

# Growth and Innovation in Platform Ecosystems

Geoffrey Parker, Lones Smith, Marshall Van Alstyne

Funded by NSF grant SES #0925004. Additional funding from CISCO, Microsoft, and SAP is gratefully acknowledged.

13 January 2011

# Platform Questions

- ▶ Consider a platform ecosystem of consumers and developers. How do we motivate participation, extract rents, and stimulate innovation?
- ▶ Platforms often contain nonrival resources (e.g. code, interfaces, standards). Is it better to charge for access or open these to a developer community?
- ▶ When do we expire patents, i.e. absorb developer innovations into the platform?
- ▶ How much do we tax developer output?
- ▶ How much do we invest in the platform itself?

## Platform Questions

- ▶ Consider a platform ecosystem of consumers and developers. How do we motivate participation, extract rents, and stimulate innovation?
- ▶ Platforms often contain nonrival resources (e.g. code, interfaces, standards). Is it better to charge for access or open these to a developer community?
- ▶ When do we expire patents, i.e. absorb developer innovations into the platform?
- ▶ How much do we tax developer output?
- ▶ How much do we invest in the platform itself?

*Insight: We can treat the platform sponsor as the social planner for a mini economy and optimize over analogous growth parameters.*

# The Intellectual Property Debate

## Long / Closed is Better

- ▶ Long but narrow patents (Gilbert & Shapiro '90)
- ▶ Infinitely renewable copyright (Landes & Posner '03)
- ▶ Sequential Innovation (Green & Scotchmer '95; Chang '95)

## Free / Open is Better

- ▶ Fundamental right of access (Stallman '92)
- ▶ Collective production / Open science (Benkler '02; David '04)
- ▶ Tragedy of the “AntiCommons” (Heller & Eisenberg '98)

# The Intellectual Property Debate

## Long / Closed is Better

- ▶ Long but narrow patents (Gilbert & Shapiro '90)
- ▶ Infinitely renewable copyright (Landes & Posner '03)
- ▶ Sequential Innovation (Green & Scotchmer '95; Chang '95)

## Free / Open is Better

- ▶ Fundamental right of access (Stallman '92)
- ▶ Collective production / Open science (Benkler '02; David '04)
- ▶ Tragedy of the “AntiCommons” (Heller & Eisenberg '98)

We explicitly introduce downstream continuous production based on Solow (1956) and Romer (1986) to address platform questions.

# The Innovation Debate

## Monopoly is Better

- ▶ To promote progress in science and the useful arts (U.S. Constitution)
- ▶ Competition reduces incentive to enter (Salop '77, Dixit & Stiglitz '77)

## Competition is Better

- ▶ Marginal cost pricing efficient (Econ 101)
- ▶ No double marginalization (Spengler '50, Motta '04)
- ▶ Innovation occurs to “escape” competition (Aghion, Bloom, Blundell, Griffith, Howitt '02)

We can model competition at the developer and platform layer with different implications.

# Illustrations

Downstream enhancements add value

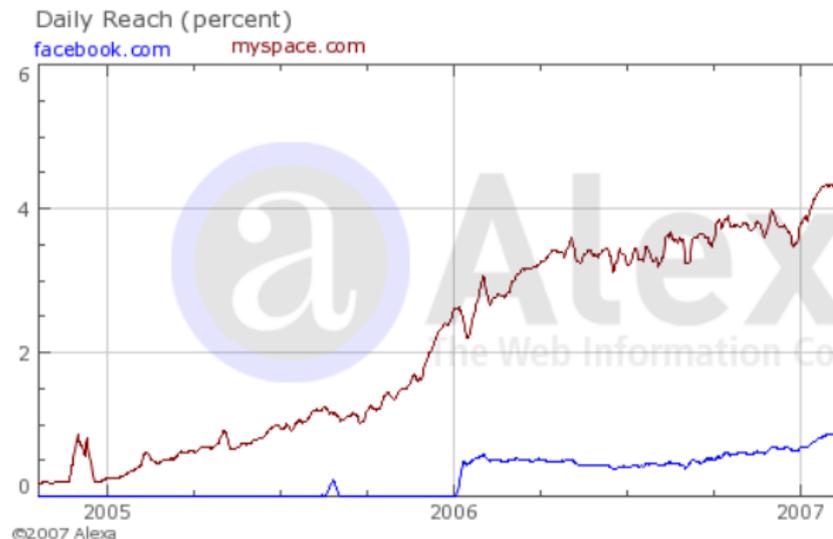
Examples: Microsoft, Google, Facebook, Salesforce, Apple...

