C(a, b) = a^2/2 + b^2/2 + \gamma ab$ , where  $0 < \gamma < 1$ , as it allows for simple and explicit analytical solutions to the whole model.<sup>[11](#page-1-0)</sup> These are provided in Appendix A; whereas in the text we shall maintain a general cost function, except where needed to obtain further results.

We assume an affine compensation scheme with incentive power or bonus rate  $\eta$  and fixed wage z, so that total compensation is  $(\theta + b)y + z^{12}$  $(\theta + b)y + z^{12}$  $(\theta + b)y + z^{12}$  Agents have quasi-linear preferences

$$
U(a, b; \theta, y, z) = va + (\theta + b)y + z - C(a, b).
$$
 (1)

• Types. To emphasize the roles of heterogeneity in v and  $\theta$ , respectively, we shall focus on two polar cases. Here and throughout Section [3,](#page-12-0) agents differ only in their productivities. Thus  $\theta \in {\theta_L, \theta_H}$ ,

 $^9$ Such preferences leading agents to provide some level of unrewarded effort were part of Milgrom and Holmström's original multitasking model (1991, Section 3). They make the analysis most tractable, but Section [5](#page-27-0) derives similar results when performance in both tasks is incentivized but A is measured with more noise than  $B$  (or/and less discriminating of worker talent). For recent analyzes of intrinsic motivation and social norms see, e.g., Bénabou and Tirole (2003, 2006) and Besley and Ghatak (2005, 2006). In the context of firms, see Akerlof and Kranton (2005) for evidence and Ramalingam and Rauh (2010) for a model of investment in employees' loyalty and identification.

 $10$ The additive form of talent heterogeneity is chosen for analytical simplicity, as it implies that the first best power of incentive is type-independent. Qualitatively similar results would obtain with the multiplicative form  $b\theta$ , as long as type heterogeneity in  $\theta$  is not so high that the first-best set of contracts becomes incentive-compatible.

<sup>&</sup>lt;sup>11</sup> The model also works when the two tasks are complements,  $C_{ab} < 0$  (e.g.,  $-1 < \gamma < 0$ ) but the results in this case are less interesting, e.g., competition is now, predictably, always more efficient than monopsony.

 $12$ Unrestricted nonlinear schemes (as in Laffont and Tirole 1986) lead to very similar results; see Appendix B and the propositions therein.

with respective probabilities  $(q_L, 1 - q_L = q_H)$  and  $\Delta \theta \equiv \theta_H - \theta_L > 0$ . In Section [6,](#page-32-0) conversely, we shall consider agents who differ only in their intrinsic motivations  $v$  for task  $A$ .

• *Effort allocation*. When facing compensation scheme  $(y, z)$ , the agent chooses efforts  $a(y)$  and  $b(y)$  so as to solve

<span id="page-11-0"></span>
$$
\max_{(a,b)} \{ va + (\theta + b) y + z - C(a,b) \},\tag{2}
$$

leading to the first-order conditions  $\partial C/\partial a = v$ ,  $\partial C/\partial b = y$ . Our assumptions on the cost function imply that increasing the power of the incentive scheme raises effort in the measured task and decreases it in the unobserved one:

$$
\frac{da}{dy} < 0 < \frac{db}{dy}.
$$

It will prove convenient to decompose the agent's utility into an "allocative" term,  $u(y)$ , which depends on the endogenous efforts, and a "redistributive" one,  $\theta y + z$ , which does not:

$$
U(y; \theta, z) \equiv U(a(y), b(y); \theta, y, z) = u(y) + \theta y + z,
$$
\n(3)

where

$$
u(y) \equiv va(y) + yb(y) - C(a(y), b(y)). \tag{4}
$$

Note that  $u'(y) = b(y)$  and  $\partial U(y; \theta, z)/\partial y = \theta + b(y)$ .

• Outside opportunities. We assume that any agent can obtain a reservation utility  $\overline{U}$ , so that employers must respect the participation constraint:

$$
U(y; \theta, z) = u(y) + \theta y + z \ge \overline{U}.
$$
\n<sup>(5)</sup>

The type-independence of the outside option is a polar case that will help highlight the effects of competition *inside* the labor market. Thus, under monopsony every one has reservation utility equal to  $\bar{U}$ , whereas with competition reservation utilities become endogenous and type-dependent.<sup>[13](#page-1-0)</sup>

#### 2.2  $Firm(s)$

A worker of ability  $\theta$  exerting efforts  $(a, b)$  generates a gross revenue  $Aa+B(\theta+b)$  for his employer. Employing such an agent under contract  $(y, z)$  thus results in a net profit of

$$
\Pi(\theta, y, z) = \pi(y) + (B - y)\theta - z,\tag{6}
$$

where

$$
\pi(y) \equiv Aa(y) + (B - y) b(y). \tag{7}
$$

represents the allocative component and  $(B - y)\theta - z$  a purely redistributive one.

 $13$ We make the usual assumption that when a worker is indifferent between an employer's offer and his reservation utility he chooses the former. We also assume that  $\bar{U}$  is high enough that  $z \geq 0$  in equilbrium (under any degree of competition), but not so large that hiring some worker type is unprofitable (see Appendix D for the exact conditions).

#### 2.3 Social Welfare

In order to better highlight the mechanism at work in the model, we take as our measure of social welfare the sum of workers' and employers' payoffs, thus abstracting from any externalities on the rest of society.<sup>[14](#page-1-0)</sup> Again, it will prove convenient to decompose it into an allocative part,  $w(y)$ , and a surplus,  $B\theta$ , that is independent of the compensation scheme (the transfer  $(\theta + b)y + z$  nets out):

$$
W(\theta, y) \equiv U(a(y), b(y); \theta, y, z) + \Pi(\theta, y, z) = w(y) + B\theta,
$$
\n(8)

<span id="page-12-2"></span><span id="page-12-1"></span>where

$$
w(y) \equiv u(y) + \pi(y) = (A + v) a(y) + Bb(y) - C(a(y), b(y)).
$$
\n(9)

Using the envelope theorem for the worker,  $u'(y) = b(y)$ , we have:

<span id="page-12-3"></span>
$$
w'(y) = Aa'(y) + (B - y) b'(y).
$$
 (10)

We take w to be strictly concave,<sup>[15](#page-1-0)</sup> with a maximum at  $y^* < B$  given by

$$
w'(y^*) = Aa'(y^*) + (B - y^*)b'(y^*) = 0
$$
\n(11)

and generating enough surplus that even low types can be profitably employed, namely

<span id="page-12-5"></span><span id="page-12-4"></span>
$$
w(y^*) + \theta_L B > \bar{U}.\tag{12}
$$

In cases where (underprovision of) the "ethical" activity  $a$  also has spillovers on the rest of society be they technological (pollution), pecuniary (imperfect competition in the product market) or fiscal (cost of government bailouts, taxes or subsidies)– total social welfare becomes  $w(y) + e \cdot a(y)$ , where  $e$  is the per-unit externality. Clearly, this will only strengthen our main results about the competitive overincentivization of the other activity, b:

### <span id="page-12-0"></span>3 Competing for Talent

Throughout most of the paper (except for Section [6\)](#page-32-0), v is known while  $\theta \in {\theta_H, \theta_L}$  is private information, with mean  $\bar{\theta} \equiv q_L \theta_L + q_H \theta_H$ .<sup>[16](#page-1-0)</sup> We first consider the polar cases of monopsony and perfect competition, which make most salient the basic forces at play, then study the full spectrum

 $14$  For instance, we can think of firms' output as being sold on a perfectly competitive product market. It is, however, very easy to incorporate social spillovers into the analysis, as we explain below.

<sup>&</sup>lt;sup>15</sup>Such is the case, in particular, with quadratic costs; see Appendix  $A$ .

<sup>&</sup>lt;sup>16</sup> Asymmetric information about ability remains a concern even in dynamic settings where performance generates ex-post signals about an agent's type. First, such signals may be difficult to accurately observe for employers other than the current one, especially given the multi-task nature of production. Second, many factors can cause  $\theta$  to vary unpredictably over the life-cycle: age (which affect's people's abilities and preferences heterogeneously), health shocks, private life issues, news interests and priorities, etc. Finally, different (imperfectly correlated) sets of abilities typically become relevant at different stages of a career  $-e.g.,$  being a good trader or analyst, devising new securities, bringing in clients, closing deals, managing a division, running and growing an international company, etc.

of imperfect competition. Before proceeding, it is worth noting that if agents' types  $i = H, L$  were observable, the only impact of market structure would be on the fixed wages  $z_i$ , whereas incentives would always remain at the efficient level,  $y_i = y^*$ .

#### <span id="page-13-2"></span>3.1 Monopsony Employer

A monopsonist (or set of colluding firms) selects a menu of contracts  $(y_i, z_i)$  aimed at type  $i \in$  $\{L, H\}$ . We assume that it wants to attract both types, which, as we will show, is equivalent to  $q_L$ exceeding some threshold. The firm thus maximizes expected profit

$$
\max_{\{(y_i, z_i)\}_{i=H,L}} \left\{ \sum_{i=H,L} q_i \left[ \pi(y_i) + (B - y_i)\theta_i - z_i \right] \right\}
$$

subject to the incentive constraints

$$
u(y_i) + \theta_i y_i + z_i \ge u(y_j) + \theta_i y_j + z_j \quad \text{for all } i, j \in \{K, L\}
$$
\n
$$
(13)
$$

and the low-productivity type's participation constraint

$$
u(y_L) + \theta_L y_L + z_L \ge \overline{U}.\tag{14}
$$

This program is familiar from the contracting literature. First, incentive constraints, when added up, yield  $(\theta_i - \theta_j)(y_i - y_j) \geq 0$ , so the power of the incentive scheme must be non-decreasing in type a more productive agent must receive a higher fraction of his measured output. Second, the low type's participation constraint is binding, and the high type's rent above  $\overline{U}$  is given by the extra utility obtained by mimicking the low type:  $(\Delta \theta) y_L$ . Rewriting profits, the monopsonist solves:

$$
\max_{\{(y_i, z_i)\}_{i=H,L}} \left\{ \sum_{i=H,L} q_i \left[ w(y_i) + B\theta_i \right] - \overline{U} - q_H(\Delta\theta) y_L, \right\}
$$

yielding  $y_H^m = y^*$  (no distortion at the top) and<sup>[17](#page-1-0)</sup>

<span id="page-13-0"></span>
$$
w'(y_L^m) = \frac{q_H}{q_L} \Delta \theta, \quad \text{implying} \quad y_L < y^* \tag{15}
$$

The principal reduces the power of the low-type's incentive scheme, so as to limit the high-type's rent. It is optimal for the firm to hire both types if and only if

<span id="page-13-1"></span>
$$
q_L \left[ w(y_L^m) + B\theta_L - \overline{U} \right] \ge q_H y_L^m \Delta \theta, \tag{16}
$$

meaning that the profits earned on low types exceed the rents abandoned to high types. By  $(15)$ , the difference of the left- and right-hand sides is increasing in  $q_L$ , so the condition is equivalent to

<sup>&</sup>lt;sup>17</sup>To exclude uninteresting corner solutions we shall assume that  $w'(0) > q_H\Delta\theta/q_L$ . Since later on we shall impose various other upper bounds on  $q<sub>H</sub>$ , this poses no problem.

 $q_L \ge \underline{q}_L$ , where  $\underline{q}_L$  is defined by equality in [\(16\)](#page-13-1).

<span id="page-14-3"></span>**Proposition 1 (monopsony)** Let  $(16)$  hold, so that the monopsonist wants to employ both types. Then  $y_{H}^{m} = y^*$  and  $y_{L}^{m} < y^*$  is given by

$$
w'(y_L^m) = \frac{q_H}{q_L} \Delta \theta,
$$

with corresponding fixed payments  $z_H^m = \bar{U} + y_L^m \Delta \theta - u(y^*) - \theta_H y^*$  and  $z_L^m = \bar{U} - u(y_L^m) - \theta_L y_L^m$ . The resulting welfare loss is equal to

<span id="page-14-1"></span>
$$
L^{m} = q_{L} \left[ w(y^{*}) - w(y_{L}^{m}) \right]. \tag{17}
$$

It increases with  $\Delta\theta$ , but need not be monotonic in A or B.

Note that since total social welfare is  $q_H [w(y_H) + B\theta_H] + q_L [w(y_L) + B\theta_L]$ , a mean-preserving increase in the distribution of  $\theta$  always reduces it, by worsening the informational asymmetry. In contrast, an increase in A (or a decrease in B) has two opposing effects on  $L^m$ : (i) it makes any given amount of underincentivization on the  $B$  task less costly, as the alternative task  $A$  is now more valuable; (ii) the efficient bonus rate  $y^*$  given to the high types declines, and to preserve incentive compatibility so must  $y_L^m$ , worsening low types' underincentivization. In the quadratic case the two effects cancel out, as shown in Appendix A.

### <span id="page-14-2"></span>3.2 Perfect Competition in the Labor Market

A large number of firms now compete for workers, each one offering an incentive-compatible menu of contracts. We first look for a separating competitive allocation, defined as one in which: (i) each worker type chooses a different contract, respectively  $(y_L, z_L)$  and  $(y_H, z_H)$  for  $i = H, L$ , with resulting utilities  $U_L$  and  $U_H$ ; (ii) each of these two contracts makes zero profits, implying in particular the absence of any cross-subsidy.<sup>[18](#page-1-0)</sup> Then, in a second stage, we investigate the conditions under which this allocation is indeed an equilibrium, and even the unique one.

In a separating competitive equilibrium, any contract that operates must make zero profit:

<span id="page-14-0"></span>
$$
\Pi(\theta_H, y_H, z_H) = 0 \iff \pi(y_H) + (B - y_H)\theta_H = z_H,\tag{18}
$$

$$
\Pi(\theta_L, y_L, z_L) = 0 \iff \pi(y_L) + (B - y_L) \theta_L = z_L,\tag{19}
$$

which pins down  $z_H$  and  $z_L$ . Furthermore, a simple Bertrand-like argument implies that the low type must receive his symmetric-information efficient allocation,  $19$ 

 $18$ One can then can indifferently think of each firm offering a menu and employing both types of workers, or of different firms specializing in a single type by offering a unique contract.

<sup>&</sup>lt;sup>19</sup>Absent cross-subsidies, the low type cannot receive more than the total surplus  $w(y^*) + \theta_L B$  he generates under symmetric information, or else his employer would make a negative profit. Were he to receive less, conversely, another firm could attract him by offering  $(y^*, z_L = z_L^c - \varepsilon)$  for  $\varepsilon$  small, leading to a profit  $\varepsilon$  on this type (and an even larger one on any high type who also chose this contract). Low types must thus be offered utility equal to  $w(y^*) + \theta_L B$ , which only their symmetric-information efficient allocation achieves.

$$
y_L^c = y^*
$$
 and  $z_L^c = \pi(y^*) + (B - y^*)\theta_L$ .

He should then not benefit from mimicking the high type, nor vice-versa,

<span id="page-15-0"></span>
$$
w(y^*) + B\theta_L \geq u(y_H) + \theta_L y_H + z_H = w(y_H) + B\theta_H - y_H \Delta \theta, \tag{20}
$$

$$
w(y_H) + B\theta_H \geq w(y^*) + B\theta_L + y^* \Delta \theta, \tag{21}
$$

implying in particular that  $y_H \geq y^*$ . Among all such contracts, the most attractive to the high types is the one involving minimal distortion, namely such that [\(20\)](#page-15-0) is an equality:

<span id="page-15-1"></span>
$$
w(y_H^c) \equiv w(y^*) - (B - y_H^c) \Delta \theta.
$$
\n<sup>(22)</sup>

By strict concavity of w, this equation has a unique solution  $y_H^c$  to the right of  $y^*$ , satisfying  $y^*$   $\langle y_H^c \rangle$   $\langle B \rangle$ . The inequality in [\(21\)](#page-15-0) is then strict, meaning that only the low type's incentive constraint is binding. Note that, as illustrated in Figure I, this is exactly the reverse of what occurred under monopsony.[20](#page-1-0)



Figure I: Distortions under monopsony and perfect competition

• *Existence and uniqueness.* When is this least-cost separating (LCS) allocation indeed an equilibrium, or the unique equilibrium of the competitive-offer game? The answer, which is reminiscent of Rothschild and Stiglitz (1976), hinges on whether or not a firm could profitably deviate to a

<sup>&</sup>lt;sup>20</sup>To build intuition for this reversal, one can look at how the symmetric-information outcome fails incentive compatibility. Under monopsony no employee obtains any rent, so type i's symmetric information contract is:  $(y_i = y^*, z_i = \overline{U} - va(y^*) + C(a(y^*), b(y^*)) - [\theta_i + b(y^*)]y^*$ . If it were still offered under asymmetric information, the high type could then obtain a positive rent  $(\Delta\theta)y^*$  by choosing  $(y^*, z_L)$ ; we thus expect the downward incentive constraint to bind. Under perfect competition, the symmetric-information contract for type i is  $(y_i = y^*, z_i = \pi(y^*) + (\theta_i - y^*)B)$ . If it prevailed under asymmetric information, the low type could obtain extra utility  $B\Delta\theta$  by choosing  $(y_H, z_H)$ . We thus now expect the upward incentive constraint to bind.

contract that achieves greater total surplus by using a cross-subsidy from high to low types to ensure incentive compatibility.

**Definition 1** An incentive-compatible allocation  $\{(U_i^*, y_i^*)\}_{i=H,L}$  is interim efficient if there exists no other incentive-compatible  $\{(U_i, y_i)\}_{i=H,L}$  that

(i) Pareto dominates it:  $U_H \geq U_H^*$ ,  $U_L \geq U_L^*$ , with at least one strict inequality.

(ii) Makes the employer break even on average:  $\Sigma_i q_i[w(y_i) + \theta_i B - U_i] \geq 0$ .

For the LCS allocation to be an equilibrium, it must be interim efficient. Otherwise, there is another menu of contracts that Pareto dominates it, which one can always slightly modify (while preserving incentive-compatibility) so that both types of workers and the employer share in the overall gain; offering such a menu then yields strictly positive profits. The converse result is also true: under interim efficiency there can clearly be no positive-profit deviation that attracts both types of agents, and by a similar type of "small redistribution" argument one can also exclude those that attract a single type. These claims are formally proved in the appendix, where we also show that when the LCS allocation is interim efficient, it is in fact the unique equilibrium. Furthermore, we identify a simple condition for this to be case:

<span id="page-17-1"></span>**Lemma 1** The least-cost separating allocation is interim efficient if and only if

<span id="page-17-0"></span>
$$
q_H w'(y_H^c) + q_L \Delta \theta \ge 0. \tag{23}
$$

This condition holds whenever  $q_L$  exceeds some threshold  $\tilde{q}_L < 1$ .

The intuition is as follows. At the LCS allocation, we saw that the binding incentive constraint is the low type's:  $U_L^c = U_H^c - y_H^c \Delta \theta$ . Consider now an employer who slightly reduces the power of the high type's incentive scheme,  $\delta y_H = -\varepsilon$ , while using lump-sum transfers  $\delta z_H = (b(y_H) + \theta_H)\varepsilon$  $+\varepsilon^2$  to slightly more than compensate them for the reduction in incentive pay, and  $\delta z_L = \varepsilon \Delta \theta + \varepsilon^2$ to preserve incentive compatibility. Such a deviation attracts both types  $(\delta U_H = \delta U_L = \varepsilon^2$ , since  $u'(y) = b(y)$  and its first-order impact on profits is

$$
q_H \left[ \left( \pi'(y_H) - \theta_H \right) \delta y_H - \delta z_H \right] - q_L \delta z_L = \left[ q_H \ w'(y_H^c) + q_L \Delta \theta \right] (-\varepsilon)
$$

Under  $(23)$  this net effect is strictly negative, hence the deviation unprofitable. When  $(23)$  fails, conversely, the increase in surplus generated by the more efficient effort allocation of the high types is sufficient to make the firm and all its employees strictly better off. A higher  $q_L = 1 - q_H$  means fewer high types to generate such a surplus and more low types to whom rents (cross-subsidies) must be given to maintain incentive compatibility, thus making [\(23\)](#page-17-0) more likely to hold.

<span id="page-17-2"></span>We can now state this section's main results.

**Proposition 2 (perfect competition)** Let  $q_L \geq \tilde{q}_L$ . The unique competitive equilibrium involves two separating contracts, both resulting in zero profit:

1. Low-productivity workers get  $(y^*, z_L^c)$ , where  $z_L^c$  is given by [\(19\)](#page-14-0).

2. High-productivity ones get  $(y_H^c, z_H^c)$ , where  $z_H^c$  is given by [\(18\)](#page-14-0) and  $y_H^c > y^*$  by

<span id="page-18-0"></span>
$$
w(y^*) - w(y_H^c) = (B - y_H^c)\Delta\theta.
$$

3. The efficiency loss relative to the social optimum is

$$
L^{c} = q_{H} [w(y^{*}) - w(y_{H}^{c})] = (B - y_{H}^{c}) q_{H} \Delta \theta.
$$
 (24)

It increases with  $\Delta\theta$  and A, but need not be monotonic in B.

These results confirm and formalize the initial intuition that competition for talent will result in an overincentivization of higher-ability types. As shown on Figure I, this is the opposite distortion from that of the monopsony case, which featured underincentivization of low-ability types. When the degree of competition is allowed to vary continuously (Section [3.4\)](#page-20-0), we therefore expect that there will be a critical point at which the nature of the distortion (reflecting which incentive constraint is binding) tips from one case to the other.

• Skill-biased technical change. A higher  $\theta_H$  exacerbates the competition for talented types, result- $\log$  in a higher bonus rate  $y_H^c$  that makes their performance-based pay rise *more than proportionately* with their productivity  $B\theta_H$ . This is in line with Lemieux et al.'s (2009)) findings about the contribution of performance pay to rising earnings inequality. This equilibrium market response to technical or human-capital change is *inefficient*, however, as it worsens the underprovision of longterm investments and other voluntary efforts inside firms, thereby reducing the social value of the productivity increase. For a mean-preserving spread in the distribution of  $\theta$ 's only the deadweight loss remains, so overall social welfare declines.