# 1981-1997 Microsoft beats Apple.



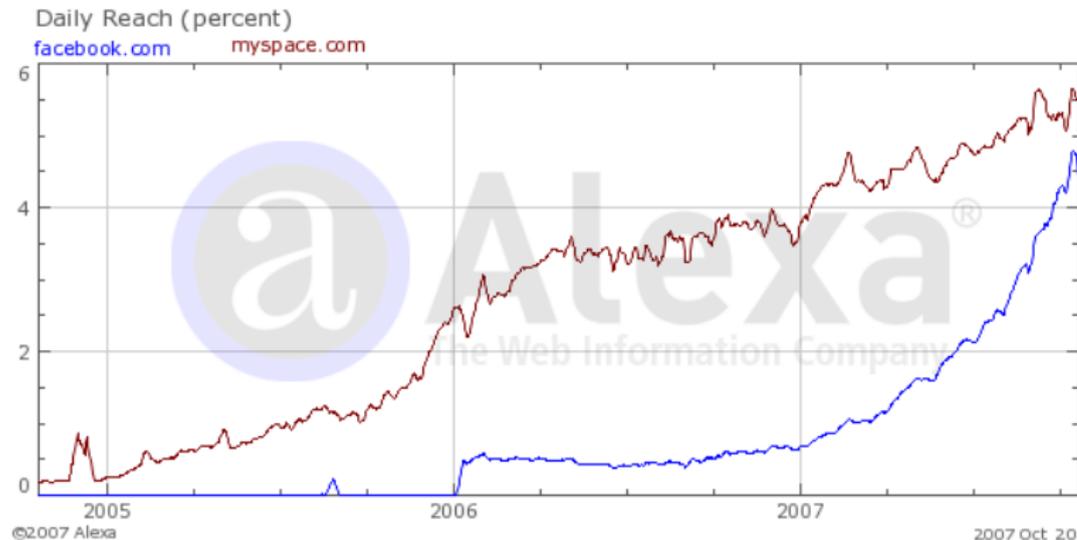
**Apple** launched the personal computer market but **Microsoft** licensed widely and built a huge developer ecosystem. By the time of the antitrust trial, **Microsoft** had more than 6 times the number of developers..

# Does an Open Platform Work?



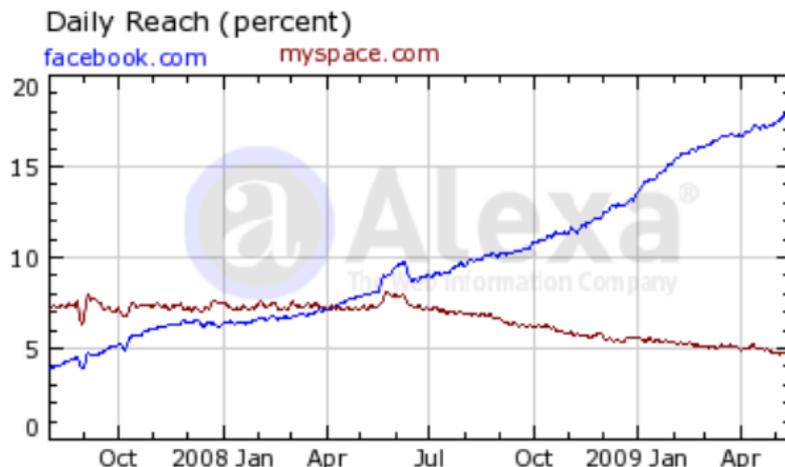
In 2004, **MySpace** was the leading social network site having overtaken Friendster and Orkut. **Facebook** followed over a year later in an industry with network effects.

# Does an Open Platform Work?



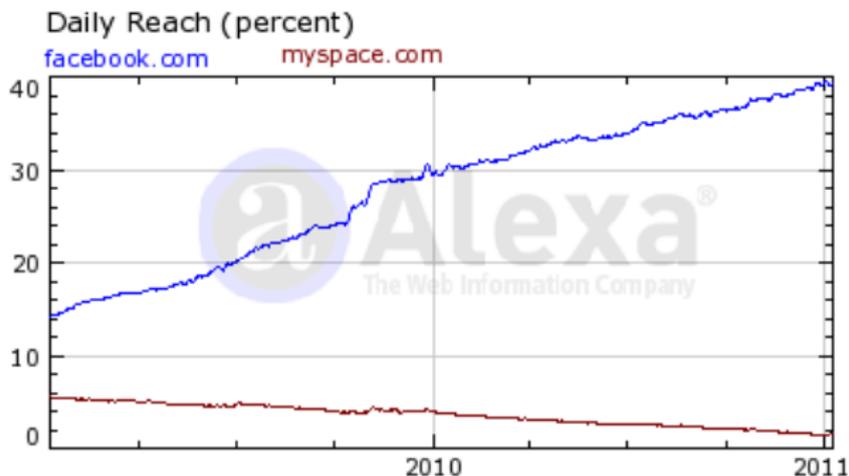
In Feb, 2007, **Facebook** opens the platform to developers.  
**MySpace** does not follow until later.

## Growth continues



Despite cash infusions from Rupert Murdoch, **MySpace** continues to lose the battle with **Facebook** over social networking consumers.

## And continues



January, 2011: MySpace lays off 500 people

# Platform Ecosystems with Taxes Ranging from 0 - 70%



Microsoft taxes 0%  
for Windows



Salesforce taxes 30%  
on AppExchange



Apple taxes 30%  
for iPhone Apps



Amazon taxes 70%  
for Kindle content

# Apple passes Microsoft May 26, 2010



This shows percentage growth.

# Focal Market: Platforms & Applications

- ▶ Platform: Components used in common across a product family whose functionality can be extended by applications (e.g., Boudreau '07).
- ▶ Examples: Operating systems, game consoles, multimedia, wi-fi, cellphones, social network platforms, application exchanges, etc

# Model In Continuous Time

## Model Ecosystem

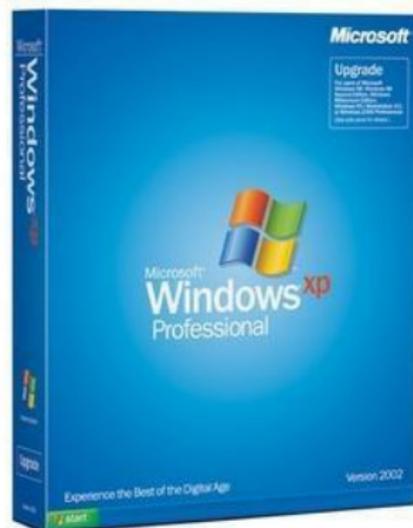
Platform Sponsor, Developers, Consumers

# Public and Private Code

- ▶ Consider a dynamic model with a mass  $K > 0$  of *private code* known only by the platform owner, and a mass  $L > 0$  of *public code* that can be built on by others. The public and private code bases evolve with the passage of time.
- ▶ We posit geometric decreasing marginal consumption value of code  $\psi(K + L)^\alpha$ .
- ▶ The platform sponsor faces potential competition for the open value of the code  $\psi L^\alpha$ .
- ▶ Code erodes at a constant *depreciation rate*  $\delta > 0$ .

# Key Tradeoffs in Managing the Ecosystem

- ▶ **Openness & Time:** Having opened its platform, does Microsoft (or Cisco or Google or Apple) kill its ecosystem by bundling developer value into Windows?
- ▶ **Openness:** Multithreading, Disk Compression, Internet Browsing, Streaming Media, Instant Messaging, . . .