What happens when the LCS allocation is not interim efficient, that is, when  $q_L < \tilde{q}_L$ ? We saw that it is then not an equilibrium, since there exist profitable deviations to incentive-compatible contracts (involving cross-subsidies) that Pareto-dominate it. We also show in the appendix that no other pure-strategy allocation is immune to deviations, a situation that closely parallels the standard Rothschild and Stiglitz (1976) problem: the only equilibria are in mixed strategy.<sup>[21](#page-1-0)</sup> Since such an outcome is not really plausible as a stable labor-market outcome, we assume from here on

$$
q_L \ge \max\{\tilde{q}_L, \underline{q}_L\} \equiv q_L^*.
$$
\n<sup>(25)</sup>

 $^{21}$ An alternative approach is to assume that it is workers who make take-it-or-leave offers, instead of a competitive industry making offers to them. From Maskin and Tirole (1992) we know that for  $q_L \ge \tilde{q}_L$ , the unique equilibrium of the resulting informed-principal game is the LCS allocation, so the result is the same as here with competitive offers. By contrast, for  $q_L \ge \tilde{q}_L$ , the set of equilibrium interim utilities is the set of feasible utilities (incentive compatible and satisfying budget balance in expectation) that Pareto dominate  $(U_L^c, U_H^c)$ . A second alternative is to use a different equilibrium concept from the competitive screening literature, as in Scheuer and Netzer (2010); again, this has no bearing on the region where the separating equilibrium exists. A third alternative would be to introduce search, free entry by principals and contract posting as in Guerrieri et al. (2010). Self-selection then makes type proportions among searchers in the market endogenous, in such a way that a separating equilibrium always exists.

#### 3.3 Welfare: Monopsony versus Perfect Competition

• Single task  $(A = 0)$ . As a benchmark, it is useful to recall that competition is always socially optimal with a single task. The competitive outcome is then the single contract  $y^c = y^* = B$ ,  $z^c =$  $0;$  agents of either type are residual claimants for their production and therefore choose the efficient effort allocation.<sup>[22](#page-1-0)</sup> Monopsony, by contrast, leads to a downward distortion in the power of the incentive scheme. Hence competition is always strictly welfare superior.

• *Multitasking*. From [\(17\)](#page-14-1) and [\(22\)](#page-15-1),  $L^m < L^c$  is larger if and only if

<span id="page-19-0"></span>
$$
q_L [w(y^*) - w(y_L^m)] < q_H [w(y^*) - w(y_H^c)]. \tag{26}
$$

Consider first the role of labor force composition. As seen from  $(15)$  and  $(22)$ , the monopsony incentive distortion  $y^* - y_L^m$  is increasing with  $q_H/q_L$  (limiting the high types's rents becomes more important), whereas the competitive one,  $y_H^c - y^*$  is independent of it (being determined by an incentive constraint across types). For small  $q_H/q_L$ ,  $L^m/L^c$  is thus of order  $q_L (q_H/q_L)^2/q_H =$  $q_H/q_L$ , so [\(26\)](#page-19-0) holds provided  $q_L$  is high enough. With quadratic costs, we obtain an exact threshold that brings to light the role of the other forces at play.

**Proposition 3 (welfare)** Let  $C(a, b) = a^2/2 + b^2/2 + \gamma ab$ . Social welfare is lower under competition than under monopsony if and only if  $q_L \ge q_L^*$  and

<span id="page-19-1"></span>
$$
\frac{q_H}{2q_L} + \sqrt{\frac{q_H}{q_L}} < \left(\frac{\gamma}{1 - \gamma^2}\right) \left(\frac{A}{\Delta\theta}\right). \tag{27}
$$

The underlying intuitions are quite general.<sup>[23](#page-1-0)</sup> First, competition entails a larger efficiency loss when the unrewarded task (long-run investments, cooperation, avoidance of excessive risks, etc.) is important enough and the two types of effort sufficiently substitutable. If they are complements ( $\gamma < 0$ ), in contrast, competition is always efficiency-promoting. Second, the productivity differential  $\Delta\theta$  scales the severity of the asymmetric-information problem that underlies both the monopsony and the competitive distortions. A monopsonistic firm optimally trades off total surplus versus rent-extraction, so (by the envelope theorem) a small  $\Delta\theta$  has only a second-order effect on overall efficiency. Under competition the effect is first-order, because a firm raising its  $y_H$  does not internalize the deterioration in the workforce quality it inflicts on its competitors  $-$ or, equivalently, the fact that in order to retain their "talent" they will also have to distort incentives and the allocation of effort. This intuition explains why [\(27\)](#page-19-1) is more likely to hold when  $\Delta\theta$  decreases.<sup>[24](#page-1-0)</sup>

<sup>&</sup>lt;sup>22</sup>Similar results holds if  $A > 0$  but  $v = 0$ : since  $a \equiv 0$  for all y, the socially optimal bonus rate is  $y^* = B$ , even though it results in an inefficient effort allocation. This is clearly also the competitive outcome...

 $^{23}$ In particular, the model's solution with quadratic costs (given in Appendix A) also correspond to Taylor approximations of the more general case when  $\Delta\theta$  is small, provided  $1/(1 - \gamma^2)$  is replaced everywhere by  $-w''(y^*)$ .

<sup>&</sup>lt;sup>24</sup>As shown in Appendix C, for small  $\Delta\theta$  the lower bound  $\tilde{q}_L$  above which [\(23\)](#page-17-0) holds (and the competitive equilibrium thus exists) is such that  $1 - \tilde{q}_L$  is of order  $\sqrt{\Delta \theta}$ . Thus, to rigorously apply the above reasoning involving first- versus second-order losses for small  $\Delta\theta$ , one needs to also let  $q_H$  become small. This further reduces  $y^* - y_L^m$  while leaving  $y_H^c - y^*$  unchanged. This, in turn, further raises  $L^c/L^m$ , making it of order  $(\Delta\theta)^{-3/2}$  rather than  $(\Delta\theta)^{-1}$ .

#### <span id="page-20-0"></span>3.4 Imperfect Competition

To understand more generally how the intensity of labor market competition affects the equilibrium structure of wages, workers' task allocation, firms' profits and social welfare, we now develop a variant of the Hotelling model in which competitiveness can be appropriately parametrized.

As illustrated in Figure II, a unit continuum of workers is uniformly distributed along the unit interval,  $x \in [0, 1]$ . Two firms,  $k = 0, 1$ , are located respectively at the left and right extremities and recruit them to produce, with the same production function as before. When a worker located at x chooses to work for Firm 0 (resp., 1), he incurs a cost equal to the distance tx (resp.,  $t(1-x)$ ) that he must travel. We assume that  $\theta$  and x are independent and that a worker's position is not observable by employers, who therefore cannot condition contracts on this characteristic.

In the standard Hotelling model, agents also have an outside option (e.g., staying put) that yields a fixed level of utility,  $U$ . This implies, however, that a change in t affects not only competitiveness within the market (firm 1 vs. 2) but also, mechanically, that of the *outside* option –formally, agents' participation constraints. To isolate the pure competitiveness of the market from that of other activities, we introduce an intuitive but novel modeling device, ensuring in particular that the market is always fully covered.



Figure II: Hotelling with co-located outside options

• Co-located outside option. Instead of receiving the outside option  $\bar{U}$  for free, agents must also "go and get it" at either the end of the unit interval, which involves paying the same cost  $tx$  or  $t(1-x)$  as if they chose Firm 0 or Firm 1, respectively. One can think of two business districts, each containing both a multitask firm of the type studied here and a competitive fringe or informal sector in which all agents have productivity  $U^{25}$  $U^{25}$  $U^{25}$ 

Without loss of generality, we can assume that each firm  $k = 0, 1$  offers an incentive-compatible menu of compensation schemes  $\{y_i^k, z_i^k\}_{i=H,L}$ , in which workers who opt for this employer self-select. Let  $U_i^k$  denote the utility provided by firm  $k$  to type  $i$ :

$$
U_i^k \equiv u(y_i^k) + \theta_i y_i^k + z_i^k. \tag{28}
$$

<sup>&</sup>lt;sup>25</sup> Alternatively, each agent could produce  $\bar{U}$  "at home" but then have to travel (or adapt his human capital) to one or the other marketplace to sell his output.

A worker of type i, located at x, will choose firm  $k = 0$  (say) if and only if

$$
U_i^k - tx \ge \max\left\{\bar{U} - tx, \bar{U} - t(1-x), U_i^\ell - t(1-x)\right\}.
$$
 (29)

The first inequality reduces to  $U_i^k \ge \bar{U}$  : a firm must at least match its local outside option. If both attract L-type workers,  $U_i^{\ell} \ge \bar{U}$  as well, so the third inequality makes the second one redundant.

We shall focus the analysis on the (unique) symmetric equilibrium, in which firms attracts half of the total labor force. To simplify the exposition, we shall take it here as given that: (i) each firm prefers to employ positive measures of both types of workers than to exclude either one; (ii) conversely, neither firm wants to "corner" the market on any type of worker, i.e. move the corresponding cutoff value of  $x$  all the way to 0 or 1. In Appendix D we show that neither exclusion nor cornering can be part of a best response by a firm to its competitor playing the strategy characterized in Proposition [4](#page-23-0) below, as long as

<span id="page-21-3"></span><span id="page-21-2"></span>
$$
q_L \ge \bar{q}_L,\tag{30}
$$

where  $\bar{q}_L \in [q_L^*, 1)$  is another cutoff independent of t. Assuming this condition from here on, we can focus on utilities  $(U_i^k, U_i^{\ell})$  resulting in interior cutoffs, so that firm k's share of workers of type i is

$$
x_i^k \left( U_i^k, U_i^\ell \right) = \frac{U_i^k - U_i^\ell + t}{2t}.
$$
\n
$$
(31)
$$

The firm then chooses  $(U_L, U_H, y_L, y_H)$  to solve the program:

$$
\max \left\{ q_H (U_H - U_H^{\ell} + t) [w(y_H) + \theta_H B - U_H] + q_L (U_L - U_L^{\ell} + t) [w(y_L) + \theta_L B - U_L] \right\}
$$
(32)

subject to the constraints (with Lagrange multipliers in parentheses):

<span id="page-21-0"></span>
$$
U_H \geq U_L + y_L \Delta \theta \qquad (\mu_H) \tag{33}
$$

$$
U_L \geq U_H - y_H \Delta \theta \qquad (\mu_L) \tag{34}
$$

$$
U_L \geq \bar{U} \qquad \qquad (\nu) \tag{35}
$$

To shorten the notation, let  $m_i \equiv w(y_i) + \theta_i B - U_i$  denote the firm's margin on type  $i = H, L$ . The first-order conditions, together with the requirement that  $U_i = U_i^{\ell}$  in a symmetric equilibrium, are:

<span id="page-21-1"></span>
$$
q_H(m_H - t) + \mu_H - \mu_L = 0 \tag{36}
$$

$$
q_L(m_L - t) + \mu_L - \mu_H + \nu = 0 \tag{37}
$$

$$
t q_H w'(y_H) + \mu_L \Delta \theta = 0 \tag{38}
$$

$$
t q_L w'(y_L) - \mu_H \Delta \theta = 0. \tag{39}
$$

Note that  $\mu_H$  and  $\mu_L$  cannot both be strictly positive: otherwise [\(33\)](#page-21-0) and [\(34\)](#page-21-0) would bind, hence  $y_H = y_L$ , rendering [\(38\)](#page-21-1)-[\(39\)](#page-21-1) mutually incompatible. This suggests that only one or the other incentive constraint will typically bind at a given point.

• Constructing the equilibrium: key intuitions. Solving the above problem over all values of t is quite complicated, so we shall focus here on the underlying intuitions. The solution to [\(33\)](#page-21-0)-[\(39\)](#page-21-1) is formally derived in Appendix C; because the objective function [\(32\)](#page-21-2) is not concave on the relevant space for  $(U_L, U_H, y_L, y_H)$ , Appendix D then provides a constructive proof that this allocation is indeed the global optimum. These and other technical complexities (exclusion, cornering) are the reasons why we confine our analysis to the symmetric separating equilibrium.

(a) For large  $t$ , the equilibrium should resemble the monopsonistic one: the main concern is limiting high types' rent, so firms distort  $y_L < y^* = y_H$  to make imitating low types unattractive. Conversely, for small  $t$ , the equilibrium should resemble perfect competition: the main concern is attracting the H types, leading employers to offer them high-powered incentives,  $y_H > y^* = y_L$ .

(b) As t declines over the whole real line, the high types' responsiveness to higher offered utility  $U_H$  rises, so firms are forced to leave them more rent. Since that rent is either  $y_L \Delta \theta$  or  $y_H \Delta \theta$ (depending on which of the above two concerns dominates, i.e. on which types' incentive constraint is binding),  $y_L$  and  $y_H$  should both be nonincreasing in t.

(c) Firms 0 and 1 are always actively competing for the high types. If t is low enough, they also compete for L types, offering them a surplus above their outside option:  $U_L > \bar{U}$ . At the threshold  $t_1$  below which  $U_L$  starts exceeding  $U$ ,  $y_H$  has a convex kink: since the purpose of keeping  $y_H$  above  $y^*$  is to maintain a gap  $U_H - U_L = y_H \Delta \theta$  just sufficient to dissuade low types from imitating high ones, as  $U_L$  begins to rise above  $\bar{U}$ , the rate of increase in  $y_H$  can be smaller.

These intuitions translate into a characterization of the equilibrium in terms of three regions, illustrated in Figure III and formally stated in Proposition [4](#page-23-0) below.[26](#page-1-0)



Figure III: equilibrium incentives under imperfect competition

<sup>&</sup>lt;sup>26</sup>With quadratic costs one can show (see Appendix A) that each of the curves is convex, as drawn in the figure.

<span id="page-23-0"></span>**Proposition 4 (imperfect competition)** Let  $q_L \ge \bar{q}_L$ . There exist unique thresholds  $t_1 > 0$  and  $t_2 > t_1$  such that, in the unique symmetric market equilibrium:

- 1. Region I (strong competition): for all  $t < t_1$ , bonuses are  $y_L = y^* < \hat{y}_H^I(t)$ , strictly decreasing in t, starting from  $\hat{y}_H^I(0) = y_H^c$ . The low type's participation constraint is not binding,  $U_L$  $> \bar{U}$ , while his incentive constraint is:  $U_H - U_L = \hat{y}_H^I(t) \Delta \theta$ .
- 2. Region II (medium competition): for all  $t \in [t_1, t_2)$ , bonuses are  $y_L = y^* < \hat{y}_H^{II}(t)$ , with  $\hat{y}^{II}_H(t) < \hat{y}^{I}_H(t)$  except at  $t_1$  and strictly decreasing in t. The low type's participation constraint is binding,  $U_L = \bar{U}$ , and so is his incentive constraint:  $U_H - U_L = \hat{y}_H^{II}(t) \Delta \theta$ .
- 3. Region III (weak competition): for all  $t \ge t_2$ , bonuses are  $y_L = \hat{y}_L(t) < y^* = y_H$ , with  $\hat{y}_L(t)$ strictly decreasing in t and lim  $\lim_{t \to +\infty} \hat{y}_L(t) = y_L^m$ . The low type's participation and the high type's incentive constraints are binding :  $U_L = \overline{U}$ ,  $U_H - U_L = \hat{y}_L(t)\Delta\theta$ .

• Welfare. For each value of t, either  $y_L$  or  $y_H$  is equal to the (common) first-best value  $y^*$ , while the other bonus rate, which creates the distortion, is strictly decreasing in t. Recalling from  $(8)-(9)$  $(8)-(9)$  $(8)-(9)$ that  $W = q_H w(y_H) + q_L w(y_L) + B\overline{\theta}$  we thus have, as illustrated on Figure IV:

<span id="page-23-1"></span>Proposition 5 (optimal degree of competition) Social welfare is hill-shaped as a function of the degree of competition in the labor market, reaching the first-best at  $t_2 = w(y^*) + \theta_H (B - y^*) + \theta_L y$ , where  $y_L = y^* = y_H$ .



Figure IV: competition and social welfare

Note that we do not subtract from W the total mobility cost  $t/4$  incurred by agents (equivalently, we add it to their baseline utility). This is consistent with using  $t$  as a measure of pure market competitiveness, without introducing an additional wealth effect. In particular, it is required to yield back the monopsony levels of utility as  $t \to +\infty$ . One can think of t as a tax on mobility rebated to agents, or as the profits of a monopolistic transportation or human-capital-adaptation sector with zero marginal cost, engaged in limit pricing against a competitive fringe with marginal cost t. Alternatively, in contexts where variations in t also involve a net resource cost, one could subtract it from social welfare (as in Villas-Boas and Schmidt-Mohr 1999). In Appendix A we show that increases in  $t$  can raise aggregate welfare even under this more demanding definition.

We next examine how the gains and losses in total welfare (under either definition) are distributed among the different actors in the market.

<span id="page-24-0"></span>**Proposition 6 (individual welfare and firm profits)** As the labor market becomes more competitive (t declines), both  $U_H$  and  $U_L$  increase (weakly for the latter), but inequality in workers' utilities,  $U_H - U_L$  always strictly increases; firms' total profits strictly decline.

In Regions III and II,  $U_L = \overline{U}$ . In Region I,  $U_L$  is decreasing in t, as we show in the appendix. Since  $(U_H - U_L)/\Delta\theta$  is equal to  $\hat{y}_H(t)$  over Regions I and II and to  $\hat{y}_L(t)$  over Region III, it follows directly from Proposition [4](#page-23-0) that  $\partial U_H/\partial t \leq \partial (U_H - U_L)/\partial t < 0$ . As to profits, they must clearly fall as t declines over Regions II and I, since overall surplus is shrinking but all workers are gaining. In Region III, as  $\hat{y}_L(t)$  rises firms reap some of the efficiency gains from low-type agent's more efficient effort allocation, but the rents they must leave to high types increase even faster (as shown in the appendix), so total profits decline here as well.

 $\bullet$  *Income inequality.* Let us now examine the effects of a more competitive labor market on earnings, which is what is measured in practice. While we analyze these comparative statics over all  $t \in \mathbb{R}_{+}$ ; the empirically relevant range for most sectors in a modern market economy is that of medium to high mobility, namely Regions I and II in Figure III. Indeed, this is where firms are more concerned with retaining and bidding away from each other the workers of high ability who can easily switch  $(x \text{ close to } 1/2)$  than with exploiting their more "captive" local markets (forcing down the rents of those with x close to 0 or 1). We compare how the two types of workers  $i = H, L$  fare in terms of total earnings  $Y_i \equiv [b(y_i) + \theta_i] y_i + z_i$ , as well as the separate contributions of performance-based and fixed pay.

<span id="page-24-1"></span>**Proposition 7 (income inequality)** Let  $q_L \ge \bar{q}_L$ . As the labor market becomes more competitive (t declines), both  $Y_H$  and  $Y_L$  increase (weakly for the latter). Furthermore,

- 1. Over Regions I and II (medium and high competition), inequality in total pay  $Y_H Y_L$  rises, as does its performance-based component. Inequality in fixed wages declines, so changes in performance pay account for more than 100% of the rise in total inequality.
- 2. Over Region III (low competition), inequality in performance pay declines, while inequality in fixed wages rises. As a result, inequality in total pay need not be monotonic. With quadratic costs, a sufficient condition for it to rise as t declines is  $B \le \gamma A + (1 - \gamma^2) \Delta \theta$ .

These results are broadly consistent with the findings of Lemieux et al. (2009) about the driving role of performance pay in rising earnings inequality, as well as their hypothesis that the increased recourse to performance pay also serves a screening purpose. They are also in line with Frydmanís (2007) evidence linking increased mobility (skills portability) of corporate executives to the rise in both the level and the variance in their compensation.<sup>[27](#page-1-0)</sup> The above properties also imply that the fraction of the income differential  $Y_H - Y_L$  that is due to incentive pay,  $1 - (z_H - z_L)/(Y_H - Y_L)$ , is U-shaped in t and minimized at  $t_2$ , where it equals 1. Whereas this value reflects the specific assumption (additive separability of talent and effort) making the first-best incentive rate  $y^*$  typeindependent, the U shape is a more robust result of competition's opposing effects on the two types<sup> $\cdot$ </sup> incentive constraints. For this reason we state the next result in terms of changes rather than levels.

**Corollary 1 (testing for efficiency)** An increase in market competition reduces (raises) aggregate efficiency when it is accompanied by an increase (decrease) in the share of earnings inequality accounted for by performance-based pay.

This result provides a simple test, based on *observables*, to assess whether competition is in the range where it is beneficial, or detrimental. Subject to the caveats inherent in interpreting empirical data through the lens of a simple, two-type model, the evidence discussed above points to the latter case, especially as ones gets into the upper deciles and then centiles of the earnings distribution (top  $80\%$ , executive pay, financial sector, etc.).

## 4 Regulating Compensation

We focus here on the case of perfect competition, which is the most relevant. Since the source of distortion is the "bonus culture", a first question is whether the regulator is able to distinguish and treat differently the performance-based and fixed parts of compensation. If it is, then absent other margins that could be distorted, policy can be very effective: as shown below, if bonuses are capped at  $y^*$  the only equilibrium is a pooling one in which all firms offer, and all workers take, the single contract  $(y^*, \pi(y^*) + (B - y^*)\overline{\theta})$ , thereby restoring the first best.

Of course, in practice things may not be so simple. First, Örms may relabel Öxed and variable compensation, in which case only total pay can be regulated, or taxed. Second, they may switch to alternative forms of rewards that (at the margin) appeal differentially to different types but may be even less efficient screening devices than performance bonuses. Plausible examples include latitude to serve on other companiesíboards, to engage in own practice (doctors) or consulting (academics), lower lock-in to company (low clawbacks, easier terms for quitting).