# Platform Sponsor Choices

- ▶ The platform sponsor, as landlord, must invest in platform maintenance and
  - ▶ balance current against future consumption (savings  $s$ )
  - ▶ open code to developers at a cost of current profits (publication rate  $\pi$ )

# Platform Sponsor Choices

- ▶ The platform sponsor, as landlord, must invest in platform maintenance and
  - ▶ balance current against future consumption (savings  $s$ )
  - ▶ open code to developers at a cost of current profits (publication rate  $\pi$ )
- ▶ The platform sponsor also profits from the developer ecosystem via
  - ▶ choice of participation fee ( $\phi$ ) and tax rate ( $\tau$ )
  - ▶ bundling innovations into the platform (expropriation rate  $\rho$ )

# Platform Sponsor Choices

The platform owner chooses parameters  $\rho, \pi, s, \tau$  to maximize the present value of the revenues from direct sales and developer taxes, discounted at interest rate  $r > 0$ . The revenue stream is:

$$(1 - s)\psi[(K + L)^\alpha - L^\alpha] + \tau DL^\gamma$$

## Platform Sponsor Choices

The platform owner chooses parameters  $\rho, \pi, s, \tau$  to maximize the present value of the revenues from direct sales and developer taxes, discounted at interest rate  $r > 0$ . The revenue stream is:

$$(1 - s)\psi[(K + L)^\alpha - L^\alpha] + \tau DL^\gamma$$

The public code evolves according to:

$$\dot{L} = -\delta L + \pi K$$

## Platform Sponsor Choices

The platform owner chooses parameters  $\rho, \pi, s, \tau$  to maximize the present value of the revenues from direct sales and developer taxes, discounted at interest rate  $r > 0$ . The revenue stream is:

$$(1 - s)\psi[(K + L)^\alpha - L^\alpha] + \tau DL^\gamma$$

The public code evolves according to:

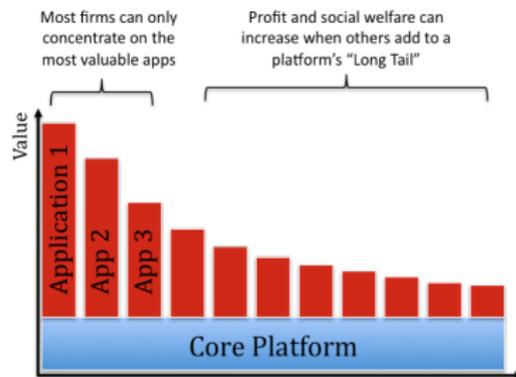
$$\dot{L} = -\delta L + \pi K$$

Similarly, the private code base evolves as:

$$\dot{K} = -(\delta + \pi)K + s\psi[(K + L)^\alpha - L^\alpha] + \rho DL^\gamma$$

# Developer Ecosystem

- ▶ We assume free entry from a heterogeneous continuum of potential developers. The continuum assumption embodies a lack of market power by developers.
- ▶ Developers differ by their ideas  $x > 0$ . We assume that the mass of ideas  $x$  has density  $g(x) = \beta x^{-\beta-1}$  on  $[0, \infty)$ , where  $\beta > 2$ .



## Consumer prices

Developers cannot sell code of consumer value  $v(x, m)$  for full-price, because consumers can wait until the code is rebundled into the platform. We assume developers set a price  $p(x, m)$  that leaves consumers indifferent about waiting, and buying immediately. Given the expropriation rate  $\rho$ ,

$$1 - R \equiv \int_0^{\infty} \rho e^{-\rho t} e^{-rt} dt = \frac{\rho}{r + \rho}$$

Then the market price  $p(x, m)$  of developers solves the consumer indifference equation  $v(x, m) - p(x, m) = (1 - R)v(x, m)$ . So, the present value of developer code scales the revenue stream by the effective discount factor  $\theta \equiv R/r = 1/(r + \rho)$ .

## Developer profit

The developer's expected present value of profits is then:

$$\theta(1 - \tau)p(x, m) - wm - \phi \equiv \theta(1 - \tau)Axm^\sigma L^\xi - wm - \phi$$

Taking first order conditions yields optimal input level  $\hat{m}$  obeying  $\sigma\theta Ax(1 - \tau)\hat{m}^{\sigma-1}L^\xi = w$ . So firms with better ideas are larger.

## Developer profit

The developer's expected present value of profits is then:

$$\theta(1 - \tau)p(x, m) - wm - \phi \equiv \theta(1 - \tau)Axm^\sigma L^\xi - wm - \phi$$

Taking first order conditions yields optimal input level  $\hat{m}$  obeying  $\sigma\theta Ax(1 - \tau)\hat{m}^{\sigma-1}L^\xi = w$ . So firms with better ideas are larger. The developer with idea  $x$  then earns profit:

$$(1 - \sigma) \left[ \theta A(1 - \tau)xL^\xi \right]^{1/(1-\sigma)} (w/\sigma)^{-\sigma/(1-\sigma)} - \phi$$

## Developer entry

Those firms with the best ideas  $x \geq \underline{x}$  enter, and all but the marginal one earn positive profits. Here:

$$\underline{x} = \frac{(\phi/(1-\sigma))^{1-\sigma}(w/\sigma)^\sigma}{\theta A(1-\tau)L^\xi}$$

With a greater public code  $L$ , there is more entry.

## Code production

Given optimal entry, total code produced has total value:

$$\int_{\underline{x}}^{\infty} Ax \hat{m}^{\sigma} L^{\xi} \beta x^{-\beta-1} dx$$

where we have integrated the value coming from all active developers. Observe that this is finite if and only if  $\beta(1 - \sigma) > 1$ .

## Code production

Given optimal entry, total code produced has total value:

$$\begin{aligned}
 & \int_{\underline{x}}^{\infty} Ax \hat{m}^{\sigma} L^{\xi} \beta x^{-\beta-1} dx \\
 = & \int_{\underline{x}}^{\infty} AL^{\xi} \left( \sigma \theta A (1 - \tau) L^{\xi} / w \right)^{\sigma / (1 - \sigma)} \beta x^{\sigma / (1 - \sigma) - \beta} dx \\
 = & AL^{\xi} \left( \sigma \theta A (1 - \tau) L^{\xi} / w \right)^{\sigma / (1 - \sigma)} \beta \frac{\underline{x}^{1 / (1 - \sigma) - \beta}}{\beta - 1 / (1 - \sigma)}
 \end{aligned}$$

where we have integrated the value coming from all active developers. Observe that this is finite if and only if  $\beta(1 - \sigma) > 1$ .

# Positive Spillovers

## Lemma

*The ecosystem supply of code has geometric returns factor  $\gamma > \alpha$ , i.e. greater than that of any one developer.*