Let \$1 paid in the alternative "currency" yield utility  $\lambda_i$  to a type-i employee, with  $\lambda_L < \lambda_H <$ 1. We assume that, absent regulation, employers prefer to use incentive pay rather than inefficient transfers to screen workers:

<span id="page-25-0"></span>
$$
\frac{-w'(y_H^c)}{\Delta \theta} < \frac{1 - \lambda_H}{\Delta \lambda},\tag{40}
$$

 $27$ See also Frydman and Saks' (2005) evidence on the rising share of performance pay in compensation.

where  $\Delta \lambda \equiv \lambda_H - \lambda_L^{28}$  $\Delta \lambda \equiv \lambda_H - \lambda_L^{28}$  $\Delta \lambda \equiv \lambda_H - \lambda_L^{28}$  Suppose now that regulation constrains bonuses and consider a firm that leaves incentives unchanged but substitutes in high types' contract \$1 of alternative transfer for a  $\lambda_H$  reduction in  $z_H$ ; it can then also reduce  $z_L$  by  $\lambda \lambda$  while preserving incentive compatibility. The strategy is profitable if  $q_H(1 - \lambda_H) - q_L \Delta \lambda > 0$ , or

<span id="page-26-0"></span>
$$
\frac{1 - \lambda_H}{\Delta \lambda} < \frac{q_L}{q_H}.\tag{41}
$$

<span id="page-26-1"></span>**Proposition 8 (bonus cap)** Assume  $q_L^* \leq q_L$  and [\(40\)](#page-25-0). Under a bonus cap at any  $\bar{y} \in [0, y_H^c]$ , the unique competitive equilibrium has  $y_L = \min\{y^*, \bar{y}\} \equiv \bar{y}^*$  and  $y_H = \bar{y}$ . Furthermore:

- 1. If [\(41\)](#page-26-0) does not hold, alternative transfers are not used:  $\zeta_H = \zeta_L = 0, U_H U_L = \bar{y}\Delta\theta$  and  $z_L - z_H = u(\bar{y}) - u(\bar{y}^*) + \theta_L(\bar{y} - \bar{y}^*)$ . As  $\bar{y}$  is reduced from  $y_H^c$  to  $y^*$  the equilibrium still involves separating contracts, but now with a growing cross-subsidy from high to low types, and welfare strictly increases (in the Pareto sense), reaching first-best at  $\bar{y} = y^*$ . As  $\bar{y}$  is reduced still further the equilibrium becomes a pooling one, and welfare strictly decreases.
- 2. If  $(41)$  holds, the equilibrium is always a separating one. Low types receive their constrainedsymmetric-information contract  $(y_L = \bar{y}^*, z_L = w(\bar{y}^*) + (B - \bar{y}^*)\theta_L)$  while high types get bonus  $\bar{y}$ , a non-monetary transfer  $\zeta_H = [(B-\bar{y})\Delta\theta+w(\bar{y})-w(\bar{y}^*)]/(1-\lambda_L)$  and a monetary transfer  $z_H = w(\bar{y}) + (B - \bar{y}) \theta_H - \bar{y}b(\bar{y}) - \zeta_H$ . Social welfare is now strictly increasing (in the Pareto sense) in the cap level  $\bar{y}$ , and thus maximized when no binding regulation is imposed  $(\bar{y} = y_H^c)$ .

In the fist case, using the alternative currency to screen is too onerous: it entails a substantial deadweight loss  $1 - \lambda_H$ , would have to be given in large amounts to achieve separation  $(\Delta \lambda \text{ small})$ , or to too many high types  $(q_H/q_L \text{ large})$ . A bonus cap  $\bar{y} < y_H^c$  will then successfully limit firms' ability to poach each other's high-skill workers through escalating incentive pay, without triggering other distortions. Such a policy achieves Pareto improvements all the way down to  $\bar{y} = y^*$ , with the benefits accruing to both types of workers as higher fixed pay, which is where competition now takes place, at the margin.

In the second case, firms increasingly substitute toward inefficient transfers as the bonus cap is reduced. By [\(40\)](#page-25-0), even at  $y_H^c$  where the marginal bonus distortion is maximal, it is still smaller than that from using the alternative currency. A fortiori, the further down  $\bar{y}$  forces  $y_H$ , the less is gained in productive efficiency, while the marginal distortion associated with the alternative screening device remains constant: a Pareto-worsening welfare loss.<sup>[29](#page-1-0)</sup>

When the regulator is unable to distinguish the performance-related and fixed parts of compensation, the only cap he can impose is on total earnings  $Y$ . Such regulations are also counterproductive

<sup>&</sup>lt;sup>28</sup>The left-hand side is the surplus gained on each high type when decreasing  $y_H$  by \$1/ $\Delta\theta$ . This raises the low type's utility from mimicking by \$1, so in order to preserve incentive-compatibility the high type's contract must include \$1/( $\Delta\lambda$ ) in the inefficient currency, while  $z_H$  is adjusted to keep  $U_H$  unchanged. Monetary wages (fixed plus variable) thus decrease by  $\lambda_H/\Delta\lambda$ , resulting in a net cost equal to the right-hand side of [\(40\)](#page-25-0), exceeding the benefit.

<sup>&</sup>lt;sup>29</sup>Allowing the inefficient transfers to have increasing marginal cost (in the form of  $(1 - \lambda_H)/\Delta\lambda$  rising with  $\zeta_H$ ) would combine the two cases.

when firms have relatively easy access to alternative rewards that allow them to screen and compensate high types. To minimize repetition we focus here on this case (meaning that [\(41\)](#page-26-0) holds; otherwise, alternative transfers would again not be used, and regulation efficient).

<span id="page-27-1"></span>**Proposition 9 (inefficient compensation cap)** Assume  $q_L^* \leq q_L$  and  $(40)-(41)$  $(40)-(41)$  $(40)-(41)$ . Let total earnings be capped at a level  $\bar{Y}$  low enough to be binding on high types' compensation in an unregulated equilibrium, but not on what they would earn in a first-best situation of symmetric information:

<span id="page-27-2"></span>
$$
Aa(y^*) + Bb(y^*) + B\theta_H \le \overline{Y} \le Aa(y_H^c) + Bb(y_H^c) + B\theta_H = Y_H^c.
$$
\n<sup>(42)</sup>

1. If  $q_L$  is high enough, the unique equilibrium is the LCS allocation in which low types receive their symmetric-information contract  $(y^*, z^* = w(y^*) + (B - y^*)\theta_L)$  while high types get a "package"  $(y_H^r, \zeta_H^r, z_H^r)$  given by

$$
w(y^*) - w(y_H^r) = (B - y_H^r)\Delta\theta - (1 - \lambda_L) \left[ Aa(y_H^r) + Bb(y_H^r) + B\theta_H - \overline{Y} \right],
$$
  
\n
$$
\zeta_H^r = \pi(y_H^r) + B\theta_H + y_H^r b(y_H^r) - \overline{Y},
$$
  
\n
$$
z_H^r = \overline{Y} - \left[ \theta_H + b(y_H^r) \right] y_H^r.
$$

2. Any tightening of the earnings cap (reduction in  $\overline{Y}$ ) leads to a Pareto deterioration.

Although a confiscatory tax of 100% above a ceiling  $\overline{Y}$  is unambiguously welfare reducing, some positive amount of taxation is always optimal to improve on the laissez-faire "bonus culture". While characterizing the optimal tax in this setting is complicated and left for future work, we can show:

<span id="page-27-3"></span>**Proposition 10** A small tax  $\tau$  on total earnings always improves welfare:  $dW/d\tau |_{\tau=0} > 0$ .

The intuition is as follows. To start with, condition [\(40\)](#page-25-0) ensures that, for  $\tau$  sufficiently small, the firm does not find it profitable to resort to inefficient transfers, hence still uses performance pay to screen workers. Taxing total earnings then has two effects. First, under symmetric information, it distorts (net) incentives downward from the private and social optimum,  $y^*$ . Second, it shrinks the compensation differential received by the two types under any given contract. This reduces low types' incentive to mimic high ones, thus dampening firms' need to screen through high-powered (net) incentives and thereby alleviating the misallocation of effort. For small  $\tau$  the first effect is of second-order (a standard Harberger triangle), whereas the second one is of first order, due again to the externality between firms discussed earlier.

## <span id="page-27-0"></span>5 Multidimensional Incentives and Noisy Task Measurement

Performance in activity A was so far taken to be non-measurable or non-contractible. Consequently, effort  $\alpha$  was driven solely by intrinsic motivation, or by fixed outside incentives such as potential legal liability or reputational concerns. In the other version of the multitask problem studied by Holmström and Milgrom (1991), every dimension of performance can be measured but with noise,

and this uncertainty limits the extent to which risk-averse agents can be incentivized. We now extend our theory to this case, where there need not be any intrinsic motivation. This variant of the model is particularly applicable to the issue of short- versus long-term performance and the possible recourse to deferred compensation, clawbacks and other forms of long-term pay.

Outputs in tasks A and B are now  $\theta^A + a + \varepsilon^A$  and  $\theta^B + b + \varepsilon^B$ , where  $\theta^A$ ,  $\theta^B$  are the employee's talents in each task, a and b his efforts as before, and  $\varepsilon^A$ ,  $\varepsilon^B$  independent random shocks with  $\varepsilon^A \sim \mathcal{N}(0, \sigma_A^2)$  and  $\varepsilon^B \sim \mathcal{N}(0, \sigma_B^2)$ . A compensation package is a triple  $(y^A, y^B, z)$  where  $y^A$  and  $y<sup>B</sup>$  are the bonuses on each task and z the fixed wage. As in Holmström and Milgrom (1991), agents have mean-variance preferences. Letting  $r$  denote the index of risk aversion, utility is thus:

$$
U(a, b; \theta^A, \theta^B, y, z) = (\theta^A + a)y^A + (\theta^B + b)y^B + z - C(a, b) - \frac{r}{2} [(y^A)^2 \sigma_A^2 + (y^B)^2 \sigma_B^2], \quad (43)
$$

with the cost function having the same properties as before. Given an incentive vector  $y \equiv (y^A, y^B)$ , the agent chooses efforts  $a(y)$  and  $b(y)$  that jointly solve  $C_a(a(y), b(y)) = y^A, C_b(a(y), b(y)) = y^B;$ it is easily verified that  $a(y)$  is increasing in  $y^A$  and decreasing in  $y^B$ , while  $b(y)$  has the opposite properties. The firm's profit function remains unchanged, so total surplus is  $w(y) + A\theta^A + B\theta^B$ , where the allocative component is now equal to

$$
w(y) \equiv Aa(y) + Bb(y) - C(a(y), b(y)) - \frac{r}{2} \left[ (y^A)^2 \sigma_A^2 + (y^B)^2 \sigma_B^2 \right]. \tag{44}
$$

Assuming strict concavity and an interior solution, the vector of first-best bonuses  $y^* \equiv (y^{A*}, y^{B*})$ solves the first-order conditions:

<span id="page-28-1"></span><span id="page-28-0"></span>
$$
\frac{\partial w}{\partial y^A} \left( y^{A*}, y^{B*} \right) = \frac{\partial w}{\partial y^B} \left( y^{A*}, y^{B*} \right) = 0,\tag{45}
$$

which is shown in the appendix to imply that  $y^{A*} < A$  and  $y^{B*} < B$ .

There are again two types of workers, H and L, in proportions  $q_H$  and  $q_L$ , who each select their preferred contract from the menus  $\{(y_i^A, y_i^B, z_i)\}_{i=H,L}$  offered by firms. Denoting  $\Delta y^{\tau} \equiv y_H^{\tau} - y_L^{\tau}$ and  $\Delta\theta^{\tau} \equiv \theta_H^{\tau} - \theta_L^{\tau}$  for each task  $\tau = A, B$ , incentive compatibility requires that

$$
\sum_{\tau=A,B} (\Delta y^{\tau})(\Delta \theta^{\tau}) \ge 0. \tag{46}
$$

To simplify the analysis, we assume H types to be more productive in both tasks:  $\Delta\theta^A \geq 0$  and  $\Delta\theta^B > 0$  (otherwise, which type is "better" depends on the slopes of the incentive scheme).

• Monopsony. Denoting  $D_i \equiv A\theta_i^A + B\theta_i^B$  for  $i = H, L$ , a monopsonistic employer solves

$$
\max_{\{(U_i, y_i)\}_{i=H,L}} \{ q_H \left[ w(y_H) + D_H - U_H \right] + q_L \left[ w(y_L) + D_L - U_L \right] \}, \text{ subject to}
$$
\n
$$
U_L \geq \overline{U},
$$
\n
$$
U_H \geq U_L + y_L^A \Delta \theta^A + y_L^B \Delta \theta^B.
$$

This yields  $y_{H}^{m} = y^{*}$ , while  $y_{L}^{m}$  is given by

<span id="page-29-1"></span>
$$
\frac{1}{\Delta\theta^A} \frac{\partial w}{\partial y^A} \left( y_L^m \right) = \frac{1}{\Delta\theta^B} \frac{\partial w}{\partial y^B} \left( y_L^m \right) = -\frac{q_H}{q_L}.\tag{47}
$$

As before, the incentives of low types (only) are distorted downward, now in both activities. Note also how the efficiency losses, normalized by their offsetting rent reductions, are equalized across the two tasks. As before, one can show that it is indeed optimal to employ both types as long as  $q_L$  is above some cutoff  $q_L < 1$ , which we shall assume.

• Perfect competition. We look again for a least-cost separating equilibrium. Denoting  $U_L^{SI} \equiv$  $w(y^*) + D_L$  type L's symmetric-information utility, such an allocation must solve:

<span id="page-29-4"></span>
$$
\max_{\{(U_i, y_i)\}_{i=H,L}} \{U_H\}, \text{ subject to}
$$
  

$$
U_H = w(y_H) + D_H,
$$
  

$$
U_L^{SI} \ge U_H - y_H^A \Delta \theta^A - y_H^B \Delta \theta^B.
$$

Let  $\kappa^c$  denote the shadow cost of the second constraint. The first-order conditions are then

<span id="page-29-2"></span>
$$
\frac{1}{\Delta\theta^A} \frac{\partial w(y_H)}{\partial y_H^A} = \frac{1}{\Delta\theta^B} \frac{\partial w(y_H)}{\partial y_H^B} = -\kappa^c,\tag{48}
$$

while the binding incentive constraint takes the form

$$
w(y^*) - w(y_H) = \left(A - y_H^A\right)\Delta\theta^A + \left(B - y_H^B\right)\Delta\theta^B. \tag{49}
$$

Hence, a system of three equations determining  $(y_H^{A,c}, y_H^{B,c}, \kappa^c)$ , independently of the prior probabilities, as usual for the LCS allocation. Clearly, high-ability agents are again overincentivized, now in both tasks. Note also that even though competitive firms and monopsonist use screening for very different purposes, resulting in opposite types of distortions, both equalize those distortions (properly normalized by unit rents) across the two tasks.

The LCS allocation is, once again, the (unique) equilibrium if and only if it is interim efficient. In the appendix we generalize Lemma [1](#page-17-1) to show:

<span id="page-29-3"></span>**Lemma 2** The LCS allocation  $y_H^c$  is interim efficient if and only if

<span id="page-29-0"></span>
$$
\frac{1}{\Delta\theta^A} \frac{\partial w(y_H^c)}{\partial y_H^A} = \frac{1}{\Delta\theta^B} \frac{\partial w(y_H^c)}{\partial y_H^B} \ge -\frac{q_L}{q_H} \tag{50}
$$

or, equivalently,  $\kappa^c \le q_L/q_H$ .

This condition generalizes [\(23\)](#page-17-0) and has the same interpretation, which can now be given in terms of either task. Intuitively, the larger the distortion in the partial derivatives, the higher the welfare loss relative to first best; condition [\(50\)](#page-29-0) requires that it not be so large as to render profitable a deviation to a more efficient contract sustained by cross-subsidies.

• Competition vs. monopsony. Competition yields lower welfare when  $L^m = q_L [w(y^*) - w(y_L^m)]$  $\langle q_H[w(y^*) - w(y_H^c)] \rangle = L^c$ . One simple case in which this occurs is, as before, when  $q_H/q_L$  is small enough. Indeed  $w(y^*) - w(y_H^c)$  is independent of this ratio, whereas under monopsony the distortion becomes small as the high types from whom it seeks to extract rents become more scarce: as  $q_H/q_L$  tends to zero, [\(47\)](#page-29-1) shows that  $y_L^m$  tends to  $y^*$  and  $y^* - y_L^m$  is of order  $(q_H/q_L)$ . Therefore  $w(y^*) - w(y_L^m)$  is of order  $(q_H/q_L)^2$ , implying that  $L^m \ll L^c$ .

**Proposition 11** There exist  $q_H^{**}$  such that for all  $q_H \leq q_H^{**}$ , welfare is higher under monopsony than under competition.

 $\bullet$  *Quadratic cost.* This specification allows for many further results, particularly on comparative statics. First, effort levels are  $a = (y^A - \gamma y^B) / (1 - \gamma^2)$  and  $b(y) = (y^B - \gamma y^A) / (1 - \gamma^2)$ , which are non-negative as long as  $y^A/y^B \in [\gamma, 1/\gamma]$ . Next, note that the first-order conditions of the first-best, monopsony and competitive problems lead to very similar systems of linear equations,

$$
A - \gamma B - y_i^A + \gamma y_i^B - r \left( 1 - \gamma^2 \right) \sigma_A^2 y_i^A = -\tilde{\kappa} \left( 1 - \gamma^2 \right) \Delta \theta^A, \tag{51}
$$

<span id="page-30-0"></span>
$$
B - \gamma A - y_i^B + \gamma y_i^A - r \left( 1 - \gamma^2 \right) \sigma_B^2 y_i^B = -\tilde{\kappa} \left( 1 - \gamma^2 \right) \Delta \theta^B, \tag{52}
$$

with the only difference being that  $(y_i = y^*, \ \tilde{\kappa} = 0)$  in the first case,  $(y_i = y_L^m, \ \tilde{\kappa} = q_H/q_L)$  in the second, and  $(y_i = y_H^c, \ \tilde{\kappa} = \kappa^c)$  in the third. In particular, the first-best solution is

$$
y^{A*} = \frac{r\sigma_B^2 (A - \gamma B) + A}{1 + r\left(\sigma_A^2 + \sigma_B^2\right) + (1 - \gamma^2)r^2\sigma_A^2\sigma_B^2} < A,
$$
\n(53)

and a similar formula for  $y^{B*} < B$ , obtained by permuting the roles of A and B. The condition  $\gamma \leq y_*^A/y_*^B \leq 1/\gamma$ , which ensures that  $a(y^*) \geq 0$  and  $b(y^*) \geq 0$ , is then equivalent to<sup>[30](#page-1-0)</sup>

<span id="page-30-3"></span><span id="page-30-1"></span>
$$
\frac{\gamma r \sigma_A^2}{1 + r \sigma_B^2} \le \frac{A - \gamma B}{B - \gamma A} \le \frac{1 + r \sigma_A^2}{\gamma r \sigma_B^2}.
$$
\n(54)

The properties of this first-best benchmark parallel those in Holmström and Milgrom (1991).

**Proposition 12** The first-best incentive  $y^{A*}$  is decreasing in B in  $\sigma_A^2$ , and conversely increasing in A and  $\sigma_B^2$ , whereas  $y^{B*}$  has the opposite properties. Both are decreasing in risk aversion, r.

<span id="page-30-2"></span>Turning next to monopsony and competition, the system [\(51\)](#page-30-0)-[\(52\)](#page-30-0) can also be rewritten in terms of the price distortions  $y^{\tau} - y^{\tau*}$ ,  $\tau = A, B$ , leading to the following set of results.

<sup>&</sup>lt;sup>30</sup> An alternative way of ensuring that a remains non-negative (allowing  $\sigma_A^2$  to become arbitrary large) is of course to incorporate intrinsic motivation  $v_a a$  into [\(43\)](#page-28-0), with  $v_a \ge \gamma B$ . The model then nests that of Section [2](#page-10-0) as a limiting case for  $(\sigma_A^2, \sigma_B^2) \to (+\infty, 0)$ . Alternatively,  $a < 0$  (say) may be interpreted as nefarious or antisocial activities (stealing coworkers' ideas, devising schemes to deceive customers, et.) that require effort but allow the agent to increase his performance  $-$ and bonus earned $-$  in the B dimension.

**Proposition 13 (incentive distortions)** The relative overincentivization of task B compared to task A induced by competition is equal to the relative underincentivization of task B compared to task A induced by monopsony:

<span id="page-31-2"></span>
$$
\frac{y_H^{B,c} - y^{B*}}{y_H^{A,c} - y^{A*}} = \frac{y^{B*} - y_L^{B,m}}{y^{A*} - y_L^{A,m}} = \frac{\left[1 + r\left(1 - \gamma^2\right)\sigma_A^2\right]\Delta\theta^B + \gamma\Delta\theta^A}{\left[1 + r\left(1 - \gamma^2\right)\sigma_B^2\right]\Delta\theta^A + \gamma\Delta\theta^B} \equiv \rho\left(\sigma_A^2, \sigma_B^2; \Delta\theta^A/\Delta\theta^B; r\right). \tag{55}
$$

It is greater:

- (i) The greater the noise  $\sigma_A^2$  in task A and the the lower the noise  $\sigma_B^2$  in task B;
- (ii) The greater the comparative advantage  $\Delta\theta^B/\Delta\theta^A$  of H types in task B, relative to task A;
- (iii) The greater workers' risk aversion if  $\sigma_A^2/\sigma_B^2 > \Delta\theta^A/\Delta\theta^B$  (and the smaller if not).

These results are intuitive: more noisy measurement makes a task a less efficient screening de*vice*  $\sim$  whether for rent-extraction or employee-selection purposes—while a higher *ability differential* of low and high types makes it a more efficient one. As to the "mirror image" property of relative price wedges under monopsony and competition, it reflects the fact that both types of firms equalize the (normalized) marginal distortions across tasks.<sup>[31](#page-1-0)</sup> We next consider workers' effort allocations.

<span id="page-31-3"></span><span id="page-31-0"></span>Proposition 14 (effort distortions) (1) Competition distorts high-skill agents' effort ratio away from task A, and monopsony away from task B,  $a(y_H^c)/b(y_H^c) < a(y^*)/b(y^*) < a(y_L^m)/b(y_L^m)$ , if and only if

$$
\frac{A - \gamma B}{B - \gamma A} > \frac{\Delta \theta^A}{\Delta \theta^B}.
$$
\n(56)

(2) Competition reduces the absolute level of effort on task A,  $a(y_H^c) < a(y^*)$ , while increasing that on task  $B$  (and monopsony has the opposite effects), if and only if

<span id="page-31-1"></span>
$$
\frac{\gamma r \sigma_A^2}{1 + r \sigma_B^2} > \frac{\Delta \theta^A}{\Delta \theta^B}.\tag{57}
$$

The broad message of Proposition [14](#page-31-0) accords with that of Sections [3.1-](#page-13-2)[3.2,](#page-14-2) but it also yields several new insights about how the misallocation of efforts is shaped by the *measurement error* in each the two tasks, their *substitutability* in effort, high-skill agents' *comparative advantage* in one or the other of them, and the degree of *risk aversion*. The second result is particularly noteworthy: even though both tasks are more strongly incentivized under competition, effort in task  $A$  declines, because task  $B$  becomes disproportionately rewarded.<sup>[32](#page-1-0)</sup>

• Changes in technology and monitoring. Two important trends may have decreased  $\Delta\theta^A/\Delta\theta^B$ and increased  $\sigma^A/\sigma^B$ , making [\(57\)](#page-31-1) more likely to hold and magnifying the relative wedge in [\(55\)](#page-31-2). First, skill-biased technical change (information technology, leverage) plausibly raises high-ability

<sup>&</sup>lt;sup>31</sup>One can also solve explicitly the system with  $\tilde{\kappa} = q_H/q_L$  for the monopsony solution  $y_L^m = (y_L^{A,m}, y_L^{B,m})$ . In the competitive case, the LCS condition [\(49\)](#page-29-2) is quadratic in  $(y_L^{A,c}, y_L^{B,c})$ , so by [\(55\)](#page-31-2) it reduces to a quadratic equation in  $y_{L_{\infty}}^{A,c}$  only (or equivalently, in  $\kappa^{c}$ ).

<sup>&</sup>lt;sup>32</sup>Note also that when [\(54\)](#page-30-1) holds, so that  $a(y^*) \ge 0, b(y^*) \ge 0, (57)$  $a(y^*) \ge 0, b(y^*) \ge 0, (57)$  implies [\(56\)](#page-31-3).

workers' productivity advantage more in generating individual output or sales than in cooperating with others or avoiding risks. Second, the increased monitoring of managers that occurs as corporate boards become more independent (Hermalin 2005) may improve information about earnings, costs and market share more than about long-term safety, environmental and legal liabilities.

Finally, we can also state precisely when competition or monopsony is more efficient. As before, we denote  $q_L$  the threshold value of  $q_L$  above which the monopsonist employs both types,  $\tilde{q}_L$  =  $\kappa^c/(1 + \kappa^c)$  the minimum value ensuring that the LCS allocation is the competitive outcome, and  $q_L^* \equiv \max\{\underline{q}_L, \tilde{q}_L\}.$ 

<span id="page-32-2"></span>**Proposition 15 (social welfare)** Let  $q_L \geq q_L^*$ . Social welfare is then higher under monopsony than under competition if and only if  $q_H/q_L < (\kappa^c)^2$ .

The condition ensures that  $q_L(y^{A*} - y_L^{A,m})$  $(L^{A,m})^2 < q_H (y_H^{A,m} - y^{A*})^2$ , meaning that the losses from the mispricing of activity  $A$  are higher under competition. Since the mispricing of  $B$  is proportional to that of A, with the same coefficient  $\rho$  under monopsony and competition, total losses are also higher.

## <span id="page-32-0"></span>6 Competition for the Motivated

We now return to the benchmark specification of Section [3](#page-12-0) (task  $A$  is non-contractible, task  $B$ is perfectly measurable, agents are risk-neutral) and study the polar case where all workers have the same productivity  $\theta$  (normalized to 0 without loss of generality) in task B but differ in their "ethical" motivations v for task A : a fraction  $q_L$  has  $v = v_L$  and the remaining  $q_H$  have  $v = v_H$ .

When facing compensation scheme  $(y, z)$ , an agent of type  $v_i$  has net utility  $u_i(y) + z$ , where

$$
u_i(y) \equiv \max_{(a,b)} \{v_i a + y b - C(a,b)\}.
$$
 (58)

Let  $a_i(y)$  and  $b_i(y)$  denote the corresponding efforts, namely the solutions to the system  ${C_a(a, b) =}$  $v_i$  and  $C_b(a, b) = y$ , and note that  $u'_i(y) = b$ . Concavity of the cost function implies here again that  $a_i'(y) < 0 < b_i'(y)$ , as well as  $a_i(y) < a_H(y)$  and  $b_H(y) < b_L(y)$  in response to any given incentive rate  $y > 0$ . The employer of an agent with type  $v_i$  makes net profit  $\pi_i(y) - z$ , where

$$
\pi_i(y) \equiv A a_i(y) + (B - y) b_i(y). \tag{59}
$$

Finally, we denote

<span id="page-32-1"></span>
$$
w_i(y) \equiv u_i(y) + \pi_i(y), \tag{60}
$$

$$
y_i^* \equiv \arg \max \{ w_i(y) \}. \tag{61}
$$

In contrast to the case of heterogeneity in talent  $\theta$ , there are now generally different optimal incentive rates for each type of worker.<sup>[33](#page-1-0)</sup> Next, we note that when confronted with an incentive-compatible

<sup>&</sup>lt;sup>33</sup>In the quadratic-cost benchmark,  $y_L^* = y_H^* = B - \gamma A$ . In general, the variation of y with v involves the third derivatives of C and is thus ambiguous.

menu of options, the more pro-social type  $(v_H)$  chooses a less powerful incentive scheme:<sup>[34](#page-1-0)</sup>

$$
y_H \le y_L
$$
 (and so  $z_H \ge z_L$ ).

This, in turn, implies that if  $a<sub>L</sub>$  and  $a<sub>H</sub>$  denote the two types' equilibrium efforts on task A, then  $a_L \le a_H$ . The more pro-socially inclined employee exerts more effort on task A both because he is more motivated for it and because he chooses a lower-powered incentive scheme.

• Monopsony. The monopsonist offers an incentive-compatible menu  $(y_L, z_L)$  and  $(y_H, z_H)$ , or equivalently  $(y_L, U_L)$  and  $(y_H, U_H)$  so as to solve:

$$
\max_{\{(y_i, z_i)\}_{i=H,L}} \left\{ \sum_{i=H,L} q_i [w_i(y_i) - U_i] \right\}, \text{ subject to}
$$
  
\n
$$
U_L \geq \overline{U}
$$
  
\n
$$
U_H \geq U_L + u_H(y_L) - u_L(y_L)
$$
  
\n
$$
U_L \geq U_H + u_L(y_H) - u_H(y_H).
$$

The first two constraints must clearly be binding, while the third imposes  $y_H \leq y_L$ , as seen above. Substituting in, the solution satisfies

<span id="page-33-0"></span>
$$
y_H^m = y_H^*,\tag{62}
$$

$$
w_L'(y_L) = \frac{q_H}{q_L} \left[ u_H'(y_L) - u_L'(y_L) \right] = \frac{q_H}{q_L} \left[ b_H(y) - b_L(y) \right],\tag{63}
$$

when it is interior; more generally, the left-hand side of [\(63\)](#page-33-0) must be no greater than the right-hand side. Since the latter is strictly negative, one must have  $y_L^m > y_L^*$  in any case: the monopsonist o§ers a higher-powered incentive scheme than under symmetric information so as to limit the rent of the more prosocial types, who clearly benefits less from an increase in  $y$ .

 $\bullet$  *Perfect competition.* Because employees' intrinsic-motivation benefits va are private, firms have no reason to compete to select more prosocial types. As a result, the kind of incentive distortion seen earlier does not arise, and the competitive equilibrium is the symmetric-information outcome. Employers offer the menu  $\{(y_i^*, z_i^*)\}_{i=H,L}$ , where for each type  $y_i^*$  is the efficient incentive rate defined by [\(61\)](#page-32-1) and  $z_i^* \equiv \pi_i(y_i^*)$ , leaving the firm with zero profit. Type  $i = H, L$  then chooses

$$
\max_{j \in \{H, L\}} \left\{ u_i(y_j^*) + \pi_i(y_j^*) = w_i(y_j^*) \right\}.
$$
\n(64)

By definition,  $j = i$  is the optimal choice, so the symmetric-information outcome is indeed incentive compatible.

**Proposition 16** When agents are similar in measurable talent  $\theta$  but differ in their ethical values v, monopsony leads to an overincentivization of low-motivation types,  $y_L^m > y_L^*$  (with  $y_H^m = y_H^*$ ), whereas competition leads to the first-best outcome,  $y_L^c = y_L^*$ ,  $y_H^c = y_H^*$ .

<sup>&</sup>lt;sup>34</sup> Adding up the two incentive constraints,  $U_H \ge U_L + u_H(y_L) - u_L(y_L)$  and  $U_L \ge U_H - u_H(y_H) + u_L(y_H)$ , yields  $0 \ge \int_{y_H}^{y_L} [u'_H(y) - u'_L(y)] dy = \int_{y_H}^{y_L} [b_H(y) - b_L(y)] dy$ . Since  $b_H(y) < b_L(y)$  for all y, the result follows.

Would conclusions differ under an alternative specification of the impact of prosocial heterogeneity? Suppose that instead of enjoying task A more, a more prosocial agent supplies more unmeasured positive externalities on the firm (or on her coworkers, so that their productivity is higher, or their wages can be reduced due to a better work environment). In other words, agents  $i = H, L$  share the same preferences,

$$
u_i(y) = \max_{(a,b)} \{ \bar{v}a + yb - C(a,b) \} \equiv u(y)
$$

but have different productivities in the  $A$  activity,

$$
\pi_i(y) = A(a(y) + \nu_i) + (B - y)b(y). \tag{65}
$$

Under this formulation there is no way to screen an agent's type, so the outcome under both monopsony and competition is full pooling at the efficient incentive power:

$$
y_i^* = y^* \equiv \arg \max \{ Aa(y) + Bb(y) - C(a(y), b(y)) \}.
$$
 (66)

Sorting will occur, on the other hand, when agents' intrinsic motivation is not unconditional, as we have assumed, but reciprocal -that is, dependent on the presence in the same firm of other people who act cooperatively (e.g., Kosfeld and von Siemens  $(2011)$ ), or on the firm fulfilling a socially valuable mission rather than merely maximizing profits (e.g., Besley and Ghatak  $2005$ , 2006, Brekke and Nyborg 2006). The fact that the benefits of "competing for the motivated" are somewhat attenuated in our model with respect to those only reinforces the contrast with the potentially very distortionary effects of competition for "talent", thus further strengthening our main message.

## 7 Conclusion

This paper has examined how the extent of labor market competition affects the structure of incentives, multitask efforts and outcomes such as short- and long-run profits, earnings inequality and aggregate efficiency. The analysis could be fruitfully extended in several directions.

First, one could analyze increased competition as a reduction in fixed costs and examine whether there is too little or too much entry into the market. The modeling device of co-located outside options we introduced into the linear Hotelling model should work for the circular one as well. More generally, it could prove useful in other settings, as it allows for a clean separation between intra- and inter-market (or brand) competition and ensures that the market remains covered at all levels of competitiveness between Bertrand and monopoly.

A second extension is to allow for asymmetries between firms or sectors. For instance, task unobservability may be less of a concern for some (e.g., private-equity partnerships) and more for others (large banks), but if they compete for talent the high-powered incentives efficiently offered in the former may spread to the latter, and do damage there. Heterogeneity also raises the question of the self-selection of agents into professions and their matching with firms or sectors, e.g., between finance and science or engineering.

Our analysis has focused on increased competition in the labor market, but similar effects could arise from changes in the product market. One can thus envision settings in which high-skill workers become more valuable as firms compete harder for customers, for instance because the latter become more sensitive to quality. Finally, the upward pressure exerted on pay by competition could also result in agents motivated primarily by monetary gain displacing intrinsically motivated ones within (some) firms, potentially resulting in a different but equally detrimental form of "bonus culture". This idea is pursued in BÈnabou and Tirole (2013).

#### <span id="page-36-5"></span>Appendix A: Quadratic-Cost Case

Let the cost function be

$$
C(a,b) = a^2/2 + b^2/2 + \gamma ab.
$$
 (A.1)

with  $\gamma^2$  < 1, ensuring convexity. The main case of interest is  $\gamma > 0$  (efforts are substitutes), but all derivations and formulas hold with  $\gamma < 0$  (complements) as well. The first-order conditions for [\(2\)](#page-11-0) yield  $v = a + \gamma b$ , and  $y = b + \gamma a$ , hence

$$
a(y) = \frac{v - \gamma y}{1 - \gamma^2}, \ b(y) = \frac{y - \gamma v}{1 - \gamma^2}, \text{ and } a'(y) = \frac{-\gamma}{1 - \gamma^2}, \ b'(y) = \frac{1}{1 - \gamma^2}.
$$
 (A.2)

Equations  $(10)-(11)$  $(10)-(11)$  $(10)-(11)$  then lead to

<span id="page-36-0"></span>
$$
y^* = B - \gamma A, \tag{A.3}
$$

$$
w(y^*) - w(y) = -\int_{y^*}^y w'(z) dz = -\int_{y^*}^y \left(\frac{y^* - z}{1 - \gamma^2}\right) dz = \frac{(y - y^*)^2}{2(1 - \gamma^2)}.
$$
 (A.4)

1. Monopsony. Substituting the last two expressions into Proposition [1](#page-14-3) yields

$$
y_L^m = y^* - (1 - \gamma^2) \frac{q_H}{q_L} \Delta \theta, \tag{A.5}
$$

<span id="page-36-1"></span>
$$
L^m = \frac{1}{2} \frac{q_H^2}{q_L} (1 - \gamma^2) (\Delta \theta)^2.
$$
 (A.6)

2. Perfect competition. From [\(A.4\)](#page-36-0) and [\(22\)](#page-15-1), we get:

$$
\frac{1}{2(1-\gamma^2)}(y_H^c - y^*)^2 = (B - y_H^c)\Delta\theta.
$$
 (A.7)

Let  $\nu \equiv y_H^c - y^* = y_H^c - B + \gamma A > 0$  and  $\omega \equiv (1 - \gamma^2) \Delta \theta$ . Then  $Q(\nu) \equiv \nu^2 + 2\omega (\nu - \gamma A) = 0$  and solving this polynomial yields  $\nu = -\omega + \sqrt{\omega^2 + 2\omega\gamma A} > 0$ , or

<span id="page-36-4"></span><span id="page-36-2"></span>
$$
y_H^c = B - \gamma A - \omega + \sqrt{\omega^2 + 2\omega\gamma A}.\tag{A.8}
$$

Note that  $y_H^c < B$ , since  $\omega + \gamma A > \sqrt{\omega^2 + 2\omega\gamma A}$ . Using [\(22\)](#page-15-1), the The resulting efficiency loss relative to the social optimum is

$$
L^{c} = q_{H} \left[ w(y^{*}) - w(y_{H}^{c}) \right] = (B - y_{H}^{c}) q_{H} \Delta \theta = \left( \gamma A + \omega - \sqrt{\omega^{2} + 2\omega\gamma A} \right) q_{H} \Delta \theta.
$$
 (A.9)

Finally, the least-cost separating allocation is interim efficient if [\(23\)](#page-17-0) holds, which here becomes

<span id="page-36-3"></span>
$$
\frac{1}{1 - q_L} \ge \sqrt{1 + \frac{2\gamma A}{\omega}}, \text{ or equivalently} \tag{A.10}
$$

$$
\frac{\gamma A}{\omega} \leq \frac{1}{2} \left( \frac{q_L}{q_H} \right)^2 + \frac{q_L}{q_H}.
$$
\n(A.11)

3. Welfare under monopsony versus competition. Using  $(A.6)$  and  $(A.9)$ , condition [\(26\)](#page-19-0) becomes:

$$
\left(\frac{q_H^2}{2q_L}\right)\left(1-\gamma^2\right)(\Delta\theta)^2 < (B-y_H^c)q_H\Delta\theta \iff \frac{q_H}{2q_L}\omega < \gamma A - \nu \iff \nu < \gamma A - \frac{q_H}{2q_L}\omega.
$$

Substituting into the polynomial equation  $Q(\nu) \equiv 0$ , this is equivalent to:

$$
\left(\gamma A - \frac{q_H}{2q_L}\omega\right)^2 > 2\omega \left(\frac{q_H}{2q_L}\omega\right) = \frac{q_H}{q_L}\omega^2,
$$

<span id="page-37-0"></span>which yields  $(27)$ . This inequality and the interim efficiency condition  $(A.11)$  are simultaneously satisfied if and only if

$$
\underline{M}(q_L) \equiv \frac{1 - q_L}{2q_L} + \sqrt{\frac{1 - q_L}{q_L}} < \frac{\gamma}{1 - \gamma^2} \frac{A}{\Delta \theta} \le \frac{1}{2} \left(\frac{q_L}{1 - q_L}\right)^2 + \frac{q_L}{1 - q_L} \equiv \bar{M}(q_L). \tag{A.12}
$$

Note that:

(i)  $\underline{M}(q_L) < \overline{M}(q_L)$  if and only if  $q_H/q_L < 1$ , so for any  $q_L > 1/2$ , [\(A.12\)](#page-37-0) defines a nonempty range for  $(A/\Delta\theta) [\gamma/(1-\gamma^2)]$ .

(ii) As  $q_L \to 1$ ,  $\underline{M}(q_L) \to 0$  and  $\overline{M}(q_L) \to +\infty$ , so arbitrary values of  $(A/\Delta\theta) [\gamma/(1-\gamma^2)]$ become feasible, including arbitrarily large values of A or arbitrarily low values of  $\Delta\theta$ . In particular, imposing  $\gamma A < B(1-\gamma^2) - q_H \Delta \theta / q_L$  to ensure  $0 < y^* < y_L^m$  is never a problem for  $q_L$  large enough.

4. Imperfect competition. In Region I,  $\hat{y}_H(t)$  is defined as the solution to [\(C.22\)](#page-49-0) in Appendix C, which here becomes:

$$
\frac{(y_H - y^*)^2}{2(1 - \gamma^2)} - (B - y_H)\Delta\theta + \frac{t}{q_L\Delta\theta} \frac{(y_H - y^*)}{(1 - \gamma^2)} = 0 \iff
$$
  

$$
\nu^2 + 2(t/q_L\Delta\theta)\nu - 2\omega(\gamma A - \nu) = \nu^2 + 2(\omega + t/q_L\Delta\theta)\nu - 2\omega\gamma A = 0,
$$

with the above definitions of  $\omega$  and  $\nu = y_H - y^*$ . Solving, we have:

$$
\hat{y}_H(t) = B - \gamma A - t/q_L \Delta \theta - \omega + \sqrt{(\omega + t/q_L \Delta \theta)^2 + 2\omega \gamma A}.
$$
\n(A.13)

It is easily verified that  $\hat{y}_H(0) = y_H^c$  and

<span id="page-37-1"></span>
$$
q_L \Delta \theta \cdot \hat{y}'_H(t) = -1 + \frac{\omega + t/q_L \Delta \theta}{\sqrt{(\omega + t/q_L \Delta \theta)^2 + 2\omega \gamma A}} < 0.
$$
 (A.14)

Moreover, this expression is increasing in t, so  $\hat{y}_H(t)$  is decreasing and convex over Region I.

In Region II,  $\hat{y}_H(t)$  is defined as the solution to [\(C.25\)](#page-50-0) in Appendix [7,](#page-43-0) which here becomes:

$$
w(y^*) + \theta_L B - \frac{(y_H - y^*)^2}{2(1 - \gamma^2)} + (B - y_H)\Delta\theta - \frac{t}{\Delta\theta} \frac{(y_H - y^*)}{(1 - \gamma^2)} - \bar{U} - t = 0 \iff
$$

$$
\frac{\nu^2}{2(1-\gamma^2)} + (\nu - \gamma A)\Delta\theta + \frac{t}{\Delta\theta} \frac{\nu}{(1-\gamma^2)} - \theta_L B + \bar{U} + t - w(y^*) = 0 \iff
$$
  

$$
\nu^2 + 2(\nu - \gamma A)\omega + \frac{2t\nu}{\Delta\theta} + 2(1-\gamma^2) (\bar{U} + t - \theta_L B - w(y^*)) = 0 \iff
$$
  

$$
\nu^2 + 2\nu(\omega + t/\Delta\theta) - 2\gamma A\omega - 2(1-\gamma^2) (w(y^*) + \theta_L B - \bar{U} - t) = 0.
$$

Solving, we have:

$$
\hat{y}_H(t) = B - \gamma A - t/\Delta\theta - \omega + \sqrt{(\omega + t/\Delta\theta)^2 + 2[\omega\gamma A + (1 - \gamma^2)(w(y^*) + \theta_L B - \bar{U} - t)]},
$$
 (A.15)

noting that the expression under the square root can also be written as  $\omega^2 + (t/\Delta\theta)^2 + 2[\omega\gamma A +$  $(1 - \gamma^2) (w(y^*) + \theta_L B - \overline{U})] > 0.$  Moreover,

$$
\hat{y}'_H(t)(\Delta\theta) = -1 + \frac{1}{\sqrt{1 + 2[\omega\gamma A + (1 - \gamma^2) (w(y^*) + \theta_L B - \bar{U} - t) / (\omega + t/\Delta\theta)^2]}} < 0
$$

and it is increasing in t, so  $\hat{y}_H(t)$  is decreasing and convex over Region II.