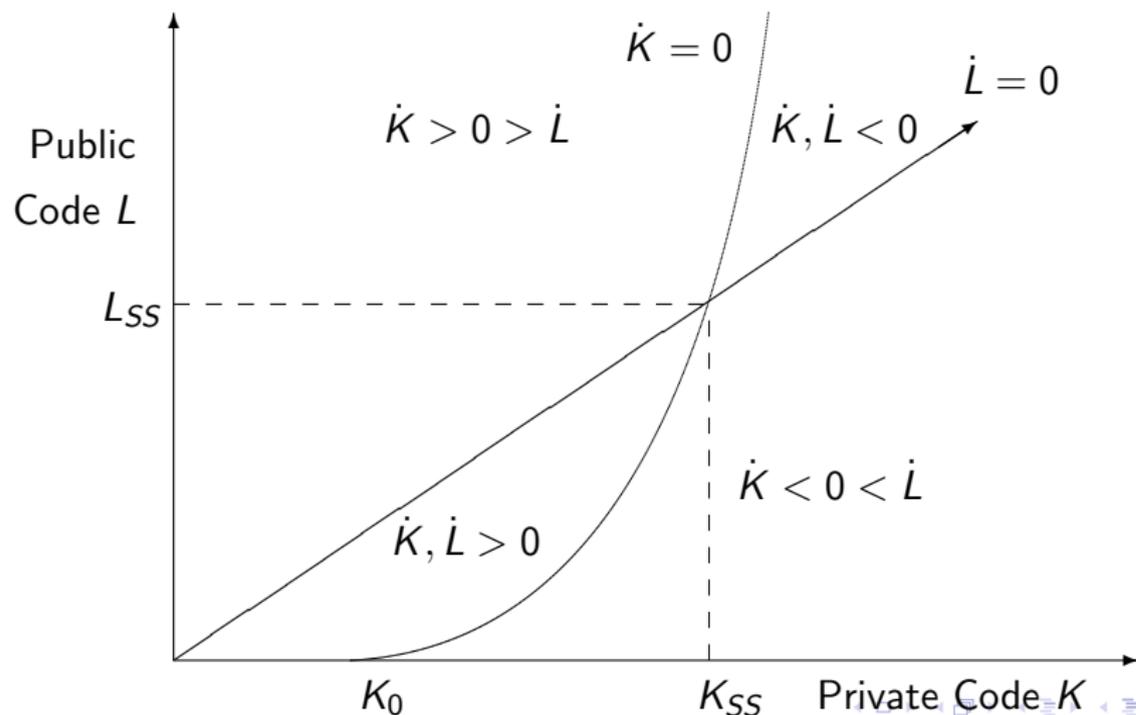
This follows at once from  $\gamma = \xi\beta = (1 - \sigma)\alpha\beta > \alpha$ . More intuitively, this source of additional returns owes to the expansion of existing developer output and the entry of new ones.

# Findings

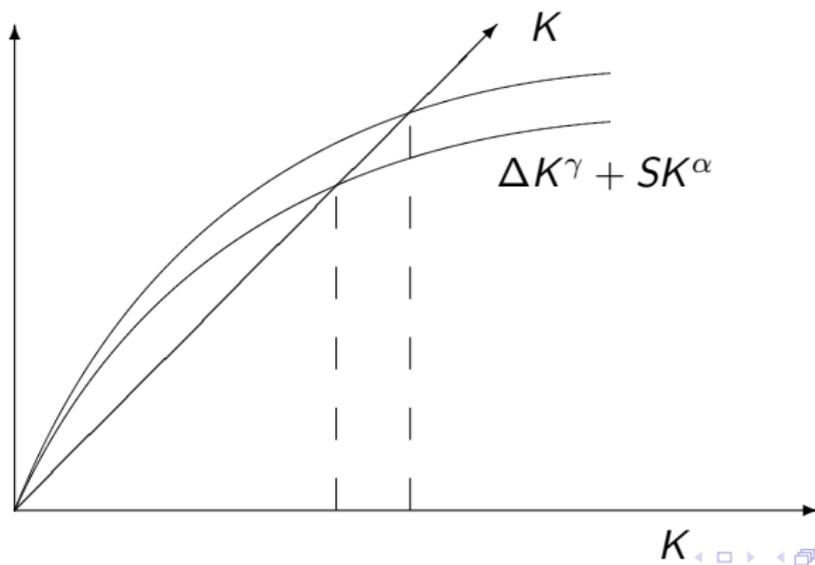
## Theorem (Steady-State Private / Public Code)

*The code fixed point  $(K_{SS}, L_{SS})$  is unique, and solves  $K_{SS} = \Delta K_{SS}^{\gamma} + SK_{SS}^{\alpha}$  and  $L_{SS} = \frac{\pi}{\delta} K_{SS}$ , for coefficients  $\Delta, S > 0$ . The stationary private capital  $K_{SS}$  rises in  $s, \alpha$  and  $A$ , and falls in  $\tau, \phi, r, \rho, \delta$  and  $w$ .*

## The fixed point for private and public code



# Uniqueness of steady state private code



## Platform Solution

*Golden Rule* is the 5-tuple that maximizes steady state payoffs subject to the laws of motion for private and public code. Substituting for  $K$  and  $L$ , the steady state value becomes:

$$V(s, \tau, \phi, \pi, \rho) = (1 - s)\psi K_{SS}^{\alpha} \left[ \left(1 + \frac{\pi}{\delta}\right)^{\alpha} - \left(\frac{\pi}{\delta}\right)^{\alpha} \right] + \tau D \left(\frac{\pi}{\delta}\right)^{\gamma} K_{SS}^{\gamma}$$

using our implicit definition for  $K_{SS}$ .