In Region III,  $\hat{y}_L(t)$  is defined as the solution to [\(C.29\)](#page-51-0). Denoting  $\nu = y_L - y^*$ , this now becomes:

$$
w(y^*) + \theta_L B - \bar{U} - t + (\gamma A - \nu) \Delta \theta - \frac{t q_L}{q_H \Delta \theta} \frac{\nu}{(1 - \gamma^2)} = 0 \iff
$$
  

$$
(1 - \gamma^2) [w(y^*) + \theta_L B - \bar{U} - t + \gamma A \Delta \theta] = \nu \left(\omega + \frac{t q_L}{q_H \Delta \theta}\right).
$$

Solving, we have:

$$
\hat{y}_L(t) = B - \gamma A - \frac{(1 - \gamma^2) \left[ \bar{U} + t - w(y^*) - \theta_L B \right] - \omega \gamma A}{\omega + t q_L / q_H \Delta \theta}.
$$
\n(A.16)

It is easily verified that  $\lim_{t\to+\infty} \hat{y}_L(t) = B - \gamma A - (1 - \gamma^2)q_H\Delta\theta/q_L = y_L^m$ . Moreover, by [\(12\)](#page-12-5),

$$
\hat{y}'_L(t)(\Delta \theta) = \frac{(q_L/q_H)\left[\bar{U} - w(y^*) - \theta_L B - \gamma A \Delta \theta\right] - \omega \Delta \theta}{\left(\omega + tq_L/q_H \Delta \theta\right)^2 / (1 - \gamma^2)} < 0
$$

and this function is increasing in t, implying that  $\hat{y}_L(t)$  is convex.

Welfare effects of transport costs (claim following Proposition [5\)](#page-23-1). Let  $W(t)$  =  $w(\hat{y}_H(t)) + q_L w(\hat{y}_L(t)) + B\overline{\theta}$  and  $\tilde{W}(t) \equiv W(t) - t/4$ . By Proposition [5,](#page-23-1)  $W'(t) > 0$  for all  $t < t_2$ . We now find conditions ensuring that  $\tilde{W}'(t) > 0$  for t small enough. For  $t \le t_1, W'(t) =$  $q_Hw'(\hat{y}_H(t))\hat{y}'_H(t)$ . With quadratic costs, and using [\(A.4\)](#page-36-0), [\(A.8\)](#page-36-4) and [\(A.14\)](#page-37-1),  $q_Hw'(y_H^c)\hat{y}'_H(0)$  =  $\left(q_H/q_L\right) \left(\sqrt{1+2\gamma A/\omega}-1\right) \left(1-1/\sqrt{1+2\gamma A/\omega}\right)$ , which for small  $\Delta\theta$  is equivalent to  $\left(q_H/q_L\right) \times$  $\sqrt{2\gamma A/\omega}$ . As seen from [\(A.10\)](#page-36-3), interim efficiency requires  $q_H \leq (1 + 2\gamma A/\omega)^{-1/2} \approx \sqrt{\omega/2\gamma A}$ . Letting  $q_H \lessapprox \sqrt{\omega/2\gamma A}$  yields  $q_H W'(0)\hat{y}'_H(0) \approx 1/q_L > 1/4$ , hence the result.

**Proof of Proposition [13.](#page-30-2)** Subtracting the first-best solution from  $(51)-(52)$  $(51)-(52)$  $(51)-(52)$  and denoting  $x^{\tau} \equiv y^{\tau} - y^{\tau*}, \tau = A, B$ , yields

$$
- \left[1 + r\left(1 - \gamma^2\right)\sigma_A^2\right]x^A + \gamma x^B = -\tilde{\kappa}\left(1 - \gamma^2\right)\Delta\theta^A,\tag{A.17}
$$

$$
\gamma x^A - [1 + r (1 - \gamma^2) \sigma_B^2] x^B = -\tilde{\kappa} (1 - \gamma^2) \Delta \theta^B, \tag{A.18}
$$

from which  $\rho = x_H^{B,c}/x_H^{A,c} = x_L^{B,m}$  $L^{B,m}/x_L^{A,m}$  is easily obtained. Its comparative statics follow from direct computation.

**Proof of Proposition [14.](#page-31-0)** (1) It easily seen that  $a(y_H^c)/b(y_H^c) < a(y^*)/b(y^*) < a(y_L^m)/b(y_L^m)$ if and only if  $y^{B*}/y^{A*} < x_H^{B,c}/x_H^{A,c} = x_L^{B,m}$  $L^{B,m}/x_L^{A,m} = \rho$ . Using [\(53\)](#page-30-3) and [\(55\)](#page-31-2), this means:

$$
\frac{\left[1+r\left(1-\gamma^2\right)\sigma_B^2\right]\Delta\theta^A+\gamma\Delta\theta^B}{\left[1+r\left(1-\gamma^2\right)\sigma_A^2\right]\Delta\theta^B+\gamma\Delta\theta^A}<\frac{r\sigma_B^2\left(A-\gamma B\right)+A}{r\sigma_A^2\left(B-\gamma A\right)+B}.
$$

This can be rewritten as

$$
\frac{\Delta\theta^A}{\Delta\theta^B} < \frac{\left[1+r\left(1-\gamma^2\right)\sigma_A^2\right]\left[r\sigma_B^2\left(A-\gamma B\right)+A\right]-\gamma\left[r\sigma_A^2\left(B-\gamma A\right)+B\right]}{\left[1+r\left(1-\gamma^2\right)\sigma_B^2\right]\left[r\sigma_A^2\left(B-\gamma A\right)+B\right]-\gamma\left[r\sigma_B^2\left(A-\gamma B\right)+A\right]}\n= \frac{\left[1+r\left(1-\gamma^2\right)\sigma_A^2\right]r\sigma_B^2\left(A-\gamma B\right)+A-\gamma B+r\sigma_A^2\left[A-\gamma B\right]}{\left[1+r\left(1-\gamma^2\right)\sigma_B^2\right]r\sigma_A^2\left(B-\gamma A\right)+B-\gamma A+r\sigma_B^2\left(B-\gamma A\right)},\n\end{aligned}
$$

which simplifies to  $(56)$ .

(2) We have  $a(y_H^c) < a(y_L^*) < a(y_L^m)$  if and only if  $x_H^{A,c} < \gamma x_H^{B,c}$  and  $x_L^{A,m} > \gamma x_L^{B,m}$ , which given that  $x_{H}^{\tau,c} > 0 > x_{L}^{\tau,m}$  for  $\tau = A, B$ , means that  $\gamma \rho > 1$ . This occurs when

$$
\gamma \left[1 + r\left(1 - \gamma^2\right)\sigma_A^2\right] \Delta \theta^B + \gamma^2 \Delta \theta^A \quad > \quad \left[1 + r\left(1 - \gamma^2\right)\sigma_B^2\right] \Delta \theta^A + \gamma \Delta \theta^B \iff
$$
\n
$$
r\left(1 - \gamma^2\right) \left[\gamma \sigma_A^2 \Delta \theta^B - \sigma_B^2 \Delta \theta^A\right] \quad > \quad \left(1 - \gamma\right)^2 \Delta \theta^A \iff r\left[\gamma \sigma_A^2 \Delta \theta^B - \sigma_B^2 \Delta \theta^A\right] > \Delta \theta^A,
$$

which yields [\(57\)](#page-31-1). Furthermore,  $b(y_H^c) > b(y^*)$  if only if  $x_H^B > \gamma x_H^A$ , i.e.  $\rho > \gamma$ , which is implied by  $\gamma \rho > 1$ . Note, on the other hand, that competition always increases total gross output above the efficient level,  $Aa(y^*)+Bb(y^*) < Aa(y_H^c)+Bb(y_H^c)$ , if only if  $0 < A\left(x_H^A - \gamma x_H^B\right)+B\left(x_H^B - \gamma x_H^A\right)$ , or equivalently (since  $x_H^A > 0$ )  $0 < A(1 - \rho\gamma) + B(\rho - \gamma) = A - \gamma B + \rho(B - \gamma A)$ , which always holds. For a monopsonist  $x_L^A < 0$ , so the same condition yields  $Aa(y_L^m) + Bb(y_L^m) < Aa(y^*) + Bb(y^*)$ .

**Proof of Proposition [15.](#page-32-2)** Since  $w(y)$  is quadratic and minimized at  $y^*$ ,

$$
w(y^*) - w(y_L^m) = \frac{1}{2} (y^* - y_L^m)^T \cdot H(w)|_{y^*} \cdot (y^* - y_L^m) = \frac{(x_m^A)^2}{2} (1 - \rho) H(w)|_{y^*} (1 - \rho)^T,
$$
  

$$
w(y^*) - w(y_H^c) = \frac{1}{2} (y^* - y_H^c)^T \cdot H(w)|_{y^*} \cdot (y^* - y_H^c) = \frac{(x_c^A)^2}{2} (1 - \rho) H(w)|_{y^*} (1 - \rho)^T,
$$

where H is the Hessian of w and we used Proposition [\(14\)](#page-31-0). Therefore,  $L^m < L^c$  if and only if  $q_L (x_m^A)^2 < q_H (x_c^A)^2$ . By Proposition [13,](#page-30-2)  $x_m^A/x_c^A = x_m^B/x_c^B = (q_H/q_L\kappa^c)$ , hence the result.

#### Appendix B: Nonlinear Contracts

We allow here for general reward functions  $Y(r)$ , where  $r \equiv b + \theta$  and Br is the employer's revenue on the verifiable task. As it will be more convenient to work directly with effort  $b$  rather than the marginal incentive  $y(b) \equiv Y'(b)$ , let us define the pseudo-cost function

$$
\hat{C}(b) \equiv \min_{a} \{ C(a, b) - va \}, \tag{B.1}
$$

and denote  $\hat{a}(b)$  the minimizing choice. It is easily verified that  $\hat{a}'(b) < 0$  when  $C_{ab} < 0$  and that  $\hat{C}(b)$  is strictly convex. To preclude unbounded solutions, we shall assume that  $\lim_{b\to+\infty}\hat{C}'(b)\geq B$ . The allocative component of total surplus is

$$
\hat{w}(b) \equiv A\hat{a}(b) + Bb - \hat{C}(b),\tag{B.2}
$$

which shall take to be strictly quasiconvex and maximized at  $b^* > 0$ . The effort levels  $b_i$  chosen by each type  $i = H, L$  are given by  $\hat{C}^{\prime}(b_i) = Y^{\prime}(b_i+\theta_i)$ , with resulting utilities are  $U_i = Y (b_i+\theta_i) - \hat{C}(b_i)$ , so the relevant participation and incentive constraints are now:

$$
U_L = Y(b_L + \theta_L) - \hat{C}(b_L) \ge \bar{U}, \tag{B.3}
$$

$$
U_H \ge U_L + \hat{C}(b_L) - \hat{C}(b_L - \Delta\theta), \tag{B.4}
$$

$$
U_L \geq U_H - \hat{C}(b_H + \Delta\theta) + \hat{C}(b_H). \tag{B.5}
$$

Summing up the last two yields  $\hat{C}(b_L) - \hat{C}(b_L - \Delta\theta) \leq \hat{C}(b_H + \Delta\theta) - \hat{C}(b_H)$ , which by strict convexity of  $\hat{C}$  requires that  $r_L \equiv b_L + \theta_L < b_H + \theta_H \equiv r_H$ .

1. Monopsony. As before, the low types' participation and high type's incentive constraints must be binding in an optimum, so the firm solves

$$
\max_{\{b_H, b_L\}} \left\{ \sum_{i=H,L} q_i \left[ \hat{w}(b_i) + B\theta_i - \bar{U} \right] - q_H [\hat{C}(b_L) - \hat{C}(b_L - \Delta\theta)] \right\},\,
$$

leading to  $b_H^m = b^*$  and

<span id="page-40-1"></span><span id="page-40-0"></span>
$$
\hat{w}'(b_L^m) = \frac{q_H}{q_L} \left[ \hat{C}'(b_L^m) - \hat{C}'(b_L^m - \Delta\theta) \right]
$$
\n(B.6)

when the solution is interior and to  $b_L^m = \Delta \theta$  when it is not; in either case,  $b_L^m < b^*$ .

As before, the firm is willing to employ the low types provided the profits they generate exceed the rents abandoned to the high types:

$$
q_L \left[ \hat{w}(b_L^m) + B\theta_L - \bar{U} \right] \ge q_H [\hat{C}(b_L) - \hat{C}(b_L - \Delta\theta)], \tag{B.7}
$$

which defines a lower bound  $\underline{q}_L < 1$  for  $q_L$ . Compared with the case of linear incentives, the greater flexibility afforded by nonlinear schemes allows the monopsonist to reduce the high type's rents,

$$
U_H = \bar{U} + \hat{C}(b_L^m) - \hat{C}(b_L^m - \Delta\theta) < \bar{U} + \hat{C}'(b_L^m) \Delta\theta \equiv \bar{U} + y_L^m \Delta\theta \tag{B.8}
$$

while keeping the distortion –underincentivization of the low types– unchanged, thereby increasing his profits.

2. Perfect competition. In a separating competitive equilibrium (with no cross-subsidies),  $U_i = w(b_i) + \theta_i B$  for  $i = L, H$ , and by the same argument as in Section [3.2](#page-14-2) the low type must get his efficient symmetric-information allocation, so  $b<sub>L</sub><sup>c</sup> = b<sup>*</sup>$ . Furthermore, among all such allocations that are incentive-compatible, the most attractive to high types is the LCS one, defined by:

$$
b_H \equiv \arg\max_b \left\{ \hat{w}(b) \mid \hat{w}(b^*) - \hat{w}(b) \ge B\Delta\theta - \hat{C}(b + \Delta\theta) + \hat{C}(b) \right\}.
$$
 (B.9)

Denoting the Lagrange multiplier as  $\lambda \geq 0$ , the first-order condition is  $-\hat{w}'(b)(1 - \lambda) = \lambda[\hat{C}'(b +$  $(\Delta \theta) - \hat{C}'(b)$ , requiring that  $b \geq b^*$  and leading to two cases:

(i) If  $\hat{C}(b^* + \Delta \theta) - \hat{C}(b^*) \geq B\Delta\theta$ , then  $b = b^*$ . (ii) If  $\hat{C}(b^* + \Delta \theta) - \hat{C}(b^*)$  <  $B\Delta\theta$ , then  $b_H$  is uniquely given by

<span id="page-41-1"></span><span id="page-41-0"></span>
$$
\hat{w}(b^*) - \hat{w}(b_H^c) = B\Delta\theta - \hat{C}(b_H^c + \Delta\theta) + \hat{C}(b_H^c),\tag{B.10}
$$

since  $\Omega(b) \equiv \hat{w}(b^*) - \hat{w}(b) + \hat{C}(b + \Delta\theta) - \hat{C}(b)$  is strictly increasing on  $(b^*, +\infty)$ , with  $\Omega(b^*) < B\Delta\theta$ and  $\Omega(b) \geq \hat{C}'(b) \Delta \theta > B \Delta \theta$  for all b large enough. Competition now leads to overincentivization only if  $\hat{C}(b^* + \Delta\theta) - \hat{C}(b^*)$  is not too large, meaning that  $b^*$  itself is not too large, which in turn occurs when A is large enough.<sup>[35](#page-1-0)</sup> Whereas the greater flexibility afforded by nonlinear contracts allows a monopsonist to reduce the high types' rents and increase his profits, in a competitive industry those benefits are appropriated by the high types, in the form of more efficient contracts:

$$
\hat{w}(b^*) - \hat{w}(b_H^c) \le B\Delta\theta - \hat{C}(b_H^c + \Delta\theta) + \hat{C}(b_H^c) < B\Delta\theta - \hat{C}'(b_H^c)\Delta\theta \equiv (B - b_H^c)\Delta\theta. \tag{B.11}
$$

As before, the above separating allocation is the equilibrium if and only if it is interim efficient, meaning that there is no profitable deviation consisting of lowering  $b_H$  by a small amount  $\delta b_H = -\varepsilon$ to increase total surplus while offering compensating transfers  $\delta Y_L = [\hat{C}^{\prime}(b_H + \Delta \theta) - \hat{C}^{\prime}(b_H)]\varepsilon$  to low types so as to maintain incentive compatibility (note that  $\delta U_H = [Y'(b_H + \theta_H) - \hat{C}'(b_H)]\varepsilon = 0$ to the first order). In other words,

$$
q_H \hat{w}'_H(b_H) + q_L \left[ \hat{C}'(b_H + \Delta \theta) - \hat{C}'(b_H) \right] \ge 0,
$$
\n(B.12)

which defines a lower bound  $\tilde{q}_L < 1$  for  $q_L$ . We denote again  $q_L^* \equiv \max\{q_L, \tilde{q}_L\}$ .

The following proposition summarizes the above results.

**Proposition 17** Let  $q_L > q_L^*$ . With unrestricted nonlinear contracts, it remains the case that:

1. A monopsonist distorts downward the measurable effort of low types:  $b_L^m < b^* = b_H^m$ , with  $b_L^m$ given by  $(B.6)$ .

<sup>&</sup>lt;sup>35</sup>Note that  $\hat{C}(b^* + \Delta\theta) - \hat{C}(b^*) < \hat{C}'(b^* + \Delta\theta)\Delta\theta$ , so  $\hat{C}(b^* + \Delta\theta) - \hat{C}(b^*) < B\Delta\theta$  if  $b^* < \hat{C}'^{-1}(B) - \Delta\theta$ . This, in turn, occurs when  $A\hat{a}'[\hat{C}'^{-1}(B) - \Delta\theta] + B < \hat{C}'[\hat{C}'^{-1}(B) - \Delta\theta]$ , for which it suffices t

2. Under perfect competition, if  $\hat{C}(b^* + \Delta\theta) - \hat{C}(b^*)$  <  $B\Delta\theta$ , firms distort upwards the measurable effort of high types:  $b_L^c = b^* < b_H^c$ , with  $b_H^c$  given by  $(B.10)$ . If  $\hat{C}(b^* + \Delta\theta) - \hat{C}(b^*) \geq B\Delta\theta$ , both effort levels are efficient:  $b_L^c = b^* = b_H^c$ .

For small  $\Delta\theta$ , Taylor expansions show that: (i)  $b^* - b_L^m$  is, as before, of order  $\Delta\theta$ , with coefficient  $q_H/q_L$ ; (ii) under competition, since  $\hat{C}'(b^*) < B\Delta\theta$ ,  $b_H^c - b^*$  is positive and again of order  $\sqrt{\Delta\theta}$ , with coefficient independent of  $q_H$  and  $q_L$ ; (iii)  $1 - \tilde{q}_L$  is also of order  $\Delta\theta$ . Therefore, the ratio  $L^c/L^m$  is at least of the same order as  $q_H\Delta\theta/q_L [(q_H/q_L)\Delta\theta]^2 = (q_L/q_H)\Delta\theta$ , or equivalently  $(\Delta\theta)^{-3/2}$ , and hence arbitrarily large.

3. Quadratic-cost case. Here again, the cost function [\(A.1\)](#page-36-5) leads to explicit and transparent solutions, including for the comparison of efficiency losses under monopsony and competition. Minimizing  $C(a, b) - va$  over a leads to  $\hat{a}(b) = v - \gamma b$  and

$$
\hat{C}(b) = \frac{1}{2}[b^2 - (v - \gamma b)^2] = \frac{1}{2}[(1 - \gamma^2)b^2 + 2v\gamma b - v^2].
$$
\n(B.13)

Therefore  $\hat{C}'(b) = (1 - \gamma^2)b + v\gamma$  and  $\hat{w}'(b) = B - \gamma(A + v) - (1 - \gamma^2)b$ , leading to

$$
(1 - \gamma^2)b^* = B - \gamma (A + v),
$$
\n
$$
\hat{w}(b^*) - \hat{w}(b) = -w''(b^*)\frac{(b - b^*)^2}{2} = \frac{1 - \gamma^2}{2}(b - b^*)^2,
$$
\n
$$
\hat{C}(b) - \hat{C}(b^*) = \hat{w}(b^*) - \hat{w}(b^*) + (B - \gamma A)(b - b^*)
$$
\n
$$
= \frac{1 - \gamma^2}{2}(b - b^*)^2 + (B - \gamma A)(b - b^*).
$$
\n(B.15)

Under *monopsony*,  $b_L^m$  is defined (when interior) by  $(B.6)$ , which now becomes:

$$
B - \gamma (A + v) - (1 - \gamma^2) b_L^m = \frac{q_H}{q_L} (1 - \gamma^2) \Delta \theta \iff
$$
  

$$
b_L^m = b^* - \frac{q_H}{q_L} \Delta \theta.
$$
 (B.16)

This is the same outcome as with linear contracts, and the marginal incentives  $y_i \equiv Y'(b_i + \theta_i) =$  $C'(b_i)$  are also unchanged. The rent left to high types is now lower, however, implied by  $(B.8)$ .

Under competition,  $b_H^c$  is given by [\(B.9\)](#page-41-1). Now, for all b,  $\hat{w}(b^*) - \hat{w}(b) \geq B\Delta\theta - \hat{C}(b+\Delta\theta) + \hat{C}(b_H)$ if and only if

$$
B\Delta\theta - [\hat{w}(b^*) - \hat{w}(b)] \leq \left[ \hat{C}(b_H + \Delta\theta) - C(b^*) \right] - \left[ \hat{C}(b) - C(b^*) \right] \iff
$$
  
\n
$$
B\Delta\theta - \frac{1 - \gamma^2}{2}(b - b^*)^2 \leq \frac{1 - \gamma^2}{2}(b + \Delta\theta - b^*)^2 - \frac{1 - \gamma^2}{2}(b - b^*)^2 + (B - \gamma A)\Delta\theta \iff
$$
  
\n
$$
\frac{2\gamma A\Delta\theta}{1 - \gamma^2} \leq \Delta\theta \left[ 2(b - b^*) + \Delta\theta \right] + (b - b^*)^2 = (b - b^* + \Delta\theta)^2
$$

Therefore [\(B.9\)](#page-41-1) becomes

$$
b_H^c = b^* + \max\left\{0, -\Delta\theta + \sqrt{\frac{2\gamma A \Delta\theta}{1 - \gamma^2}}\right\}
$$
 (B.17)

or, in terms of marginal incentives,  $y_H^c = y^* + \max\left\{0, -\omega + \sqrt{2\omega\gamma A}\right\}$ . Comparing these expressions to [\(A.8\)](#page-36-4), its is clear that competition leads to less distortion when nonlinear contracts are allowed (possibly none, for low  $A$ ), whereas the monopsony distortion remains the same. Nonetheless, when A is high enough, or  $\Delta\theta$  small enough, competition can still be efficiency-reducing:

**Proposition 18** Let  $C(a, b) = a^2/2 + b^2/2 + \gamma ab$ . When employers can offer arbitrary nonlinear contracts, social welfare is lower under competition than under monopsony if and only if  $q_L$  is high enough and

<span id="page-43-0"></span>
$$
\frac{1+q_H}{2q_L} < \left(\frac{\gamma}{1-\gamma^2}\right) \left(\frac{A}{\Delta\theta}\right). \tag{B.18}
$$

Proof. We have

$$
L^m = \frac{q_L (b^* - b_L^m)^2}{2(1 - \gamma^2)} < \frac{q_H (b_H^c - b^*)^2}{2(1 - \gamma^2)} = L^c \iff
$$
  

$$
\sqrt{\frac{q_L}{q_H} \frac{q_H}{q_L} \Delta \theta} < \sqrt{\frac{2\gamma A \Delta \theta}{1 - \gamma^2}} - \Delta \theta \iff \underline{\hat{M}}(q_L) \equiv \frac{1}{2} \left( 1 + \sqrt{\frac{q_H}{q_L}} \right)^2 < \frac{\gamma}{1 - \gamma^2} \frac{A}{\Delta \theta}.
$$

Thus, together with the interim-efficiency condition, which remains unchanged, we require:

$$
\underline{\hat{M}}(q_L) \equiv \frac{1}{2} \left( 1 + \sqrt{\frac{1 - q_L}{q_L}} \right)^2 < \frac{\gamma}{1 - \gamma^2} \frac{A}{\Delta \theta} \le \frac{1}{2} \left( \frac{q_L}{1 - q_L} \right)^2 + \frac{q_L}{1 - q_L} \equiv \bar{M}(q_L). \tag{B.19}
$$

While the upper bound  $\bar{M}(q_L)$  is unchanged from [\(A.12\)](#page-37-0), the lower bound is higher than in the linear-contracts case: it is easily verified that  $\underline{M}(q_L) < \underline{\hat{M}}(q_L)$  for all  $q_L \leq 1$ . Nonetheless, it remains the case that:

(i)  $\hat{\underline{M}}(q_L) < \bar{M}(q_L)$  for all  $q_H/q_L < .85$ , so for any  $q_L > 0.55$  [\(B.19\)](#page-43-0) defines a nonempty range for  $(A/\Delta\theta) [\gamma/(1-\gamma^2)].$ 

(ii) As  $q_L \to 1$ ,  $\underline{\hat{M}}(q_L) \to 1/2$  and  $\overline{\hat{M}}(q_L) \to +\infty$  so arbitrary large values of  $(A/\Delta\theta)$   $[\gamma/(1-\gamma^2)]$ become feasible, including arbitrarily large A or arbitrarily low  $\Delta\theta$ . In particular, imposing  $\gamma A$  $B(1 - \gamma^2) - q_H \Delta\theta / q_L$  to ensure  $0 < y^* < y_L^m$  is never a problem for  $q_L$  large enough.

#### Appendix C: Main Proofs

Proof of Proposition [1.](#page-14-3) Only the comparative-statics results remains to prove. First, differen-tiating [\(15\)](#page-13-0) and [\(17\)](#page-14-1) with respect to  $\Delta\theta$  yields

$$
\frac{\partial y_L^m}{\partial \Delta \theta} = \frac{q_H}{q_L} \frac{1}{w_{yy}(y_L^m)} < 0 < q_H \frac{w_y(y_L^m)}{-w_{yy}(y_L^m)} = \frac{\partial L^m}{\partial \Delta \theta}.\tag{C.1}
$$

Turning next to  $A$  and using  $(10)$ , we have

$$
\frac{\partial y_L^m}{\partial A} = \frac{w_{yA}(y_L^m)}{-w_{yy}(y_L^m)} = \frac{a'(y_L^m)}{-w_{yy}(y_L^m)} < 0
$$
\n( C.2)\n
$$
\frac{1}{q_L} \frac{\partial L^m}{\partial A} = w_A(y^*; A, B) - w_A(y_L^m; A, B) + w_y(y^*; A, B) \frac{\partial y^*}{\partial A} - w_y(y_L^m; A, B) \frac{\partial y_L^m}{\partial A}
$$
\n
$$
= a(y^*) - a(y_L^m) - \frac{q_H}{q_L} \Delta \theta \frac{\partial y_L^m}{\partial A},
$$
\n(C.3)

showing clearly the two opposing effects discussed in the text, and which exactly cancel out in the quadratic-cost case (see  $(A.5)$ ). Similarly, for  $B$ :

$$
\frac{\partial y_L^m}{\partial B} = \frac{w_{yB}(y_L^m)}{-w_{yy}(y_L^m)} = \frac{b'(y_L^m)}{-w_{yy}(y_L^m)} > 0
$$
\n(C.4)\n
$$
\frac{1}{q_L} \frac{\partial L^m}{\partial B} = w_B(y^*; A, B) - w_B(y_L^m; A, B) + w_y(y^*; A, B) \frac{\partial y^*}{\partial B} - w_y(y_L^m; A, B) \frac{\partial y_L^m}{\partial B}
$$
\n
$$
= b(y^*) - b(y_L^m) - \frac{q_H}{q_L} \Delta \theta \frac{\partial y_L^m}{\partial B},
$$
\n(C.5)

showing again two offsetting effects on  $L^m$ .  $\blacksquare$ 

**Proof of Lemma [1.](#page-17-1)** Denote  $U_L^c$  and  $U_H^c$  the two types' utilities in the LCS allocation, and recall that the former takes the same value as under symmetric information.

**Claim 1** The LCS allocation is interim efficient if and only if it solves the following program

$$
(\mathcal{P}): \max_{(U_L, U_H, y_H, y_L)} \{U_H\}, \text{ subject to:}
$$

$$
U_L \ge U_L^c = w(y^*) + \theta_L B \tag{C.6}
$$

<span id="page-44-3"></span>
$$
U_L \ge U_H - y_H \Delta \theta \tag{C.7}
$$

$$
U_H \ge U_L + y_L \Delta \theta \tag{C.8}
$$

<span id="page-44-2"></span><span id="page-44-1"></span><span id="page-44-0"></span>
$$
0 \leq \sum_{i=H,L} q_i \left[ w(y_i) + B\theta_i - U_i \right],\tag{C.9}
$$

**Proof.** Conditions  $(C.7)$  and  $(C.8)$  are the incentive constraints for types L and H respectively, and condition  $(C.9)$  the employers' interim break-even constraint. Now, note that:

(i) If the LCS allocation does not achieve the optimum, interim efficiency clearly fails.

(ii) If the LCS allocation solves  $(\mathcal{P})$ , there can clearly be no incentive-compatible Pareto improvement in which  $U_H > U_H^c$ , but neither can there be one in which  $U_H = U_H^c$  and  $U_L > U_L^c$ . Otherwise, note first that one could without loss of generality take such an allocation, to satisfy  $y_H \geq y^*$ ; otherwise, replacing  $y_H$  by  $y^*$  while keeping  $U_H$  and  $U_L$  unchanged strictly increases profits, so the LCS allocation remains (even more) dominated. Starting from such an allocation with  $y_H \geq y^*$ , let us now reduce  $U_L$  by some small  $\eta > 0$  and increase  $U_H$  by some small  $\varepsilon$ , while also increasing  $y_H$  by  $(\varepsilon + \eta) / \Delta\theta$  to leave [\(C.6\)](#page-44-3) unchanged (while [\(C.7\)](#page-44-0) is only strengthened). This results in extra profits of  $q_H[w'(y_H)(\varepsilon + \eta) \Delta \theta - \varepsilon] + q_L \eta$ , which is positive as long as

$$
\eta > \frac{q_H [1 - w'(y_H) \Delta \theta] \varepsilon}{q_L + q_H w'(y_H) \Delta \theta}
$$

:

Both types and the firm are now strictly better off than in the LCS allocation, contradicting the fact that it is a solution to  $(\mathcal{P})$ .

To study interim efficiency and prove Lemma [1,](#page-17-1) let us therefore analyze the solution(s) to  $(\mathcal{P})$ . First, condition  $(C.9)$  must be binding, otherwise  $U_L$  and  $U_H$  could be increased by the same small amount without violating the other constraints. Second, [\(C.7\)](#page-44-0) must also be binding, otherwise solving (P) without that constraint and with [\(C.9\)](#page-44-2) as an equality leads to  $y_L = y^* = y_H$ ,  $U_L = U_L^c$ and  $U_H = w(y^*) + B\theta_H$ ; thus  $U_H - U_L = B\Delta\theta$ , violating [\(C.7\)](#page-44-0). Third, [\(C.8\)](#page-44-1) now reduces to  $y_H \geq y_L$ . Two cases can then arise:

(i) If [\(C.6\)](#page-44-3) is binding, the triple  $(U_L, U_H, y_H)$  is uniquely given by the same three equality constraints as the LCS allocation, and thus coincides with it.

(ii) If  $(C.6)$  is not binding, the solution to  $(\mathcal{P})$  is the same as when that constraint is dropped. Substituting [\(C.7\)](#page-44-0) into [\(C.9\)](#page-44-2), and both being equalities, we have  $U_H = \Sigma q_i [w(y_i) + B\theta_i] + q_L y_H \Delta \theta$ , so  $(\mathcal{P})$  reduces to

<span id="page-45-0"></span>
$$
\max_{y_H, y_L} \{ q_H \left[ w(y_H) + (q_L \Delta \theta / q_H) y_H \right] + q_L w(y_L) \ | y_H \ge y_L \}. \tag{C.10}
$$

For all  $x \ge 0$ , define the function  $\tilde{y}(x) \equiv \arg \max_y \{w(y) + xy \}$  and let  $\bar{x} \equiv -w'(B)$ . On the interval  $[0, \bar{x}]$  the function  $\tilde{y}$  is given by  $w'(\tilde{y}(x)) = -x$ , so it is strictly increasing up to  $\tilde{y}(\bar{x}) = B$ , while for  $x > \bar{x}$ ,  $\tilde{y}(x) \geq B$ . Furthermore, it is clear that  $\tilde{y}(x) \geq y^*$  with equality only at  $x = 0$ , so the pair  $(y_H = \tilde{y}(q_L\Delta\theta/q_H), y_L = y^*)$  is the solution to [\(C.10\)](#page-45-0). It is then indeed the case that [\(C.6\)](#page-44-3) is non-binding,  $U_L^c = w(y^*) + B\theta_L < U_H - y_H \Delta \theta = U_L$ , if and only if

$$
w(y^*) + B\theta_L < q_H \left[ w(y_H) + B\theta_H \right] + q_L \left[ w(y^*) + B\theta_L \right] - q_H y_H \Delta\theta,
$$

with  $y_H = \tilde{y}(q_L\Delta\theta/q_H)$ . Equivalently,  $H(q_L\Delta\theta/q_H) > 0$ , where

$$
H(x) \equiv w(\tilde{y}(x)) - w(y^*) + [B - \tilde{y}(x)] \Delta \theta.
$$
 (C.11)

Note that  $H(0) > 0$  and  $H(x) < 0$  for  $x \geq \bar{x}$ , while on  $[0, \bar{x}]$  we have  $H'(x) = [w'(\tilde{y}(x)) - \Delta\theta] \tilde{y}'(x) =$ 

 $(q_L/q_H-1) \Delta\theta \tilde{y}'(x) = -(\Delta\theta/q_H)\tilde{y}'(x)$ . Therefore, there exists a unique  $\tilde{x} \in (0,\bar{x})$  such that  $(C.6)$  is non-binding –and the solution to (P) thus differs from the LCS allocation– if and only if  $\Delta\theta q_L/q_H$  <  $\tilde{x}$ . Equivalently, the LCS allocation is the unique solution to  $(\mathcal{P})$ , and therefore interim efficient, if and only if  $q_L/(1-q_L)\geq \tilde{x}/\Delta\theta\equiv \tilde{q}_L/(1-\tilde{q}_L)$ , hence the result. For small  $\Delta\theta$  it is easily verified from  $H(\tilde{x}) \equiv 0$  and  $w'(\tilde{y}(x)) = -x$  (implying  $\tilde{y}'(x) = -1/w''(\tilde{y}(x))$ ) that  $-\tilde{x}^2/w''(y^*) \approx 2(B - y^*) \Delta \theta$ , so that  $\tilde{q}_L \approx 1 - \chi \sqrt{\Delta \theta}$ , where  $1/\chi \equiv \sqrt{-2w''(y^*)(y^*-B)}$ .

**Proof of Proposition [2.](#page-17-2)** To complete the proof of Results (1) and (2), it just remains to show that: (a) If the LCS allocation is interim efficient, it is a competitive equilibrium; (b) It is then the unique one. We shall also prove here that: (c) If the LCS allocation is not interim efficient, there exists no competitive equilibrium in pure strategies.

**Claim 2** In any competitive equilibrium, the utilities  $(U_L, U_H)$  must satisfy

$$
U_L \ge U_L^c = U_L^{SI} \equiv w(y^*) + \theta_L B,\tag{C.12}
$$

<span id="page-46-0"></span>
$$
U_H \ge U_H^c \equiv w(y_H^c) + \theta_H B,\tag{C.13}
$$

**Proof.** If  $U_L < U_L^c$ , a firm could offer the single contract  $(y = y^*, z = z_L^c - \varepsilon)$  for  $\varepsilon$  small, attracting and making a profit  $\varepsilon$  on type  $\theta_L$  (perhaps also attracting the more profitable type  $\theta_H$ ). Similarly, if  $U_H < U_H^c$ , it could offer the incentive-compatible menu  $\{(y^*, z_L^c - \varepsilon), (y_H^c, z_H^c - \varepsilon)\}\$ thereby attracting and making a profit  $\varepsilon$  on type  $\theta_H$  (perhaps also attracting and making zero profit on type  $\theta_L$ ).

<span id="page-46-1"></span>**Claim 3** If an allocation Pareto dominates (in the interim-efficiency sense) the least-cost separating one, it must involve a cross-subsidy from high to low types, meaning that

$$
w(y_H) + B\theta_H - U_H > 0 > w(y_L) + B\theta_L - U_L,
$$
\n(C.14)

**Proof.** If  $U_L \leq w(y_L) + \theta_L B$ , then  $U_L \geq U_L^c$  requires that  $y_L = y^*$  and  $U_L = w(y_L) + \theta_L B = U_L^c$ . Incentive-compatibility and Pareto-dominance then imply that  $U_L + y_H \Delta \theta \ge U_H > U_H^c = U_L +$  $y_H^c \Delta \theta$ , hence  $y_H > y_H^c$ . This, in turn, leads to  $w(y_H) + \theta_H B - U_H < w(y_H^c) + \theta_H B - U_H =$  $U_H^c - U_H < 0$ , violating the break-even condition. Therefore, it must be that  $w(y_L) + B\theta_L - U_L <$ 0; meaning that low types get more than the total surplus they generate. For the employer to break even, it must be that high types get strictly less,  $w(y_H) + B\theta_H - U_H > 0$ .

We are now ready to establish the properties (a)-(c) listed above, and thereby complete the proof of Results (1) and (2) in Proposition [2.](#page-17-2)

(a) Suppose that the LCS allocation, defined by  $(18)-(22)$  $(18)-(22)$  $(18)-(22)$ , is offered by all firms. Could another one come in and offer a different set of contracts, leading to new utilities  $(U_L, U_H)$  and a strictly positive profit? First, note that we can without loss of generality assume that  $U_L \geq U_L^c$ : if  $U_L < U_L^c$  and  $U_H$  is indeed selected (with positive probability) by type H, then  $(U_L^c, U_H)$  is incentive-compatible. By offering  $U_L^c$  to L types (via their symmetric-information allocation), the

deviating firm does not alter its profitability. Second, if  $U_H < U_H^c$ , the deviating employer does not attract type H; since it cannot make money on type L while providing  $U_L \ge U_L^c$ , the deviation is not profitable. Finally, suppose that  $U_L \geq U_L^c$  and  $U_H \geq U_H^c$ . If at least one inequality is strict, then interim efficiency of the LCS allocation implies that the deviating firm loses money. If both are equalities, let us specify (for instance) that both types workers, being indifferent, do not select the deviating firm.

(b) By  $(C.12)$ - $(C.13)$ , in any equilibrium both types must be no worse off than in the LCS allocation, and similarly for the firm, which must make non-negative profits. If any of these inequalities is strict there is Pareto dominance, so when the LCS allocation is interim efficient, they must all be equalities, giving the LCS allocation as the unique solution.

(c) Suppose now that LCS allocation is not interim efficient. The contract that solves  $(\mathcal{P})$ is then such that  $y_H = \tilde{y}(x), y_L = y^*$ ,  $U_L > U_L^c$  (equation [\(C.6\)](#page-44-3) is not binding) and  $U_H > U_H^c$ (since the LCS does not solve  $(\mathcal{P})$ ). A firm can then offer a contract with the same  $y_H$  and  $y_L$ but reducing both  $U_H$  and  $U_L$  by the same small amount, resulting in positive profits; the LCS allocation is thus not an equilibrium. Suppose now that some other allocation, with utilities  $U_L$ and  $U_H$ , is an equilibrium. As seen in (b), it would have to Pareto-dominate the LCS allocation, which by Claim [3](#page-46-1) implies:

$$
U_L \ge U_H - y_H \Delta \theta,
$$
  

$$
w(y_H) + B\theta_H - U_H > 0.
$$

Consider now a deviating employer offering a single contract, aimed at the high type:  $y'_H = y_H + \varepsilon$ and  $U'_H = U_H + (\varepsilon \Delta \theta)/2 < w(y'_H) + B\theta_H$ . The low type does not take it up, as it would yield  $U'_L = U_L - (\varepsilon \Delta \theta)/2$ . The high type clearly does, leading to a positive profit for the deviator.

The only part of Proposition [2](#page-17-2) remaining to prove are the comparative static results. Differen-tiating [\(22\)](#page-15-1) and [\(24\)](#page-18-0) with respect to  $\Delta\theta$  yields

$$
\frac{\partial y_H^c}{\partial \Delta \theta} = \frac{B - y_H^c}{\Delta \theta - w_y(y_H^c; A, B)} > 0, \quad \frac{\partial L^c}{\partial \Delta \theta} = -q_H w_y(y_H^m; A, B) \frac{\partial y_H^c}{\partial \Delta \theta} > 0.
$$
 (C.15)

Turning next to A;

$$
-\Delta\theta \frac{\partial y_H^c}{\partial A} = w_A(y^*; A, B) - w_A(y_H^c; A, B) + w_y(y^*; A, B) \frac{\partial y^*}{\partial A} - w_y(y_H^c; A, B) \frac{\partial y_H^c}{\partial A}
$$
  

$$
= a(y^*) - a(y_H^c) - w_y(y_H^c; A, B) \frac{\partial y_H^c}{\partial A} \Rightarrow
$$
  

$$
\frac{\partial y_H^c}{\partial A} = \frac{a(y_H^c) - a(y^*)}{\Delta\theta - w_y(y_H^c; A, B)} < 0 < -q_H \Delta\theta \frac{\partial y_H^c}{\partial A} = \frac{\partial L^c}{\partial A}.
$$
 (C.16)

Again there is a direct and an indirect effect of  $A$  on  $L^c$ , but now the direct one always dominates. For  $B$ , in contrast, the ambiguity remains

$$
\Delta \theta - \Delta \theta \frac{\partial y_H^c}{\partial B} = w_B(y^*; A, B) - w_B(y_H^c; A, B) + w_y(y^*; A, B) \frac{\partial y^*}{\partial B} - w_y(y_H^c; A, B) \frac{\partial y_H^c}{\partial B}
$$

$$
= b(y^*) - b(y_H^c) - w_y(y_H^c; A, B) \frac{\partial y_H^c}{\partial B} \Rightarrow
$$
  

$$
\frac{\partial y_H^c}{\partial B} = \frac{\Delta \theta + b(y_H^c) - b(y^*)}{\Delta \theta - w_y(y_H^c; A, B)} > 0,
$$
 (C.17)

$$
\frac{1}{q_H \Delta \theta} \frac{\partial L^c}{\partial B} = 1 - \frac{\partial y_H^c}{\partial B} = \frac{-w_y(y_H^c; A, B) - b(y_H^c) + b(y^*)}{\Delta \theta - w_y(y_H^c; A, B)}.
$$
\n(C.18)

In the quadratic case,  $L^c$  is independent of B and the last term thus equal to zero; see [\(A.9\)](#page-36-2).

Proof of Proposition [4.](#page-23-0) We solve for the symmetric equilibrium under the assumption that market shares are always interior, and thus given by [\(31\)](#page-21-3). In Appendix D we verify that individual deviations to corner solutions (one firm grabbing the whole market for some worker type, or on the contrary dropping them altogether) can indeed be excluded.

To characterize the symmetric solution to [\(32\)](#page-21-2)-[\(35\)](#page-21-0), we distinguish three regions.

**Region I.** Suppose first that the low type's individual rationality constraint is not binding,  $U_L > \bar{U}$ , so that  $\nu = 0$ .