# Findings

## Theorem (Larger Platforms)

*Assume that the platform grows, so that  $\psi$  rises. Then its golden-rule optimal savings rate  $s$  falls, the tax rate  $\tau$  falls, the developer fees  $\phi$  falls, and the code expropriation rate  $\rho$  rises.*

### Proof.

Apply the method of monotone comparative statics to  $V_\psi(s, \tau, \phi, \pi, \rho)$  which simplifies easily due to the simple multiplicative way  $\psi$  enters the value equation. □

## Propositions In Process

- ▶ A social planner appropriates developer code *faster* than the platform sponsor. It gets no benefit from taxing developers. Not appropriating code only delays innovation longer.

## Propositions In Process

- ▶ A social planner appropriates developer code *faster* than the platform sponsor. It gets no benefit from taxing developers. Not appropriating code only delays innovation longer.
- ▶ Absent other means of enforcement, developers themselves are better off with a platform sponsor that appropriates and publishes their code.  $L_{SS}$  is larger, aiding the marginal developer and increasing industry profits.

## Propositions In Process

- ▶ A social planner appropriates developer code *faster* than the platform sponsor. It gets no benefit from taxing developers. Not appropriating code only delays innovation longer.
- ▶ Absent other means of enforcement, developers themselves are better off with a platform sponsor that appropriates and publishes their code.  $L_{SS}$  is larger, aiding the marginal developer and increasing industry profits.
- ▶ A profit maximizing firm chooses to open its code when the reusability of code  $A$  is sufficiently great or the distribution of ideas  $\beta x^{-\beta-1}$  is sufficiently fat headed. That is, we establish conditions for voluntary private provision of a public good.

## Contributions & Conclusions

- ▶ We find that larger platforms impose higher developer fees & taxes, expropriate less, and save more.
- ▶ Positive spillovers emerge endogenously as a consequence of publication of developer innovations. Phenomenon is analogous to expiration of R&D patents.
- ▶ Introduces a macroeconomic growth model of IO questions
  - ▶ Includes both public and private capital.
  - ▶ Increasing returns despite decreasing returns technology.
  - ▶ Reduces to the Solow (1956) growth model.
- ▶ Explains private provision of a public good by a profit maximizing firm.
- ▶ Findings are consistent with behavior of existing platforms.

# Coming Applications: Electronic Medical Records



# Coming Applications: Smart Grid Platforms





Contact: [gparker@tulane.edu](mailto:gparkert@tulane.edu), [marshall@mit.edu](mailto:marshall@mit.edu)

- ▶ G. Parker, M. Van Alstyne (2000). "Information Complements, Substitutes, and Strategic Product Design." SSRN.
- ▶ G. Parker, M. Van Alstyne (2005). "Two-Sided Network Effects: A Theory of Information Product Design." *Management Science*.
- ▶ T. Eisenmann, G. Parker, M. Van Alstyne (2006). "Strategy for Two-Sided Markets," *Harvard Business Review*.
- ▶ G. Parker, M. Van Alstyne (2009). "Six Challenges in Platform Licensing and Open Innovation." *Communications & Strategies*.
- ▶ G. Parker, M. Van Alstyne (2009). "Opening Platforms: How, When & Why Eisenmann, Parker & Van Alstyne Ch. 6 in Gawer, A. (ed) *Platforms, Markets and Innovation*.
- ▶ T. Eisenmann, G. Parker, M. Van Alstyne. (forthcoming) "Platform Envelopment." *Strategic Management Journal*.