**Lemma 3** If  $\nu = 0$ , then  $\mu_H = 0 \le \mu_L$  and  $y_L = y^* \le y_H$ .

**Proof.** (i) If  $\mu_H = \mu_L = 0$ , then  $y_H = y_L = y^*$  by [\(38\)](#page-21-1)-[\(39\)](#page-21-1), so [\(33\)](#page-21-0)-[\(34\)](#page-21-0) imply that  $U_H - U_L =$  $y^*\Delta\theta$ . Next, from [\(36\)](#page-21-1)-[\(37\)](#page-21-1) we have  $m_H - m_L = t - m_L = 0$ , whereas  $m_H - m_L \equiv B\Delta\theta - (U_H - U_L) = 0$  $(B - y^*)\Delta\theta > 0$ , a contradiction.

(ii) If  $\mu_H > 0 = \mu_L$  condition [\(39\)](#page-21-1) implies  $w'(y_L) > 0$ , hence  $y_L < y^*$ , and condition [\(38\)](#page-21-1)  $y_H = y^*$ . Moreover, [\(36\)](#page-21-1)-[\(37\)](#page-21-1) and  $\mu_H > \mu_L$  require that  $m_H < t < m_L$ . However,

$$
m_H - m_L = w(y^*) - w(y_L) + (B - y_L)\Delta\theta > 0,
$$

a contradiction. We are thus left with  $\mu_H = 0 < \mu_L$ , which implies  $y_L = y^* < y_H$  by [\(38\)](#page-21-1)-[\(39\)](#page-21-1).

Let us now derive and characterize  $y_H$  as a function of t. We can rewrite [\(38\)](#page-21-1) as

<span id="page-48-0"></span>
$$
t q_H w'(y_H) = -\mu_L \Delta \theta = -q_L (m_L - t) \Delta \theta.
$$
 (C.19)

Summing [\(36\)](#page-21-1)-[\(37\)](#page-21-1) and recalling that  $m_i \equiv w(y_i) + \theta_i B - U_i$  yields

<span id="page-48-1"></span>
$$
U_L + t = q_H [w(y_H) + \theta_H B - (U_H - U_L)] + q_L [w(y^*) + \theta_L B]
$$
  
=  $q_H [w(y_H) + \theta_H B - y_H \Delta \theta] + q_L [w(y^*) + \theta_L B],$  (C.20)

where the second equality reflects the fact that [\(34\)](#page-21-0) is an equality, since  $\mu_L > 0$ . Therefore:

$$
m_L - t = w(y^*) + \theta_L B - U_L - t
$$
  
=  $w(y^*) + \theta_L B - q_L [w(y^*) + \theta_L B] - q_H [w(y_H) + \theta_H B - y_H \Delta \theta]$   
=  $q_H [w(y^*) - w(y_H) - (B - y_H) \Delta \theta]$  (C.21)

Substituting into [\(C.19\)](#page-48-0) yields

<span id="page-49-0"></span>
$$
\Phi(y_H; t) \equiv w(y_H) - w(y^*) + (B - y_H)\Delta\theta + \frac{t w'(y_H)}{q_L \Delta\theta} = 0.
$$
\n(C.22)

The following lemma characterizes the equilibrium value of  $y_H$  over Region I, denoted  $\hat{y}_H^I(t)$ .

**Lemma 4** For any  $t \ge 0$  there exists a unique  $\hat{y}_H^I(t) \in (y^*, B)$  to [\(C.22\)](#page-49-0). It is strictly decreasing in t, starting from the perfectly competitive value  $\hat{y}^I_H(0) = y^c_H$ .

**Proof.** The function  $\Phi(y; t)$  is strictly decreasing in y on  $[y^*, B)$ , with  $\Phi(y^*) > 0 > \Phi(B)$ , hence existence and uniqueness. Strict monotonicity then follows from the fact that  $\Phi$  is strictly decreasing in t, while setting  $t = 0$  in [\(C.22\)](#page-49-0) shows that  $\hat{y}^I_H(0)$  must equal  $y^c_H$ , defined in [\(22\)](#page-15-1) as the unique solution to

$$
w(y^*) - w(y_H^c) = (B - y_H^c)\Delta\theta.
$$

It only remains to verify that the solution  $\hat{y}_H^I(t)$  is consistent with the initial assumption that  $\nu = 0$ , or equivalently  $U_L > U$ . By [\(C.20\)](#page-48-1), we have for all  $y_H$ 

$$
U_L + t = q_H [w(y_H) + \theta_H B - y_H \Delta \theta] + q_L [w(y^*) + \theta_L B]
$$
  
= 
$$
w(y^*) + \theta_L B + q_H [(B - y_H) \Delta \theta + w(y_H) - w(y^*)]. \blacksquare
$$

For  $y_H = \hat{y}_H^I(t)$ , the corresponding value of  $U_L$  is strictly above  $\overline{U}$  if and only if  $\psi(t) > \overline{U} + t$ , where we define for all  $t$ :

<span id="page-49-1"></span>
$$
\psi(t) \equiv w(y^*) + \theta_L B + q_H \left[ \left( B - \hat{y}_H^I(t) \right) \Delta \theta - w(y^*) + w(\hat{y}_H^I(t)) \right]. \tag{C.23}
$$

<span id="page-49-2"></span>**Lemma 5** There exists a unique  $t_1 > 0$  such that  $\psi(t) \geq \bar{U} + t$  if and only if  $t \leq t_1$ . On  $[0, t_1]$ , the low type's utility  $U_L$  is strictly decreasing in t, reaching  $\overline{U}$  at  $t_1$ .

**Proof.** At  $t = 0$  the bracketed term is zero by definition of  $\hat{y}_H^I(0) = y_H^c$ , so  $\psi(0) = w(y^*) + \theta_L B$  $> \bar{U}$  by [\(16\)](#page-13-1), which stated that a monopsonist hires both types, and  $\lim_{t\to+\infty} [\psi(t) - \bar{U} - t] = -\infty$ , there exists at least one solution to  $\psi(t) = \overline{U} + t$ . To show that it is unique and the monotonicity of  $U_L$ , we establish that,  $\psi'(t) < 1$  for all  $t > 0$ . From [\(C.22\)](#page-49-0) and [\(C.23\)](#page-49-1), this means that

$$
q_H \left[\Delta\theta - w'(\hat{y}_H)\right] \left(\frac{-w'(\hat{y}_H)/q_L\Delta\theta}{\Delta\theta - w'(\hat{y}_H) - tw''(\hat{y}_H)/q_L\Delta\theta}\right) < 1 \iff
$$
  
\n
$$
q_H \left[\Delta\theta - w'(\hat{y}_H)\right] \left(-w'(\hat{y}_H)/q_L\Delta\theta\right) < \Delta\theta - w'(\hat{y}_H) - tw''(\hat{y}_H)/q_L\Delta\theta \iff
$$
  
\n
$$
q_H \left[\Delta\theta - w'(\hat{y}_H)\right] \left(-w'(\hat{y}_H)\right) < q_L\Delta\theta \left[\Delta\theta - w'(\hat{y}_H)\right] - tw''(\hat{y}_H) \iff
$$
  
\n
$$
tw''(\hat{y}_H) < \left[\Delta\theta - w'(\hat{y}_H)\right] \left[q_Hw'(\hat{y}_H) + q_L\Delta\theta\right]
$$

where we abbreviated  $\hat{y}_H^I(t)$  as  $\hat{y}_H$ . In the last expression, the first bracketed term is always nonnegative, whereas in the second one  $y^* < \hat{y}_H < \hat{y}_H^c$  implies that  $q_Hw'(\hat{y}_H) + q_L\Delta\theta > q_Hw'(\hat{y}_H^c) +$  $q_L \Delta \theta > 0$ , by [\(23\)](#page-17-0).

In summary, Region I consists of the interval  $[0, t_1]$ , where  $t_1$  is uniquely defined by  $\psi(t_1)$  $t_1 + \bar{U}$ . Over that interval,  $y_L = y^*$  while  $y_H = \hat{y}_H^I(t)$  is strictly decreasing in t, and therefore so is the high type's relative rent,  $U_H - U_L = \hat{y}_H^I(t) \Delta \theta$ . The low type's utility level  $U_L$  need not be declining, but its starts at a positive value and reaches  $\bar{U}$  exactly at  $t_1$ .

For  $t \geq t_1$ , the constraint  $U_L \geq \bar{U}$  is binding. Recalling that  $\mu_H \mu_L$  must always equal zero, we distinguish two subregions, depending on whether  $\mu_H = 0$  (Region II) or  $\mu_L = 0$  (Region III), and show that these are two intervals, respectively  $[t_1, t_2]$  and  $[t_2, +\infty)$ , with  $t_1 < t_2$ . Thus, inside Region II the low type's incentive constraint is binding but not the high type's ( $\mu_L > 0 = \mu_H$  for  $t \in (t_1, t_2)$ , whereas inside Region 2 it is the reverse  $(\mu_H > 0 = \mu_L$  for  $t > t_2)$ .

**Region II.** Consider first the values of t where  $\mu_H = 0 < \mu_L$ . As before, this implies that  $y_L = y^* < y_H$  and  $U_H - U_L = y_H \Delta \theta$ , or  $U_H = \bar{U} + y_H \Delta \theta$  since  $U_L = \bar{U}$ . Therefore:

$$
\mu_L = q_H(m_H - t) = q_H \left[ w(y_H) + \theta_H B - U_H - t \right] = q_H \left[ w(y_H) + \theta_H B - y_H \Delta \theta - \bar{U} - t \right].
$$
 (C.24)

Substituting into condition [\(38\)](#page-21-1), the latter becomes

<span id="page-50-0"></span>
$$
\Gamma(y_H; t) \equiv w(y_H) + \theta_H B - y_H \Delta \theta - \bar{U} - t + \frac{t w'(y_H)}{\Delta \theta} = 0.
$$
\n(C.25)

On the interval  $[y^*,B)$ , the function  $\Gamma(y;t)$  is strictly decreasing in  $y_H$  and t, with

$$
\Gamma(\hat{y}_H^I(t);t) \equiv w(\hat{y}_H(t)) + \theta_H B - \hat{y}_H^I(t)\Delta\theta + \frac{tw'(\hat{y}_H^I(t))}{\Delta\theta} - \bar{U} - t
$$
  

$$
= w(y^*) + \theta_L B + \left(1 - \frac{1}{q_L}\right) \frac{tw'(y_H^I(t_1))}{\Delta\theta} - \bar{U} - t
$$
  

$$
= w(y^*) + B\theta_L - t\left(1 + \frac{q_H}{q_L}\frac{w'(y_H)}{\Delta\theta}\right) - \bar{U}.
$$
 (C.26)

At  $t = t_1$ , substituting [\(C.22\)](#page-49-0) into [\(C.23\)](#page-49-1) yields  $\Gamma(\hat{y}_H^I(t_1);t_1) = 0$ . Furthermore, as t rises above  $t_1$ ,  $\hat{y}_H^I(t)$  decreases, so  $w'(\hat{y}_H^I(t))$  increases. Since

$$
q_L \Delta \theta + q_H w'(\hat{y}_H(t)) > q_L \Delta \theta + q_H w'(\hat{y}_H(0)) = q_L \Delta \theta + q_H w'(\hat{y}_H^c) > 0
$$

by [\(23\)](#page-17-0),  $t [q_L \Delta \theta + q_H w'(\hat{y}_H^I(t))]$  is also increasing in t, implying that  $\Gamma(\hat{y}_H^I(t);t)$  is decreasing in t and therefore negative over  $(t_1, +\infty)$ . Next, observe that  $\Gamma(y^*; t) = w(y^*) + \theta_H (B - y^*) + \theta_L y^* - \overline{U} - t$ . Define therefore

$$
t_2 \equiv w(y^*) + \theta_H (B - y^*) + \theta_L y^* - \bar{U}, \qquad (C.27)
$$

and note that

$$
t_1 = w(y^*) + \theta_L B + q_H \left[ \left( B - \hat{y}_H^I(t_1) \right) \Delta \theta - w(y^*) + w(\hat{y}_H^I(t_1)) \right] - \bar{U}
$$
  

$$
< w(y^*) + \theta_L B + q_H \left( B - \hat{y}_H^I(t_1) \right) \Delta \theta - \bar{U}
$$
  

$$
< w(y^*) + \theta_L B + 1 \cdot (B - y^*) \Delta \theta - \bar{U} = t_2.
$$

**Lemma 6** For all  $t \in [t_1, t_2]$ , there exists a unique  $\hat{y}_H^H(t) \in [y^*, \hat{y}_H^I(t_1))]$  such that  $\Gamma(\hat{y}_H^H(t);t) = 0$ . Furthermore,  $\hat{y}^{II}_H(t)$  is strictly decreasing in t, starting at  $\hat{y}^{II}_H(t_1) = \hat{y}(t_1)$  and reaching  $y^*$  at  $t = t_2$ . For all  $t > t_2$ ,  $\Gamma(y_H; t) < 0$  over all  $y_H \geq y^*$ .

**Proof.** For  $t \in [t_1, t_2]$  we have shown that  $\Gamma(\hat{y}_H(t_1);t) \leq 0 \leq \Gamma(y^*;t)$ , with the first equality strict except at  $t_1$  and the second one strict except at  $t_2$ . Since  $\Gamma(y;t)$  is strictly decreasing in y and t, the results follow. The fact that  $\hat{y}^{II}_H(t) < \hat{y}^{I}_H(t)$  on  $(t_1, t_2]$  also means that if there is a kink between the two curves at  $t_1$  it is a convex one, as shown in Figure III. And indeed, differentiating [\(C.22\)](#page-49-0) and [\(C.25\)](#page-50-0), we have  $-\left(\hat{y}_{H}^{I}\right)'(t_{1}) < -\left(\hat{y}_{H}^{II}\right)'(t_{1})$  if and only if

$$
-\frac{w'}{q_L\Delta\theta(\Delta\theta - w') - tw''} < \frac{\Delta\theta - w'}{\Delta\theta(\Delta\theta - w') - tw''}
$$
  $\iff$   $\frac{-tw''}{\Delta\theta - w'} > - (q_Hw' + q_L\Delta\theta).$ 

with all derivatives evaluated at  $\hat{y}_H^I(t_1) = \hat{y}_H^I(t_1)$ . Since  $y^* < \hat{y}_H^I(t_1) < y_H^c$  the term on the left is positive and that on the right negative.

As to  $t_2$ , note that it is the only point where  $\mu_H = 0 = \mu_L$  (the only intersection of Regions II and III). Indeed, this require  $y_H = y^* = y_L$  by [\(38\)](#page-21-1)-[\(39\)](#page-21-1) and condition (39) together with  $U_L = \overline{U}$ then implies that  $t = m_L = w(y^*) + \theta_L B - y^* \Delta \theta_L - \overline{U} = t_2$ .

Region II thus consists of the interval  $[t_1, t_2]$ . Over that interval,  $y_L = y^*$  while  $y_H = \hat{y}_H^{II}(t)$  is strictly decreasing in t, and therefore so is the high type's utility,  $U_H = \bar{U} + y_H^*(t) \Delta \theta$ , while the low type's utility remains fixed at  $U_L = \overline{U}$ . Furthermore, we can show.

Putting together Regions I and II, we shall define:

$$
\hat{y}_H(t) = \begin{cases} \hat{y}_H^I(t) & \text{for } t \in [0, t_1] \\ \hat{y}_H^{II}(t) & \text{for } t \in [t_1, t_2] \end{cases} \tag{C.28}
$$

**Region III.** Inside this region, namely for  $t > t_2$ , we have  $U_L = \overline{U}$  but now  $\mu_H > \mu_L = 0$ . This implies that  $y_H = y^* > y_L$  by [\(38\)](#page-21-1)-[\(39\)](#page-21-1) and  $U_H = \bar{U} + y_L \Delta \theta$  by [\(33\)](#page-21-0). Furthermore,

<span id="page-51-0"></span>
$$
\mu_H = q_H (t - m_H) = q_H [t + \bar{U} + y_L \Delta \theta - w(y^*) - \theta_H B]
$$

Substituting into condition [\(39\)](#page-21-1), the latter becomes

$$
\Lambda(y_L;t) \equiv q_H \left[ w(y^*) + \theta_H B - y_L \Delta \theta - \bar{U} - t \right] + \frac{t q_L w'(y_L)}{\Delta \theta} = 0.
$$
\n(C.29)

On the interval  $[0, y^*]$ , the function  $\Lambda(y; t)$  is strictly decreasing in  $y_L$ , with

$$
\Lambda(y^*; t) = q_H [w(y^*) + \theta_H B - y^* \Delta \theta - \bar{U} - t] = q_H (t_2 - t) < 0.
$$

Recall now that the monopsony price  $y_L^m$  is uniquely defined by  $w'(y_L^m) = (q_H/q_L) \Delta \theta$ . Therefore:

$$
\Lambda(y_L^m;t) = q_H \left[ w(y^*) + \theta_L B - \bar{U} + (B - y_L^m \Delta)\theta \right] > 0.
$$

**Lemma 7** For all  $t \ge t_2$  there exists a unique  $\hat{y}_L(t)$  such that  $\Lambda(\hat{y}_L(t);t) = 0$ , and  $y_L^m < \hat{y}_L(t) \le y^*$ , with equality at  $t = t_2$ . Furthermore,  $\hat{y}_L(t)$  is strictly decreasing in t and  $\lim_{t \to +\infty} \hat{y}_L(t) = y_L^m$ .

**Proof.** Existence and uniqueness have been established. Next,  $\partial \Lambda(y;t)/\partial t = q_L w'(y)/\Delta \theta - 1$ . At  $y = \hat{y}_L(t)$ , this equals  $1/t$  times

$$
-q_H \left[ w(y^*) + \theta_H B - y_L \Delta \theta - \bar{U} - t \right] - t = -q_L t - q_H \left[ w(y^*) + \theta_H B - \bar{U} - y_L \Delta \theta \right] < 0,
$$

so the function  $\hat{y}_L(t)$  is strictly decreasing in t. Taking limits in [\(C.29\)](#page-51-0) as  $t \to +\infty$ , finally, yields as the unique solution  $\lim_{t \to +\infty} \hat{y}_L(t) = y_L^m$ .

**Proof of Proposition [6.](#page-24-0)** The fact that  $\partial U_L/\partial t < 0$  over Region I was shown in Lemma [5.](#page-49-2) To show the last result, note that over Region III, we have

$$
2\Pi = q_H[w(y^*) + \theta_H B - \hat{y}_L \Delta \theta] + q_L[w(\hat{y}_L) + \theta_L B] - \bar{U} \Rightarrow
$$
  
\n
$$
\frac{1}{q_L} \frac{\partial \Pi}{\partial \hat{y}_L} = w'(\hat{y}_L) - \frac{q_H}{q_L} \Delta \theta > w'(\hat{y}_L^m) - \frac{q_H}{q_L} \Delta \theta = 0,
$$

so profits fall as t declines, as was shown to be the case over Regions I and II.

**Proof of Proposition [7.](#page-24-1)** Consider first total pay. Since  $z_i = U_i - u(y_i) - \theta_i y_i$ , we can write  $Y_i = U_i + b(y_i)y_i - u(y_i)$ , for  $i = H, L$ . As t declines,  $U_i$  and  $y_i$  increase (at least weakly) and therefore so does  $Y_i$ , since  $u'(y) = b$ . Furthermore,

$$
Y_H - Y_L = U_H - U_L + b(y_H)y_H - u(y_H) + u(y_L) - b(y_L)y_L.
$$

Over Regions I and II this becomes  $[\Delta \theta + b(y_H)] y_H - u(y_H)$  plus a constant term, with  $y_H = \hat{y}_H(t);$ the result then follow from  $u'(y) = b$ . Over Region III,  $Y_H - Y_L = [\Delta \theta - b(y_L)] y_L + u(y_L)$  plus a constant term, with  $y_L = \hat{y}_L(t)$ ; therefore,  $\partial (Y_H - Y_L)/\partial t < 0$  if and only if  $b'(y_L)y_L < \Delta \theta$ , which need not hold in general. With quadratic costs,  $b'(y_L) = 1/(1 - \gamma^2)$  so it holds on  $[t_2, +\infty)$  if and only if  $y^* = B - \gamma A < (1 - \gamma^2) \Delta \theta$ . Turning now to performance-based pay, we have

$$
\frac{\partial([b(y_H)+\theta_H]y_H-[b(y_L)+\theta_L]y_L)}{\partial t}=\left[b(y_H)+\theta_H+y_Hb'(y_H)\right]\frac{\partial y_H}{\partial t}-\left[b(y_L)+\theta_L+y_Lb'(y_L)\right]\frac{\partial y_L}{\partial t}.
$$

In Regions I and II the first term is negative and the second zero; in Region III it is the reverse.

Turning finally to fixed wages,  $z_H - z_L = U_H - U_L - \theta_H y_H + \theta_L y_L - u(y_H) + u(y_L)$ . In Regions I and II,  $z_H - z_L = -\theta_L(y_H - y^*) - u(y_H) + u(y^*)$  is decreasing in  $y_H$ , hence increasing in t. In Region III,  $z_H - z_L = (y_L - y^*) \theta_H - u(y^*) + u(y_L)$ , so the opposite holds.

**Proof of Proposition [8.](#page-26-1)** For any  $\bar{y} \in [0, y_H^c)$ , let  $\bar{y}^* \equiv \min\{y^*, \bar{y}\}\$ . A firm can always offer low types their constrained symmetric-information allocation  $y_L = \bar{y}^*, \zeta_L = 0$  and  $w(\bar{y}^*) + B\theta_L \equiv \bar{U}_L^{SI}$ , so in equilibrium they must receive at least that much. Consider therefore the relaxed program (from which high types' incentive-compatibility constraint has been omitted):

$$
(\mathcal{P}^r): \max_{\{(U_i, 0 \le y_i \le \bar{y}, 0 \le \zeta_i)\}_{i=H,L}} \{U_H\}, \text{ subject to:}
$$
  

$$
U_L \ge \bar{U}_L^{SI} \qquad (\nu) \qquad (\text{C.30})
$$

$$
U_L \ge U_H - y_H \Delta \theta - \zeta_H \Delta \lambda \tag{C.31}
$$

<span id="page-53-4"></span><span id="page-53-2"></span><span id="page-53-0"></span>
$$
0 \le \sum_{i=H,L} q_i [w(y_i) + B\theta_i - (1 - \lambda_i)\zeta_i - U_i], \qquad (\xi)
$$
 (C.32)

The first-order conditions in  $U_H$  and  $U_L$  are respectively  $1 - \mu_L - q_H \xi = 0$  and  $\mu_L + \nu - q_L \xi = 0$ ; thus  $\xi = 1 + \nu > 0$ , [\(C.32\)](#page-53-0) so that must bind, and  $\mu_L = q_L(1 + \nu) - \nu$ . The first-order conditions in  $y_H$  and  $\zeta_H$  then take the form

<span id="page-53-1"></span>
$$
(1+\nu)\left[q_L\Delta\theta + q_H w'(y_H)\right] - \nu\Delta\theta \geq 0, \text{ with equality unless } y_H = \bar{y}, \quad (C.33)
$$

$$
(1+\nu)\left[q_L\Delta\lambda - q_H(1-\lambda_H)\right] - \nu\Delta\lambda \leq 0, \text{ with equality unless } \zeta_H = 0. \tag{C.34}
$$

• Case 1. Suppose that [\(41\)](#page-26-0) does not hold:  $q_L \Delta \lambda \leq q_H(1 - \lambda_H)$ . If this is strict, or if it is an equality and  $\nu > 0$ , [\(C.34\)](#page-53-1) requires that  $\zeta_H = 0$ . In the (measure-zero) case where it is an equality and  $\nu = 0$ , the firm is indifferent and we shall break the indifference by assuming that it still does not use the inefficient currency. Replacing  $\zeta_H = 0$  into [\(C.31\)](#page-53-2) and the binding [\(C.32\)](#page-53-0), we obtain

<span id="page-53-3"></span>
$$
U_L \ge q_H [w(y_H) + B\theta_H] + q_L [w(\bar{y}^*) + B\theta_L] - q_H y_H \Delta \theta \Rightarrow
$$
  

$$
U_L - \bar{U}_L^{SI} \ge q_H [w(y_H) + (B - y_H)\Delta \theta - w(\bar{y}^*)].
$$
 (C.35)

Let us first show that  $y_H = \bar{y}$ . Otherwise, [\(C.33\)](#page-53-1) implies that  $\nu/(1+\nu) = q_L + q_Hw'(y_H)/\Delta\theta > 0$ (by [\(23\)](#page-17-0)), so  $U_L = \bar{U}_L^{SI}$ ; meanwhile,  $\mu_L \geq 0$  requires  $\nu/(1 + \nu) \leq q_L$ , so  $y_H \geq y^*$ . But then  $\bar{y}^* = y^*$ and in [\(C.35\)](#page-53-3) the right-hand side is strictly positive (as  $y_H \in (y^*, y_H^c)$ ), contradicting  $U_L = \bar{U}_L^{SI}$ .

Next, with  $y_H = \bar{y}$ , the right-hand side of [\(C.35\)](#page-53-3) equals  $q_H(B - \bar{y})\Delta\theta$  if  $\bar{y} \leq y^*$  and  $q_H[w(\bar{y}) +$  $(B - \bar{y})\Delta\theta - w(y^*)$  if  $y^* < \bar{y}$ . Thus in both cases  $U_L > \bar{U}_L^{SI}$ , implying  $\nu = 0$  and  $\mu_L > 0$ . From [\(C.33\)](#page-53-1) it follows that [\(C.31\)](#page-53-2) and [\(C.35\)](#page-53-3) are equalities, with  $y_H = \bar{y}$ ; the latter shows that low types receive a cross-subsidy which increases as  $\bar{y}$  declines to  $y^*$ , then remains constant. This allocation is the one described in Proposition [8-](#page-26-1)(1), and since  $U_H - U_L = \bar{y} \Delta \theta \ge \bar{y}^* \Delta \theta$ , it satisfies the (omitted) high type's incentive constraint. It is separating for  $\bar{y} > y^*$  and pooling for  $\bar{y} \leq y^*$ , since  $(y_H, \zeta_H) = (y_L, \zeta_L) = (\bar{y}, 0)$  and  $U_H - U_L = \bar{y}\Delta\theta$ , implying  $z_H = z_L$ . As it solves the relaxed problem it is interim efficient and therefore (by standard arguments) the unique equilibrium. Finally,  $U_H = w(\bar{y}) + B\theta_H$  and  $U_L = w(\bar{y}^*) - \bar{y}\Delta\theta + B\theta_L$  both increase as  $\bar{y}$  declines to  $y^*$ .

• Case 2. When [\(41\)](#page-26-0) holds, [\(C.30\)](#page-53-4) must bind, otherwise  $\nu = 0$  and [\(C.34\)](#page-53-1) fails. From [\(C.31\)](#page-53-2) and the binding [\(C.32\)](#page-53-0) we have  $U_H = w(y_H) + B\theta_H - (1 - \lambda_H)\zeta_H \le \bar{U}_L^{SI} + y_H\Delta\theta + \zeta_H\Delta\lambda$ , so

<span id="page-53-5"></span>
$$
(1 - \lambda_L)\zeta_H \ge (B - y_H)\Delta\theta + w(y_H) - w(\bar{y}^*) > 0
$$
\n(C.36)

since  $y_H \leq \bar{y} < y_H^c$ . With  $\zeta_H > 0$ , [\(C.34\)](#page-53-1) must be an equality, which yields  $\nu/(1 + \nu) = q_L$  $q_H(1 - \lambda_H)/\Delta\lambda > 0$  and  $\mu_L/(1 + \nu) = q_L - \nu/(1 + \nu) > 0$ . Thus [\(C.31\)](#page-53-2) is binding, [\(C.36\)](#page-53-5) holds with equality, and the left-hand side of [\(C.33\)](#page-53-1) becomes  $(1 + \nu)q_H[w'(y_H) + (1 - \lambda_H)\Delta\theta/\Delta\lambda] > 0$ ,

by [\(40\)](#page-25-0); therefore  $y_H = \bar{y}$ . By [\(C.36\)](#page-53-5),  $\zeta_H = [(B - \bar{y})\Delta\theta + w(\bar{y}) - w(\bar{y}^*)]/(1 - \lambda_L)$  is then strictly increasing as  $\bar{y}$  decreases from  $y_H^c$  to 0. Since  $U_H - U_L = \bar{y}\Delta\theta + \zeta_H\Delta\lambda > y_L\Delta\theta$ , the high type's omitted incentive constraint is also satisfied. The solution to the relaxed program thus coincides with the constrained-LCS allocation described in Proposition  $8-(2)$ , which is thus interim efficient and therefore, the unique equilibrium.

Finally, consider how welfare varies with  $\bar{y}$ . Profits always equal zero and low types always receive  $\bar{U}_{L}^{SI}$ , which is increasing in  $\bar{y}$  below y, then constant. As to high types, they achieve

$$
\bar{U}_H = w(\bar{y}) + B\theta_H - \left(\frac{1 - \lambda_H}{1 - \lambda_L}\right) [(B - \bar{y})\Delta\theta + w(\bar{y}) - w(\bar{y}^*)].
$$
\n(C.37)

As a function of  $\bar{y}$ , the right-hand side is strictly concave on  $[y^*, y_H^c]$ , with a derivative that is negative below  $y_H^c$  (by [\(40\)](#page-25-0)). Therefore,  $\bar{U}_H$  is strictly increasing in  $\bar{y}$  and maximized at  $y_H^c$ , where the constraint ceases to bind.

**Proof of Proposition [9.](#page-27-1)** Given [\(42\)](#page-27-2), the cap  $\overline{Y}$  does not constrain low types from receiving their full symmetric-equilbrium allocation,  $U_L^{SI} = w(y^*) + B\theta_L$ . We look for a zero-profit, least-cost separating allocation, now satisfying

<span id="page-54-0"></span>
$$
\pi(y_H) + B\theta_H + y_H b(y_H) = \overline{Y} + \zeta_H, \tag{C.38}
$$

<span id="page-54-1"></span>
$$
U_H - y_H \Delta \theta - \zeta_H \Delta \lambda = U_L^{SI}.
$$
 (C.39)

The first condition implies that

$$
U_H = w(y_H) + B\theta_H - (1 - \lambda_H)\zeta_H = u(y_H) - y_H b(y_H) + \overline{Y} + \lambda_H \zeta_H,
$$
\n(C.40)

and the second thus becomes

$$
U_L^{SI} = u(y_H) - y_H b(y_H) + \overline{Y} + \lambda_L \zeta_H - y_H \Delta \theta.
$$
 (C.41)

Adding [\(C.38\)](#page-54-0) to this last equation and substituting in  $U_L^{SI}$  yields

$$
w(y^*) + B\theta_L + \overline{Y} + \zeta_H = w(y_H) + B\theta_H - y_H \Delta \theta + \overline{Y} + \lambda_L \zeta_H \iff
$$
  
\n
$$
w(y^*) - w(y_H) = (B - y_H)\Delta \theta - (1 - \lambda_L)\zeta_H
$$
  
\n
$$
= (B - y_H)\Delta \theta - (1 - \lambda_L) [\pi(y_H) + y_H b(y_H) + B\theta_H - \overline{Y}] \iff
$$
  
\n
$$
w(y^*) = w(y_H) + (B - y_H)\Delta \theta - (1 - \lambda_L) [Aa(y_H) + Bb(y_H) + B\theta_H - \overline{Y}],
$$

where the next-to-last equation uses [\(C.38\)](#page-54-0) to substitute for  $\zeta_H$  and the last one follows from the definition of  $\pi$ . Denoting  $\varsigma(y_H)$  the right-hand side of this last equation, [\(10\)](#page-12-3) implies that  $\zeta'(y_H) = w'(y_H) - (1 - \lambda_L) [w'(y_H) + y_H b'(y_H)] - \Delta\theta < 0$  for  $y_H \ge y^*$ , while [\(22\)](#page-15-1) and [\(42\)](#page-27-2) ensure that  $\varsigma(y^*) > w(y^*) \geq \varsigma(y_H^c)$ . Therefore, the equation has a unique solution  $y_H^r \in (y^* y_H^c]$ , which is easily seen to be increasing in  $Y$ .

The next step consists once again in checking whether this allocation is interim efficient, and thus the equilibrium outcome. Consider therefore the following (relaxed) program:

$$
\begin{array}{rcl}\n(\mathcal{P}^r) & : & \max_{\{(U_i, y_i, \zeta_i)\}_{i=H,L}} \{U_H\}, \quad \text{subject to:} \\
U_L & \geq U_L^{SI} \tag{C.42}\n\end{array}
$$

$$
U_L \geq U_H - y_H \Delta \theta - \zeta_H \Delta \theta \tag{C.43}
$$

$$
U_H \leq u(y_H) - y_H b(y_H) + \overline{Y} + \lambda_H \zeta_H \qquad (\kappa) \tag{C.44}
$$

$$
0 \leq \sum_{i=H,L} q_i [w(y_i) + \theta_i B - (1 - \lambda_i)\zeta_i - U_i], \qquad (\xi)
$$
 (C.45)

For the LCS allocation not to be interim efficient, the optimum must have  $U_L > U_L^{SI}$ , hence  $\nu = 0$ . Solving the first-order conditions in  $U_L$  and  $U_H$  then yields  $\mu_L = q_L \xi$  and  $\kappa = 1 - \mu_L - q_H \xi = 1 - \xi$ . Furthermore, the first-order condition with respect to  $\zeta_H$  is

$$
\lambda_H(1-\xi) + q_L \xi \Delta \theta - q_H \xi (1-\lambda_H) \le 0,
$$

which is ruled out by  $(41)$ . Thus, interim efficiency obtains.

Finally, let us examine how  $U_H$  varies with  $\overline{Y}$ . Equations [\(C.39\)](#page-54-0) and [\(C.40\)](#page-54-1) imply that

$$
dU_H = \Delta \theta dy_H + \Delta \lambda d\zeta_H = w'(y_H) dy_H - (1 - \lambda_H) d\zeta_H
$$
  

$$
\Rightarrow -(1 - \lambda_L) d\zeta_H = [\Delta \theta - w'(y_H)] dy_H
$$

We saw earlier that  $y_H$  is increasing in  $\overline{Y}$ , and thus naturally  $\zeta_H$  is increasing, as firms substitute toward the inefficient currency. Substituting for  $d\zeta_H$  into the first equation, we have:

$$
\frac{\partial U_H}{\partial \bar{Y}} = \left(\frac{w'(y_H)}{\Delta \theta} + \frac{1 - \lambda_H}{\Delta \lambda}\right) \left(\frac{\Delta \theta \Delta \lambda}{1 - \lambda_L}\right) \frac{\partial y_H}{\partial \bar{Y}} > 0,
$$
\n(C.46)

by [\(40\)](#page-25-0). Therefore, as  $\bar{Y}$  is reduced,  $U_H$  decreases. Since low types' utility is unaffected and profits remain equal to zero, the result follows.

**Proof of Proposition [10](#page-27-3).** Let us adopt the convention that  $z$  and  $y$  are net compensations. In particular, y is still the effective power of the incentive scheme. Profit on type  $i = H, L$  under contract  $(y, z)$  is then

$$
\Pi_i = Aa(y) + B[\theta_i + b(y)] - \frac{z + y[\theta_i + b(y)]}{1 - \tau},
$$
\n(C.47)

while the expression for  $U_i$  is unchanged. Furthermore,

$$
U_i + (1 - \tau)\Pi_i = (1 - \tau) [Aa(y) + B(\theta_i + b(y))] - [C(a(y), b(y)) - va(y)]
$$
  
\n
$$
\equiv \hat{w}(y) + (1 - \tau)B\theta_i.
$$
 (C.48)

Let  $y^*(\tau) \leq y^*$  be the bilaterally efficient power of incentives:  $y^*(\tau) = \arg \max{\{\hat{w}(y)\}}$ . The LCS equilibrium has  $y_L = y^*(\tau)$  and  $y_H$  given by

$$
\widehat{w}(y^*(\tau)) - \widehat{w}(y_H) = \Delta \theta \left[ (1 - \tau)B - y_H \right]
$$

Welfare W is equal to  $q_Hw(y_H) + q_Lw(y_L) + B\overline{\theta}$ , and so

$$
\frac{dW}{d\tau}\big|_{\tau=0} = q_L w'(y_L)\frac{dy^*}{d\tau} + q_H w'(y_H)\frac{dy_H}{d\tau} = q_H w'(y_H)\frac{dy_H}{d\tau}.\tag{C.49}
$$

Finally, for small  $\tau$ ,

$$
\widehat{w}'(y_H) = w'(y_H) - \tau \frac{d}{dy_H} [Aa(y_H) + Bb(y_H)] = w'(y_H) + o(\tau) \Rightarrow
$$
  

$$
\frac{dW}{d\tau}|_{\tau=0} = -\frac{B\Delta\theta}{\Delta\theta - w'(y_H)} q_H w'(y_H) > 0.
$$
 (C.50)

<span id="page-56-0"></span>**Lemma 8** The first-best solution defined by [\(45\)](#page-28-1) satisfies  $y^{A*} < A$  and  $y^{B*} < B$ .

**Proof.** The first-order conditions [\(45\)](#page-28-1) take the form

$$
(A - y^{A*})(\partial a/\partial y^{A*}) + (B - y^{B*})(\partial b/\partial y^{A}) = ry^{A*}\sigma_A^2,
$$
  

$$
(A - y^{A*})(\partial a/\partial y^{B*}) + (B - y^{B*})(\partial b/\partial y^{B}) = ry^{B*}\sigma_B^2,
$$

with all derivatives evaluated at  $(y^{A*}, y^{B*})$ . Let  $D \equiv (\partial a/\partial y^A) (\partial b/\partial y^B) - (\partial a/\partial y^B) (\partial b/\partial y^A)$ , which is easily seen to equal  $1/[C_{aa}C_{bb}-(C_{ab})^2] > 0$  (this holds for any  $(y^A, y^B)$ ). We then have

$$
A - y^{A*} = \frac{1}{D} \left[ (\partial b/\partial y^B) \left( r y^{A*} \sigma_A^2 / 2 \right) - (\partial b/\partial y^A) \left( r y^{B*} \sigma_B^2 / 2 \right) \right] > 0,
$$
  
\n
$$
B - y^{B*} = \frac{1}{D} \left[ (\partial a/\partial y^A) \left( r y^{B*} \sigma_B^2 / 2 \right) - (\partial a/\partial y^B) \left( r y^{A*} \sigma_A^2 / 2 \right) \right] > 0,
$$

hence the result.  $\blacksquare$ 

**Proof of Lemma [2.](#page-29-3)** The LCS allocation is interim efficient if and only if it solves the relaxed program

$$
\max_{\{U_i, y_i\}_{i=H,L}} \{U_H\}, \text{ subject to}
$$
\n
$$
U_L \geq U_H - y_H^A \Delta \theta^A - y_H^B \Delta \theta^B,
$$
\n
$$
\sum_{i=H,L} q_i [w(y_i) + D_i - U_i] \geq 0,
$$
\n
$$
U_L \geq U_L^{SI}.
$$

The solution to this program must satisfy  $y_L = y^*$ . If the LCS allocation is not interim efficient, the solution must be such that  $U_L > U_L^{SI}$ , implying  $\nu = 0$ . Using the zero-profit condition, substituting  $U_L$ , using the incentive-compatibility condition and taking derivatives yields:

$$
\frac{1}{\Delta\theta^A} \frac{\partial w(y_H)}{\partial y_H^A} = \frac{1}{\Delta\theta^B} \frac{\partial w(y_H)}{\partial y_H^B} = -\frac{q_L}{q_H}.
$$
\n(C.51)

Letting  $\sigma$  denote the "subsidy" from the H- to the L-type, the above program can be rewritten as:

$$
(\mathcal{P}^r): \max\{U_H\}, \text{ subject to}
$$

$$
U_H \le w(y_H) + D_H - \frac{q_L}{q_H}\sigma
$$

$$
U_L^{SI} + \sigma \ge U_H - y_H \cdot \Delta\theta
$$

$$
\sigma \ge 0
$$

where  $y_H \cdot \Delta\theta$  denotes the scalar product of  $y_H \equiv (y_H^A, y_H^B)$  and  $\Delta\theta \equiv (\Delta\theta^A, \Delta\theta^B)$ . Note first that the first two constraints must both be binding. Indeed, denoting  $\lambda_i$  the Lagrange multiplier on the *i*th constraint, the first-order conditions are  $1-\lambda_1-\lambda_2 = 0$  for  $U_H$ ,  $\lambda_1 \nabla w(y_H) + \lambda_2 \Delta \theta = 0$  for  $y_H$  and  $\lambda_3-\lambda_1 q_L/q_H + \lambda_2 = 0$  for  $\sigma$ . The first two clearly exclude  $\lambda_1 = 0$ . If  $\lambda_2 = 0$ , then  $y_H = y^*$  and  $\lambda_3 > 0$ , implying  $\sigma = 0$ ; but then the second constraint becomes  $w(y^*) + D_L = U_L^{SI} \geq w(y^*) + D_H - y^* \cdot \Delta \theta$ , hence  $0 \ge D_H - D_L - y^* \cdot \Delta \theta = (A - y_A^*) \Delta \theta^A + (B - y_B^*) \Delta \theta^B$ , a contradiction of Lemma [8.](#page-56-0)

Next, eliminating  $\sigma$  from the binding constraints shows that  $y_H$  solves max $\{w(y_H) + \ell \Delta \theta \cdot y_H\},$ where  $\ell \equiv q_L/q_H \in (0,\infty)$  is the likelihood ratio. Consider any two such ratios  $\ell$  and  $\ell$  and the corresponding optima  $y_H$  and  $\hat{y}_H$  for this last program; if  $\ell > \ell$ , then

$$
w(y_H) \geq w(\hat{y}_H) + \ell \Delta \theta \cdot (\hat{y}_H - y_H),
$$
  

$$
w(\hat{y}_H) \geq w(y_H) + \hat{\ell} \Delta \theta \cdot (y_H - \hat{y}_H).
$$

Adding up these inequalities yields  $\Delta\theta \cdot (\hat{y}_H - y_H) \geq 0$ , which in turn implies that  $w(y_H) \geq$  $w(\hat{y}_H)$ . Observe now from [\(48\)](#page-29-4) that the LCS allocation corresponds to an interior solution to  $\max\{w(y_H) + \kappa^c \Delta \theta \cdot y_H\}$ . Consider now any  $\ell > \kappa^c$  and the corresponding solution  $y_H$ . We have  $w(y_H) \leq w(y_H^c)$  and so

$$
w(y_H) + D_H - \ell \sigma \le w(y_H^c) + D_H = U_H^c,
$$

with strict inequality if  $\sigma > 0$ . This last case is impossible, however, since type H's utility from the relaxed program cannot be lower than  $U_H^c$ . Therefore,  $\sigma = 0$  and  $y_H = y_H^c$ : the LCS allocation is interim efficient. Conversely, let  $\ell < \kappa^c$ ; we then have (as a row-vector equality)

$$
\frac{\partial}{\partial y_H} \left[ w(y_H) + \ell \Delta \theta \cdot y_H \right]_{y_H = y_H^c} = (l - \kappa^c) \Delta \theta,
$$

with  $\Delta\theta^A \ge 0$  and  $\Delta\theta^B > 0$ . Since  $y_H$  maximizes (each component of) the expression in brackets, it must be that  $y_H^A \le y_H^{Ac}$  and  $y_H^B < y_H^{Ac}$ , hence  $\Delta \theta \cdot (y_H^c - y_H) > 0$ . By the same properties shown above, it follows that  $w(y_H) > w(y_H^c)$ . If  $\sigma = 0$ , the two binding constraints in  $(\mathcal{P}^r)$  then imply

$$
U_H = U_L^{SI} + y_H \cdot \Delta \theta < U_L^{SI} + y_H^c \cdot \Delta \theta = U_H^c,
$$
\n
$$
U_H = w(y_H) + D_H > w(y_H^c) + D_H = U_H^c,
$$

another contradiction. Therefore  $\sigma$  must be positive after all, and interim efficiency fails.

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